G&D ControlCenter-Digital

EN Web Application »Config Panel«
Configuring the matrix switch

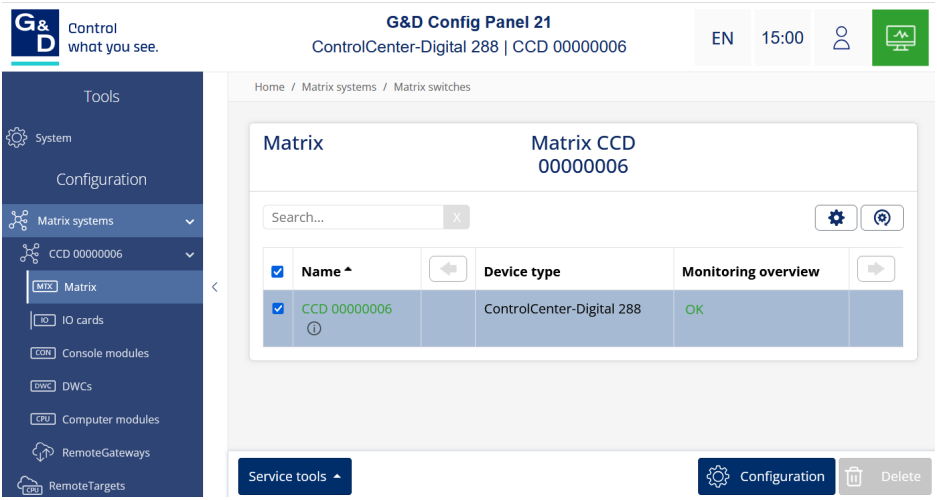

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Table of contents

Chapter 1: Basic functions

Introduction **1**

System requirements **2**
Supported operating systems 2
Recommended resolutions 2

Initial configuration of the network settings **3**

Getting started **4**
Starting the web application 4
Operating the web application 6
User interface 6
Frequently used buttons 8
Configuring table columns 8
Language settings 10
Selecting the language of the web application 10
Selecting the system language 10
Selecting the language for a specific user account 11
Automatic logout 12
Showing terms of use 13
Password complexity 14
Login options 15
Showing the version number of the web application and general information 16
Closing the web application 16
Port administration 17
Configuring ports 17
Showing port modes 18
Purpose and configuration of multi cards 18
Configuring port modes 19
Switching ports of multi IO cards 20

Basic configuration of the web application **21**
Network settings 21
Configuring the network interfaces 21
Configuring global network settings 23
Increasing the reliability of network connections by link aggregation 25
Reading out the status of the network interfaces 28
Creating and administrating netfilter rules 29
Creating new netfilter rules 29
Editing existing netfilter rules 31
Deleting existing netfilter rules 34
Changing the order or priority of existing netfilter rules 34

Creating an SSL certificate 35
Special features for complex KVM systems 36
Creating a Certificate Authority 36
Creating any certificate 38
Creating and signing an X509 certificate 39
Creating a PEM file 40
Selecting an SSL certificate 41
Firmware update 43
Firmware update of a single device 43
Firmware update of multiple KVM system devices 44
Restoring the system defaults 45
Restarting the device 45

Network functions of the devices 46
NTP server 46
Time sync with an NTP server 46
Manual setting of time and date 48
Logging syslog messages 49
Local logging of syslog messages 50
Sending syslog messages to a server 51
Viewing and saving local syslog messages 52
User authentication with directory services 52
Setting up two-factor authentication on the device (optional) 55

Monitoring functions 57
Viewing all monitoring values 57
Enabling/disabling monitoring values 58
Advanced features for managing critical devices 59
Displaying the list of critical monitoring values 59
Confirm the alarm of a critical device 59

Monitoring devices via SNMP 60
Practical use of the SNMP protocol 60
Configuring an SNMP agent 60
Adding and Configuring SNMP traps 63

Users and groups 66
Efficient rights administration 66
The effective right 66
Efficient user group administration 67
Administrating user accounts 68
Creating a new user account 69
Activating two-factor authentication (optional) 70
Renaming a user account 73
Changing the password of a user account 74
Changing the user account rights 75
Copying the configuration settings of a user account 77
Overview of user-related settings (Personal profile) 78
Changing a user account's group membership 80

Administrating user accounts (*continued*)

Enabling or disabling a user account ... 81
Deleting a user account ... 81
Administrating user groups ... 82
Creating a new user group ... 82
Renaming a user group ... 83
Changing the user group rights ... 84
Administrating user group members ... 86
(De)activating a user group ... 86
Deleting a user group ... 86
System rights ... 87
Rights for unrestricted access to the system (Superuser) ... 87
Changing the login right to the web application ... 87
Rights to access the EasyControl tool ... 88
Rights to change your own password ... 88
Authorization to confirm a monitoring alarm ... 88
Authorisation to execute the »Replace device« function ... 89

Advanced functions of the KVM system ... 90
Identifying a device by activating the Identification LED ... 90
Saving the configurations ... 90
Saving the configurations with auto backup function ... 91
Restoring the configurations ... 94
Activating premium functions ... 95

Chapter 2: Matrix system

Computer modules ... 96
Adjusting access and configuration rights ... 96
Access rights to a computer module ... 96
Access rights to a computer module group ... 98
Access mode for simultaneous access to computer modules ... 99
Access to USB devices ... 102
Accessing third-party devices via multi IO card ... 105
Rights to configure computer modules ... 108
Basic configuration of computer modules ... 108
Changing the name of a computer module ... 108
Changing the comment of a computer module ... 109
Deleting a computer module from a KVM matrix system ... 109
Copying configuration settings to a new computer module ... 110
Copying the configuration settings of a computer module ... 110
Settings for special hardware ... 111
(De)Activating an USB keyboard mode the Generic USB mode ... 111
Adjusting the operating mode of the RS232 interface ... 114
Defining the EDID profile to be used ... 115
Reducing the colour depth of image data to be transmitted ... 116

Advanced features 117
Wake On LAN 117
Sending a key combination after disconnecting all users 118
Enabling/disabling the keyboard signal 118
Multi-user information 119
Configure Mouse mode | CrossDisplay-Switching 120
Viewing status information of a computer module 123
Viewing the active connections of a computer module 124
Restarting a computer module 124
Updating the firmware of computer modules 125

Console modules 126
Operating modes of console modules 126
Standard operating mode 126
OpenAccess operating mode 126
Video operating mode 127
Selecting the console module's operating mode 127
Basic configuration of console modules 128
Changing names or comments of console modules 128
Enabling or disabling console modules 128
Copying configuration settings to a new console module 129
Copying the configuration settings of a console module 129
Deleting a console module from the KVM matrix system 130
(De)Activating access to exclusive signals 130
Rights for access to exclusive signals 131
Settings for special hardware 134
Support of any USB devices 134
Reinitialising USB input devices 135
Advanced functions 136
Automatic user logout 136
Configuring default execution after a user logon 136
Return to the last computer module 138
Restore the last FreeSeating session 139
Deactivation of the Restore last session function 139
Automatically disconnecting access to computer modules 140
Adjusting the logoff procedure of CON-2/2C/2F console modules 141
Channel auto-switching for CON-2/2C/2F console modules 142
Following the Transmission Channel of CON-2/2C/2F console modules members of a channel group 143
Remembering a username in the login box 144
Setting the hold time for the screensaver 145
Setting the hold time for the login screensaver 145
Enabling or disabling DDC/CI support 146
Adjusting the operating mode of the RS232 interface 148
Viewing the active connections of a console module 149
Restarting a console module 149
Updating the firmware of a console module 150
Viewing status information of a console module 151

DynamicWorkplace-CONs **152**
Operating modes of a DWC 152
Standard operating mode 152
Open access operating mode 152
Selecting the DWC operating mode 153
Basic configuration of a DWC 154
Changing names or comments of a DWC 154
Changing names or comments of a DWC transmission channel 154
Enabling or disabling a DWC 155
Transfer configuration settings to a new DWC 156
Copying the configuration settings of a DWC 157
Deleting a DWC from the KVM matrix system 158
Deleting a DWC transmission channel from the KVM matrix system 158
Arrange and clone monitors/displays 159
(De)Activating access to exclusive signals 163
Rights for access to exclusive signals 164
Settings for special hardware 167
Support of any USB devices 167
Reinitialising USB input devices 168
Advanced functions 169
Automatic user logout 169
Adjusting the logoff procedure of DWCs with activated TransmissionRedandancy feature 170
Channel auto-switching for DWCs with activated TransmissionRedundancy feature 171
Show information of channel auto-switching for DWCs with activated TransmissionRedundancy feature 172
Remembering a username in the login box 173
Adjusting the operating mode of the RS232 interface 174
Defining a default view filter 175
Defining the primary mouse button 175
Defining the delay before focusing by mouseover 176
Defining a DWC default execution 177
Return to the last computer modules 179
Restore the last FreeSeating session 180
Deactivation of the Restore last session function 180
Show window frames 181
Selecting a keyboard layout for WindowManager entries 182
Changing the DWC MainNav hotkey to open the DWC main navigation 183
Calling presets via DWC preset keys 184
Changing the hotkey to open the Window Menu 187
Opening the Window Menu via double keypress 187
Viewing the active connections of a DWC transmission channel 187
Restarting a DWC 188
Updating the firmware of a DWC 189
Viewing status information of a DWC 190

Remote gateways and remote targets **191**
Configuring remote gateways 192
Changing the name of a remote gateway 192
Changing the comment of a remote gateway 192
Configuring the network interface 193
Configuring global network settings 195
Assigning a remote pool 197
Viewing monitoring values 198
Viewing status information of a remote gateway 199
Configuring remote targets 200
Changing the name of a remote target 200
Changing the comment of a remote target 200
Saving the resolution of a virtual machine 201
Reducing the colour depth of the image data to be transmitted 202
Holding a connection 202
Connection repeats 203
Defining the connection parameters for a remote target 204
Saving login data or use the matrix credentials for login 206
Assigning a remote pool 207
Viewing monitoring values 207
Viewing status information of a remote target 208

Computer module groups and view filters **209**
Intended use of computer module groups 209
Intended use of view filters 209
Administrating computer module groups 209
The »New digital targets« computer module group 209
Creating a new computer module group 210
Changing the name or comment of a computer module group 210
Administrating computer module group members 211
Deleting a computer module group 211
Administrating view filters 212
Creating a new view filter 212
Changing the name of a view filter 212
Deleting a view filter 212
Adding a computer module to a view filter 213
Deleting a computer module from a view filter 213
Assigning a view filter as default in the OSD 214

Accessing computer modules via select keys **215**
Changing select key modifier or valid key type 215
Administrating select key sets 216
Step 1: Select a matrix switch 216
Step 2: Select a user 217
Step 3: Select key sets 217
Step 4: Configure a select key set 217

Automatic or manual switching between computer modules 218
Auto scanning all computer modules (Autoscan) 218
Applying the *Autoscan* function 219
Configuring the scantime of the *Autoscan* function 219
Auto scanning all active computer modules (Autoskip) 220
Applying the *Autoskip* function 220
Configuring the scantime of the *Autoskip* function 220
Scanning computer modules manually (Stepscan) 221
Starting and stopping the *Stepscan* function 221
Configuring keys for manually scan 221
Administrating scan mode sets 222
Step 1: Select a user 222
Step 2: Scan mode sets 222
Step 3: Configure scan mode set 222

Configuring the on-screen display 223
Configuration 223
Changing the hotkey to open the OSD 223
Opening the OSD via double keypress 225
Automatic closing of the OSD after inactivity 226
Adjusting the OSD transparency 227
Adjusting the information display 228
Changing the colour of the information display 229
Defining a default view filter 230
Selecting a keyboard layout for OSD entries 231
Operating the OSD by mouse 232
Enabling/disabling the OSD 232
Adjusting the OSD resolution 233
Changing the OSD theme 234

Special functions for cascaded KVM matrix systems 235
Basic functions 235
Changing names or comments of matrix switches 235
Deleting follower matrix switches from the system 235
Configuration settings 236
Defining the cascade mode of a matrix switch 236
Forwarding computer modules names to the follower matrix switches 237

Expanding switchable signals 238
Expanding the system through channel grouping 239
Creating a new channel group 240
Adding or deleting modules from a channel group 241
Deleting a channel group 242

Powerswitches **243**
Basic configuration of IP power switches 243
Adding an IP power switch to a KVM system 243
Changing name and comment of an IP powerswitch 243
Configuring an IP powerswitch 244
Deleting an IP powerswitch 244
Viewing the status information of an IP powerswitch 245
Assigning a powerswitch power outlet to a computer module 246
Rights administration 246
Rights to switch the power outlets of a computer module 246
Rights to switch the power outlets of a computer module group 247

Advanced functions of the KVM matrix switch **248**
Copying the config settings of a matrix switch 248
Setting up a shared database for all devices 248
GPIO function 250
Configuring the Tradeswitch LED mode 252
Viewing/exporting the port overview of the matrix switch 253
Restarting the matrix switch 253
Restoring the connection state after a restart 254
Copying config settings to a new matrix switch 255
Freeze mode 256
Changing push event key modifiers and valid keymodes 260
Rights administration 261
Right to change the personal profile 261
Optional functions 262
Viewing the status information of matrix switches 265

Push-get function (optional) **266**
Changing the right to execute the Push-get function 266
Changing push-get key modifiers and valid keys 267
Administrating push-get key sets 268
Step 1: Select a matrix switch 268
Step 2: Select a user 268
Step 3: Select push-get key set 269
Step 4: Configure push-get key set 269

IP-Control-API (optional) **270**
Supported functions via text-based control 270
Configuring access for text-based control 271

Scripting function (optional) **273**
Configuring scripts 273
Step 1: Select the option »Scripts« 273
Steps 2 and 3: Create, edit, merge or delete scripts 274
Step 4: Define owner 276
Step 5: Script availability 276
Step 6: Target device 277

Configuring script groups 278
Step 1: Select the option »Scripts groups«.....278
Steps 2 and 3: Create, edit or delete script groups.....278
Step 4: Add scripts to group or delete them from group 279
Step 5: Define order of script execution 279
Step 6: Script group availability.....279
Assigning rights to execute scripts and script groups 280
Defining the right to execute a script 280
Defining the right to execute a script group.....281
Assigning and configuring script keys 282
Using script keys at a console module or a DWC.....282
Changing the script key modifier and the valid keys.....282
Administrating script key sets 283
Step 1: Select a device.....283
Step 2: Select a user 284
Step 3: Add or select script key sets 284
Step 4: Assign scripts and edit script key sets.....284
OSD settings fo the Scripting function 284
Editing the default menu mode 284
Switching threshold to switch the menu mode by mouse.....285

Tradeswitch function (optional) 286
Changing tradeswitch key and valid key type 286
Administrating tradeswitch workplaces 288
Step 1: Select a matrix switch.....288
Step 2: Tradeswitch workplace.....288
Step 3: Configure tradeswitch workplace 289
Step 4: Tradeswitch configuration completed.....289
Advanced functions 290
Configure Tradeswitch visualization for a console module.....290
(De)activate Tradeswitch frame for a DWC.....291
Customizing the appearance of the tradeswitch frame.....292
Visualization of the mouse position in Tradeswitch applications..... 294

CrossDisplay-Switching (optional) 296
Using »CrossDisplay-Switching« 297
Requirements for »CrossDisplay-Switching« 298
Order and proportions of monitors 299
Implementing multi-head monitors 300
The »CrossDisplay-Switching« view 301
List of modules.....301
Workspace 302
Basic configuration 303
Enabling CrossDisplay-Switching for the entire system 303
Adjusting the general CDS mouse speed 304
CDS mouse positioning 304
Enabling CrossDisplay-Switching for a specific computer module.....306

Configuring the CrossDisplay-Switching function 307
Step 5: Position displays 307
Step 6: Configure CDS settings of computer modules 309
Messages 312

CDS multihead groups 313
Differences between CDS modes 313
Example of use 313
CDS with channel groups 314
CDS with mulithead groups 315
Requirements 316
The *Member configuration* view 317
List of computer modules 317
Workspace 318
Configuring *CDS multihead groups* 319
Step 1: Administrate CDS multihead groups 319
Step 2: Configure CDS multihead groups 320
Saving order and resolutions of workspaces 320

KVM Matrix-Grid™ (optional) 323
Purpose 323
Difference between cascade and Matrix-Grid 323
Technical implementation 325
Shared database for all matrix switches 326
Database settings within the Matrix-Grid 327
Tips and important instructions 328
Special features of the KVM Matrix-Grid 329
Restrictions 329
Installing devices 329
Establishing an autarchic grid network 330
Preparations in the web application 331
Database configuration of the Matrix-Grid member 331
Step 1: Set system time 332
Step 2: Set certificate 333
Step 3: Device role in Grid system 334
Step 4: (De)Activate grid 334
Connecting matrix switches to grid lines 335
Functional test 335

MatrixGuard (optional) 336
Rules for the assignment of the leader role 336
Example 1: Restart of all components 336
Example 2: Failure of the current database leader 337
Example 3: Recognition of another database leader 337
Example 4: Failure of a network component 337
Important notes 338
Requirements 338

Configuring a MatrixGuard member 339
Overview: Configuration of a MatrixGuard member 339
Step 1: Set system time 339
Step 2: Set certificate 342
Step 3: Configure members 343

SyncSwitching (optional) **344**
Requirements 345
Configuring the SyncSwitching function 345
Step 1: Select a matrix switch 345
Step 2: Enable/disable syncFollower matrix switches 346
Schritte 3/5: Configure syncFollower matrix switches 347
Step 4/6: Check settings on the matrix switches 348

EasyControl (optional) **349**
Starting the »EasyControl« tool 349
Establishing and disconnecting a connection 350
Switching functions 351
Hiding modules on the user interface 351
Executing scripts 352
Configuring the interface 353
Operating the user interface 354
General configuration settings 355
Showing all notifications or only errors 355
Changing the colour scheme of the tool 355
Closing the tool 355

Possible messages and their meanings **356**

1 Basic functions

Introduction

The *ConfigPanel* web application provides a graphical user interface to configure the KVM system. The application can be operated from any supported web browser (see page 2).

ADVICE: The web application can be used in the entire network independently from the locations of the devices and consoles connected to the KVM system.

Thanks to its enhanced functions, the graphical user interface provides the following features for easy operation:

- Clearly arranged user interface
- Monitoring of various system features
- Advanced network functions (netfilter, syslog, …)
- Backup and restore function

System requirements

IMPORTANT: Before starting the web application via web browser, connect the device from which you want to load the web application to the local network. The *Installation* manual of the device provides more information.

If not already done, adjust the network settings as described on page 3.

The web application *ConfigPanel* has been successfully tested with the following web browsers:

- Apple Safari 26
- Google Chrome 142
- Microsoft Edge 144
- Mozilla Firefox 147

Supported operating systems

- Microsoft Windows
- macOS
- Linux
- Android
- iOS

Recommended resolutions

- A minimum resolution of 1280 × 800 pixels is recommended.
- The web application is optimized to display the content in landscape mode.
- Portrait mode is supported. In this mode, not all contents may be visible.

Initial configuration of the network settings

NOTE: In the defaults, the following settings are pre-selected:

- IP address of *network interface A*: **192.168.0.1**
- IP address of *network interface B*: address obtained using **DHCPv4**
- Global network settings: obtain settings dynamically

To access the web application, the network settings of the device on which the web application is operated need to be configured.

How to configure the network settings before integrating the device into the local network:

1. Use a category 5 (or better) twisted pair cable to connect the network interface of any computer to the device's *Network A* interface.
2. Ensure that the IP address of the computer's network interface is part of the subnet to which the device's IP address belongs to.

   NOTE: Use the IP address *192.168.0.100,* for example.
3. Switch on the device.
4. Start the computer's web browser and enter **192.168.0.1** in the address bar.
5. Configure the network interface(s) and the global network settings as described in the paragraph *Network settings* on page 21 f.

   IMPORTANT: It is not possible to operate both network interfaces within one subnet!
6. Remove the twisted pair cable connection between computer and device.
7. Implement the device in the local network.

Getting started

This chapter introduces you to the basic operation of the web application.

NOTE: For a detailed explanation of the functions and configuration settings, refer to the following chapters of this manual.

Starting the web application

NOTE: Information on the system requirements of the web application can be found on page 2.

How to start the web application

1. Enter the following URL in the address line:

   https://[IP address of the device]

2. Enter the following data in the login mask:

Agree to the terms of use:	Click on the text to read the terms of use. Click on the checkbox to accept the terms of use.
Username:	Enter a username.
Password:	Enter a password for your user account.
2-Factor Auth Code (TOTP):	Enter the 2-Factor Auth Code (TOTP) from two-factor authentication.

NOTE: The terms of use only appear if a corresponding configuration has been made (see *Showing terms of use* on page 13 ff.).

NOTE: The 2-Factor Auth Code (TOTP) is only requested if two-factor authentication has been configured (see page 55 f.) and activated (see page 70 ff.).

IMPORTANT: Change the administrator account's default password.

To do this, log into the web application with the administrator account and then change the password (see page 74).

The *default* access data to the administrator account are:

- **Username:** **Admin**
- **Password:** see *login* information on the label attached to the controller card

NOTE: The default *admin* password for devices manufactured before October 2020 is **4658**.

3. Click on **Login**.

4. Click on the **Config Panel 21** icon.

NOTE: As an alternative to the **Config Panel 21** you can open the **EasyControl** (see page 349) tool after login, if you have activated the **IP-Control-API** feature for a fee.

Operating the web application

User interface

The user interface of the web application consists of several areas:

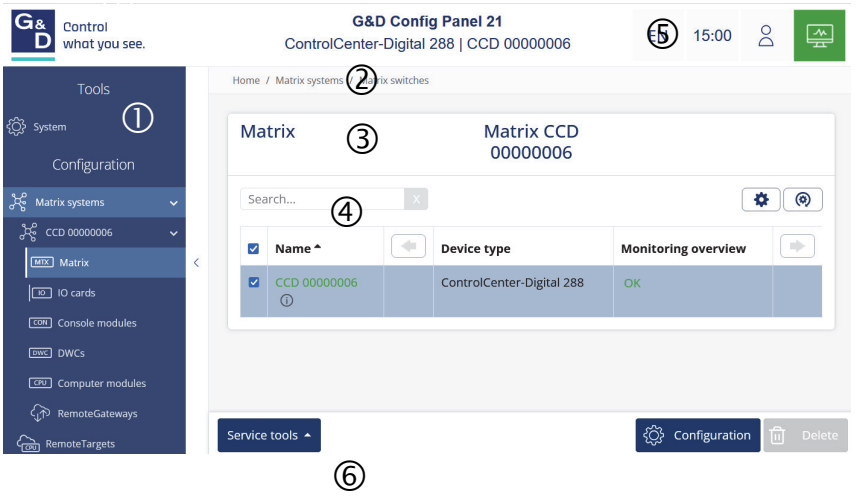


Figure 1: User interface of the web application

The different areas of the user interface serve different tasks. The following table lists the purpose of each area:

Menu ①:	In the menu the different functions of the web application are summarised in various topics.
Breadcrumb navigation ②:	The breadcrumb navigation shows you the path to the currently opened dialog. To quickly return to a higher-level dialog, you can click on it in the breadcrumb navigation.
Filter function ③:	You can use the filter function to narrow down the items displayed in the main view. In the text box, enter part of the name of the element you want to find. Only elements that contain this text in one of the *displayed* columns are displayed in the main view. The names are not case-sensitive during filtering. To delete the filter, click on the **[X]** icon.
Main view ④:	After selecting a topic in the menu, the contents of this topic are displayed here.

Shortcuts ⑤:	**Language selection:** The language identifier (for example **EN** for *English*) shows the currently active language in the web application. To switch the language, click the language identifier. This opens a submenu that shows the supported languages and the corresponding identifiers. Switch the language by clicking on the desired language. **User:** A click on the user icon opens a submenu: ▪ The name of the active user is displayed in the submenu. ▪ Click on *User* to access the user settings of the active user. ▪ Click on *Logout* to exit the active session. **Monitoring status:** This icon shows you at a glance whether all monitoring values are within the normal range (green icon) or if at least one monitoring value is outside the normal range (yellow or red icon). The *Monitoring status* icon always takes the colour of the *most critical* monitoring value If the icon is displayed in yellow or red, you can access the *Active alarms* dialog by clicking on the icon.
Buttons ⑥:	Depending on the dialog shown, different buttons are displayed in this area.

Frequently used buttons

The user interface uses various buttons to perform operations. The following table informs you about the names and functions of the buttons used in many dialog masks:

Configuration:	Show configuration settings of the selected element (device, user, ...)
Service tools:	If you select a device in the main view, you can use the service tools to perform certain tasks (for example, update, backup, show syslog).
Save:	Saving of the entered data. The opened dialog is still displayed.
Cancel:	The data you have entered will be discarded and the dialog will be closed.
Close:	The entered data is cached and the dialog is closed. Only after clicking on **Save** or **Cancel** the data is permanently stored or discarded.

Configuring table columns

You can adapt the table columns to be displayed under **Matrix systems** and **Users** to your requirements.

By default, the columns *Name*, *Device type*, *Comment* and *Monitoring overview* are shown under **Matrix systems**:

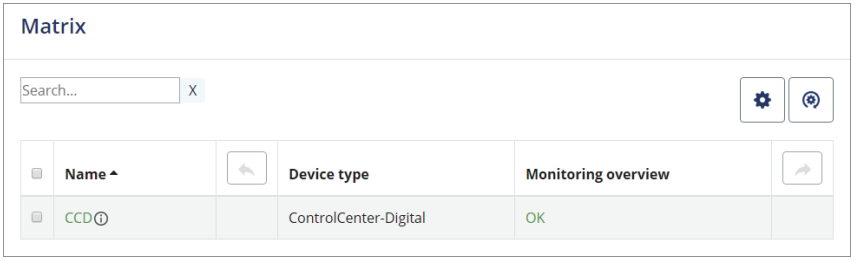


Figure 2: Table columns (selection) of a matrix switch

NOTE: Click the chain icon in the **Name** column to display grouped devices as a unit or list each device individually.

How to change the columns to be displayed:

> **NOTE:** The **Name** column is *always* shown as the first column of the table.

1. Click on the gears icon ( ) above the table.

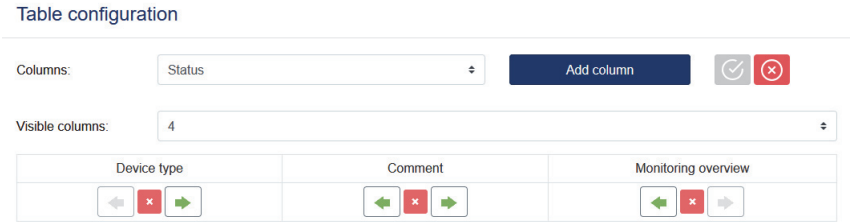


Figure 3: Table configuration

2. To add a column, select it from the **Columns** drop-down box and click on **Add column**.
3. To delete a column, click on the red button ( ) below the column header.
4. Click on the green **check mark** ( ) to save your settings or klick on the red **Discard** button ( ).

How to change the column order:

> **NOTE:** The **Name** column is *always* shown as the first column of the table.

1. Click on the gears icon above the table.
2. To move a column to the left, click on the **arrow left** icon ( ) of this column.
3. To move a column to the right, click on the **arrow right** icon ( ) of this column.
4. Click on the green **check mark** ( ) to save your settings or click on the red **Discard** button ( ).

How to reset the table configuration to the default settings

1. Click on the **Table configuration reset** icon ( ) above the table.
2. Confirm the security prompt by clicking on **Yes**.

Language settings

Selecting the language of the web application

How to change the language of the web application:



1. Click the language identifier of the current language in the upper right corner.
2. Switch the language to be used by clicking on the desired language.

> **NOTE:** The selected language is saved in the user settings of the active user. The next time this user logs on, the previously selected language setting is applied.

Selecting the system language

The specified system language is assigned to all user accounts by default.

If required, you can permanently assign a (different) language to each user account.

> **NOTE:** All language settings apply to the web application as well as to the on-screen display (OSD) of the device and the user interface of a DynamicWorkplace-CON.
>
> If the OSD does *not* support the selected language, the OSD will be displayed in English.

How to set the system language:

1. Click **System** on the menu.
2. Click **System language**.
3. Select the desired language.
4. Click **Save**.

Selecting the language for a specific user account

How to set the language of a specific user account:

1. On the menu, click **Users**.
2. Click the user account you want to configure, and then click **Configuration**.
3. Click the **KVM matrix systems** tab, and then click the **Personal profile** area selection.
4. In the **Language** field, choose between the following options:

System:	Use the system language (see above).
[Selection]	Use the selected language.

5. Click **Save.**

Automatic logout

The Automatic logout function is used to automatically log out the user of the web application if no activity is detected for a certain period of time.

It is also possible to select whether the user is shown a timer (time counting down in minutes:seconds until automatic logout).

Define this period by entering a value between **1** and **60** minutes.

> **NOTE:** To disable the function, enter the value **0**.

How to (de)activate the Auto logout function:

1. Click **System** on the menu.
2. Click **Automatic logout**.
3. In the **Automatic logout of the Config Panel (0-60 minutes)** field, you can define the time of inactivity before automatic logout between **1** and **60** minutes (*default*: 15 minutes).

> **NOTE:** If user activity is detected, the timer is reset.
>
> When an update process is started via the web application, the timer is also reset and only runs again once the update process has been completed.

4. In the **Show timer** field, you can select between the following options:

On:	The timer is displayed to the user at the top right of the web application if the entry in the **Automatic logout of the Config Panel (0-60 minutes)** is not **0**.
Off:	No timer is displayed to the user.

5. Click **Save**.

Showing terms of use

If the terms of use are displayed, they must be accepted before each (new) device access.

How to configure the display of terms of use:

1. Click **System** on the menu.
2. Click **Terms of use**.
3. In the **Show terms of use** field, you can select between the following options:

Off:	*No* terms of use are displayed during log in (*default*).
User defined:	*Individual* terms of use are displayed during log in.

4. If you selected *User defined* in the previous step, go to the **Short text** field and enter the text that a user is shown before accepting the terms of use (**example**: *I have read the terms of use and hereby agree to them*).
   This text field is limited to 70 characters.
5. Now enter the desired terms of use in the **Long text** field.
   This field is limited to 1,500 characters.
6. Click **Save**.

Password complexity

You can configure password complexity to comply with your individual password guidelines and improve security.

IMPORTANT: Changes in the section of password complexity have **no** effect on existing passwords, but are only taken into account when a password is changed (see *Changing the password of a user account* on page 74 ff.) and a new user account is created (see *Creating a new user account* on page 69). You should therefore configure the password complexity as early as possible.

IMPORTANT: Changes in the section of password complexity have **no** effect on user authentication with external directory services. The directory services have their own configuration options.

How to configure the password complexity:

1. Click **System** on the menu.
2. Click **Password complexity**.
3. In the **Minimum password length** field, enter the desired minimum password lenght (*Default*: 3)
4. In the **Minimum number of capital letters (e.g. ABCDEF)** field, enter the desired minimum number of capital letters within a password (*Default*: 0)
5. In the **Minimum number of lowercase letters (e.g. abcdef)** field, enter the desired minimum number of lowercases within a password (*Default*: 0)
6. In the **Minimum number of digits (e.g. 012345)** field, enter the desired minimum number of digits within a password (*Default*: 0)
7. In the **Minimum number of special characters (e.g. !#%&?@)** field, enter the desired minimum number of special characters within a password (*Default*: 0)
8. In the **Minimum number of characters of the previous password to be changed** field, enter the desired minimum number of characters that must be differnt compared with the previous password (*Default*: 0)

   NOTE: The minimum number of different characters compared with the previous password must not be higher than the minimum password length.

9. Click **Save**.

Login options

To improve security, further configuration options are available in the login options area.

You can specify how many failed attempts are accepted when entering a password and how long a user is locked out after exceeding the maximum number of failed attempts.

How to configure the Login options:

1. Click **System** on the menu.
2. Click **Login optionsy**.
3. In the **Number of consecutive invalid login attempts up to the time of blocking (0=off)** field, enter the desired maximum number of failed attempts when entering the password (*Default*: 0 = off/unlimited number of failed attempts, max. 1,000)
4. In the **Locking time (in minutes)** field, enter the desired locking time in minutes for which a user is locked after exceeding the maximum number of failed password entry attempts (*Default*: 1 (if max. failed attempts > 0), max. 1,440 minutes)
5. In the **Limit the number of simultaneous sessions with superuser rights** field, enter the desired number of maximum simultaneous superuser sessions (*Default*: 0 = off/unlimited number of superuser sessions, max. 1,024)

   NOTE: The maximum number of simultaneous superuser sessions is effectiv per interface (device/OSD and ConfigPanel).

6. Click **Save**.

Showing the version number of the web application and general information

How to show the version number of the web application and general information:

1. In the menu, click on **Information**.
2. The **General** tab provides you with information about the *ConfigPanel* version.

Closing the web application

Use the *Close* button to end the active session of the web application.

IMPORTANT: To protect the web application against unauthorised access, always use the *Logout* function after finishing your work with the web application.

How to close the web application:



1. Click on the **user icon** at the top right.
2. Click on **Logout** to exit the active session.

Port administration

Each IO card of the matrix switch provides 16 ports to connect compatible computer or console modules or DynamicWorkplace-CONs.

In the default settings, the matrix switch autorecognizes any modules connected to the ports and configures the ports accordingly.

> **IMPORTANT:** The ports that connect modules are autoconfigured. When cascaded (see page 235), make sure to consider the preset port mode and change it, if necessary.

Cascading the matrix switch lets you connect more computers to the matrix switch.

For cascading, connect more matrix switches to the ports configured for this purpose. To facilitate installing the KVM system, switch the LEDs at the ports into the special port mode (see page 18).

You can change the port assignment to your requirements, but make sure to follow these instructions:

- Configure all ports of an IO card either as **Up** or as **Down port**.
- Configure at least one port as **Up** or as **Down port**.

Configuring ports

You can reconfigure the ports at any time. However, make sure to follow the instructions given in the previous paragraph.

How to configure the port mode:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Port configuration**.

   > **ADVICE:** The figure in the dialog shows the port configuration. You can switch between the port modes **Up** and **Down**.

4. Activate the checkbox **Cascade configuration enabled**.

5. Mark the port whose mode you want to change and click **Port mode** to select the desired mode.

> **NOTE:** Select multiple ports by pressing **Shift** or **Ctrl** and the left mouse key.

6. Click on **Save**.

> **IMPORTANT:** The matrix switch restarts after you change the port assignment.

Showing port modes

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch whose port mode you want to signal.
3. Click **Service Tools** > **Port LEDs** and select **Show port type**.
4. The port LEDs show the current port mode:

LED	Port mode
Yellow	**Up mode**
Green	**Down mode**

> **NOTE:** The active **Portfunction** LEDs of the IO cards indicate that the port mode is shown.

5. To restore the default signaling, click again on **Service Tools > Port LEDs** and select **Show status**.

Purpose and configuration of multi cards

IO cards **CCD-IO16-Card-Multi** let you connect third-party devices to the KVM matrix system.

Various SFP modules are available to connect third-party devices. You can equip each IO card **CCD-IO16-Card-Multi** with up to 16 SFP modules.

> **ADVICE:** Contact our support team for more information about compatible SFP modules and detailed information about the signals transmitted.

> **NOTE:** Different SFP modules support different signals (for example 3G-SDI, HD-SDI, SD SDI, and Ethernet 1000BASE-T).

> **IMPORTANT:** Use only G&D-approved SFP modules!

In addition to third-party devices, you can also connect many G&D devices (for example DVI-FiberLink, Audio-Transceiver-Fiber and SDI-DVI-Konverter).

NOTE: You can connect the computer and console modules of the matrix switch to compatible SFP modules, too.

In this case, computer and console modules are operated in *Extender mode*. In this mode, the additional functions of the matrix switch are not available.

Third-party devices connected to SFP modules can be switched via KVM matrix switch.

Configuring port modes

Every IO card **CCD-IO16-Card-Multi** provides 16 ports to connect compatible SFP modules.

In the default settings ports **1 to 8** are switched to user mode (**User**) and ports **9 to 16** are switched to computer module mode (**CPU**).

Users are able to change these port assignments.

NOTE: Depending on their configuration, the individual ports are listed either under computer modules (**CPU** mode) or under console modules (**CON** mode).

The ID of the multi IO card and the port number in hexadecimal notation (**00** to **0F**) are added to the names **MULCPU** or **MULCON**.

EXAMPLE: Port **12** of the multi IO card **CARD 0000027F** is switched to **CPU** mode. The computer modules is listed as **MULCPU 00027F0B**.

How to change the port mode:

1. In the menu, click on **Matrix systems > [Name] > IO cards**.
2. Click on the **Multi IO card** you want to configure and then click on **Configuration**.
3. Click on the tab **Port configuration**.

   ADVICE: The figure in the dialog shows the port configuration. You can switch between the port modes **Up** and **Down**.

4. Mark the port whose mode you want to change and click **Port mode** to select the desired mode.

   NOTE: Select multiple ports by pressing **Shift** or **Ctrl** and the left mouse key.

5. Click on **Save**.

Switching ports of multi IO cards

NOTE: In the default settings of the KVM matrix system users have access to third-party devices connected via multi IO card (see page 105).

Third-party devices connected to the ports of a multi IO card can be switched as follows:

- as part of channel groups (see page 239),
- or via IP-Control-API or XML control (see page 270).

NOTE: Multiuser applications are *not* supported The console module first switched occupies the computer module.

Basic configuration of the web application

Network settings

The device provides two network interfaces (*Network A* and *Network B*). The network interfaces lets you integrate a device into up to two separate networks.

IMPORTANT: Note the separate instructions about the *Initial configuration of the network settings* on page 3.

Configuring the network interfaces

To connect the device to a local network, you need to configure the settings of the network.

NOTE: These are the default settings:

- IP address of the *network interface A*: **192.168.0.1**
- IP address of *network interface B*: Obtain address via **DHCPv4**
- Global network settings: Obtain settings dynamically

How to configure the settings of a network interface:

IMPORTANT: It is not possible to use both network interfaces within the same subnet.

NOTE: The *Link Local* address space 169.254.0.0/16 is reserved for internal communication between devices in accordance with RFC 3330. It is not possible to assign an IP address of this address space.

IMPORTANT: Configuration of **IPv6** should only be performed **by technically experienced users**. While IPv6 offers advanced features and a larger address space, it also introduces **more complex requirements regarding network structure, security, and compatibility**. Incorrect settings may lead to **connectivity issues or unexpected network behavior**. If you are **not familiar** with the IP addressing and network topology specific to IPv6, we recommend that you thoroughly **inform yourself about the implications** before enabling IPv6, or consult with your network administration.

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Interfaces**.

5. Enter the following values under **Interface A** or **Interface B**:

> **NOTE:** Each network interface is assigned a unique **zone ID** in addition to its name, which specifies the interface number. This is required to uniquely identify the corresponding interface when using *IPv6 link-local addresses*.

Operating mode:	Select the operational mode of **Interface A** or **Interface B**: ▪ **Off:** Disable network interface. ▪ **Static IPv4:** A static IPv4 address is assigned. ▪ **DHCPv4:** Obtain IPv4 address from a DHCP server The drop-down list shows the text **Link aggregation active** if the interface has been added to a network interface group. In this case, configure the network interfaces under »Link aggregation«.
IPv4 address:	Enter the IPv4 address of the interface (only when operating mode *Static IPv4* is selected).
Netmask:	Enter the netmask of the network (only when operating mode *Static IPv4* is selected).
IPv6:	Click the toggle switch to enable IPv6 (green/right = enabled). **NOTE:** When IPv6 is enabled, a link-local IPv6 address is automatically generated based on the MAC address of the interface by default, in accordance with RFC 4921. This link-local IPv6 address cannot be modified by the user. Click the toggle switch to disable IPv6 (grey/left = disabled (*default*)).
IPv6 address:	Enter the static IPv6 address of the interface.
Subnet prefix length:	Specify the prefix length (*default*: 64) for the interface according to the notation rules defined in RFC 5952.

6. Click on **Save**.

Configuring global network settings

Even in complex networks global network settings ensure that the web application is available from all subnetworks.

How to configure global network settings:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Now go to **Global network settings**.
5. Enter the following values:

Operating mode:	Enter the desired operating mode: ▪ **Static:** Use of static settings. ▪ **Dynamic:** Partial automatic retrieval of the settings described below from a DHCP server (IPv4) or via SLAAC (IPv6).
Hostname:	Enter the hostname of the device.
Domain:	Enter the domain to which the device should belong.
Gateway IPv4:	Enter the IPv4 address of the gateway.
Gateway IPv6:	Enter the IPv6 address of the gateway.
DNS server 1:	Enter the IP address of the DNS server..
NOTE: If a link-local IPv6 address is entered, the zone ID of the interface must be specified. The zone ID is appended to the link-local IPv6 address, separated by the percent sign **%**.	
DNS server 2:	*Optionally*, enter the IP address of another DNS server..
NOTE: If a link-local IPv6 address is entered, the zone ID of the interface must be specified. The zone ID is appended to the link-local IPv6 address, separated by the percent sign **%**.	
Prioritization of IPv6:	Click the toggle switch if IPv6 should be preferred when a destination has both an IPv6 and an IPv4 address (green/right = IPv6 is preferred). Click the toggle switch if IPv6 should not be preferred (grey/left = IPv6 is not preferred, *default*).
Use IPv6 Stateless Address Auto-configuration (SLAAC):	Click the toggle switch if SLAAC should be used (green/right = SLAAC is used, *default*). Click the toggle switch if SLAAC should not be used (grey/left = SLAAC is not used).

Send ICMP Echo Reply to Echo Request from a Multicast/anycast address (IPv6):	Click the toggle switch if ICMPv6 Echo Requests should be answered (green/right = Echo Requests are answered, *default*). Click the toggle switch if ICMPv6 Echo Requests should not be answered (grey/left = Echo Requests are not answered).
Send ICMP destination unreachable messages (IPv6):	Click the toggle switch if an ICMPv6 error message should be sent to the sender when a packet cannot be delivered (green/right = error message is sent, *default*). Click the toggle switch if no ICMPv6 error messages should be sent (grey/left = error message is not sent).
Process redirect messages (IPv6):	Click the toggle switch if redirect messages should be accepted and processed (green/right = redirect messages are processed, *default*). Click the toggle switch if redirect messages should not be processed (grey/left = redirect messages are not processed).
Duplicate Address Detection (IPv6):	Click the toggle switch if a check for duplicate IPv6 addresses should be performed before an address is used (green/right = duplicate address check is performed, *default*). Click the toggle switch if no check for duplicate IPv6 addresses should be performed (grey/left = no duplicate address check is performed).

6. Click on **Save**.

Increasing the reliability of network connections by link aggregation

By default, you can use both network interfaces at the same time to acees the web application from two different network segments, for example

To increase reliability, the entwork interfaces can be grouped via *link aggregation*. Within a group, only one interface is active at a time. Another interface only becomes active if the active interface fails.

Two different modes are available for monitoring the interfaces:

- **MII mode:** The carrier status of the network interface is monitored via the *media independent interface*. In this mode, only the functionality of the network is tested.
- **ARP mode:** Using the *address resolution protocol*, requests are sent to an ARP target on the network. The response from the ARP target confirms both the functionality of the network interface and a proper network connection to the ARP target.

If the ARP target is connected to the network but temporarily offline, the requests cannot be answered. For this reason, you should determine several ARP targets in order to obtain a response from at least one target even if an ARP target fails.

NOTE: It is not possible to combine **MII** and **ARP mode**.

How to configure the settings of grouped network interfaces:

NOTE: The *Link Local* address space 169.254.0.0/16 is reserved for internal communication between devices in accordance with RFC 3330. It is not possible to assign an IP address of this address space.

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Link aggregation**.

5. Enter the following values under **Network**:

> **NOTE:** The network interface is assigned a unique **zone ID** in addition to its name, which specifies the interface number. This is required to uniquely identify the corresponding interface when using *IPv6 link-local addresses*.

Name:	Enter the name of the network interface group.
Operating mode:	Select the operating mode for grouped network interfaces: ▪ **Off:** Disable link aggregation. *Go to »Interfaces« to configure the network interfaces (see Configuring the network interfaces on page 21 ff.).* ▪ **Static IPv4:** A static IPv4 address is assigned. ▪ **DHCPv4:** Obtain IPv4 address from a DHCP server.
IPv4 address:	Enter the IPv4 address of the interface (only when operating mode *Static IPv4* is selected).
Netmask:	Enter the netmask of the network (only when operating mode *Static IPv4* is selected).
IPv6:	Click the toggle switch to enable IPv6 (green/right = enabled). **NOTE:** When IPv6 is enabled, a link-local IPv6 address is automatically generated based on the MAC address of the interface by default, in accordance with RFC 4921. This link-local IPv6 address cannot be modified by the user. Click the toggle switch to disable IPv6 (grey/left = disabled (*default*)).
IPv6 address:	Enter the static IPv6 address of the interface.
Subnet prefix length:	Specify the prefix length (*default*: 64) for the interface according to the notation rules defined in RFC 5952.

6. Enter the following values under **Parameter**:

Primary Follower:	Select whether data traffic should preferably be transmitted via the interface *Network A* (**Interface A**) or the interface *Network B* (**Interface B**). As soon as the selected interface is available, this interface is used for data traffic. If you select the option **None**, the data traffic is sent via any interface. A switch-over occurs only if the active interface fails.
Link monitoring:	Select whether you want to use the **MII** or the **ARP** mode (see explanation above) to monitor the interface.
MII down delay:	Waiting period in milliseconds before a failed network interface is disabled. The entered value must be a multiple of 100 ms (the MII link monitoring frequency).
MII up delay:	Waiting period in milliseconds before a reset network interface is activated. The entered value must be a multiple of 100 ms (the MII link monitoring frequency).
ARP interval:	Enter the interval (100 to 10,000 milliseconds) after which the system checks for incoming ARP packets of the network interfaces.
ARP validate:	The validation ensures that the ARP packet for a particular network interface has been generated by one of the specified ARP targets. Select whether or which of the incoming ARP packets should be validated: ▪ **None:** ARP packets are not validated (default). ▪ **Active:** Only the ARP packets of the active network interface are validated. ▪ **Backup:** Only the ARP packets of the inactive network interface are validated ▪ **All:** The ARP packets of all network interfaces of the group are validated.
ARP target:	The table contains a list of all configured ARP targets. Use the buttons **New**, **Edit** and **Delete** to manage the ARP targets.

7. Click on **Save**.

Reading out the status of the network interfaces

The current status of both network interfaces can be read out in the web application.

How to detect the status of the network interfaces:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Information**.
4. Go to the paragraph **Link status**.
5. The paragraphs **Interface A** and **Interface B** include the following values:

> **NOTE:** The network interface is assigned a unique **zone ID** in addition to its name, which specifies the interface number. This is required to uniquely identify the corresponding interface when using *IPv6 link-local addresses*.

Link detected:	Connection to the network established (**yes**) or interrupted (**no**).
Auto-negotiation:	Both the transmission speed and the duplex method have been configured automatically (**yes**) or manually by the administrator (**no**).
Speed:	Transmission speed
Duplex:	Duplex mode (**full** or **half**)

6. Click on **Save**.

Creating and administrating netfilter rules

By default, all network computers have access to the web application *ConfigPanel* (open system access).

NOTE: The open system access allows unrestricted connections via ports 80/TCP (HTTP), 443/TCP (HTTPS) and 161/UDP (SNMP).

Once a netfilter rule has been created, open system access is disabled and all incoming data packets are compared with the netfilter rules. The list of netfilter rules is processed in the stored order. As soon as a rule applies, the corresponding action is executed and the following rules are ignored.

NOTE: As soon as a netfilter rule is used, the *Default DROP policy* takes effect.

If *certain* IP addresses are to be accepted, it is sufficient to assign the *Accept* filter rule to them. Data packets via *all* other IP addresses are not processed (*"dropped"*) due to the *Default DROP policy*.

IMPORTANT: If data packets are only not to be processed (*"dropped"*) via *certain* IP addresses, the *Drop* filter rule must be assigned to these IP addresses. The *Accept* filter rule must then be assigned to the IP addresses that are to be accepted, as further data packets via other IP addresses will otherwise also not be processed (*"dropped"*) due to the *Default DROP policy*. If all other IP addresses are to be accepted, the *Accept* rule can be applied to *all* IP addresses (**0.0.0.0/0**).

Creating new netfilter rules

How to create a new netfilter rule:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Netfilter**.

5. Enter the following values:

Interface:	In the pull-down menu, select on which network interfaces the data packets are to be intercepted and manipulated: ▪ **All** ▪ **Interface A** ▪ **Interface B** ▪ **Link-Aggregation group**
Option:	In the pull-down menu, select how to interpret the sender information of the rule: ▪ **Normal:** The rule applies to data packets whose sender information corresponds to the IP address or MAC address specified in the rule. ▪ **Inverted:** The rule applies to data packets whose sender information does *not* correspond to the IP address or MAC address specified in the rule.
IP address/ Prefix length:	Enter the IP address of the host or, by specifying the **Prefix length**, define the network segment. **Examples IPv4:** ▪ **192.168.150.187/32:** for IP address 192.168.150.187 If only an IP address is entered without specifying a prefix length, the system will automatically apply / **32** as the prefix in the background. ▪ **192.168.150.0/24:** IP addresses of section 192.168.150.x ▪ **192.168.0.0/16:** IP addresses of section 192.168.x.x ▪ **192.0.0.0/8:** IP addresses of section 192.x.x.x ▪ **0.0.0.0/0:** all IPv4 addresses **Examples IPv6:** ▪ **2001:db8::222:4dff:fe84:3cb6/128:** Only this IP address If only an IP address is entered without specific a prefix length, the system will automatically apply / **128** as the prefix in the background. ▪ **fe80::/64:** all link local IP addresses ▪ **2001:db8::/64:** IP addresses of space 2001:db8::/64 ▪ **::/0:** all IPv6 addresses **NOTE:** The *IP address* and/or a *MAC address* can be specified within a rule. **NOTE:** Enter link local IPv6 addresses here without a zone ID, if applicable.
MAC address:	Enter the MAC address to be considered in this filter rule. **NOTE:** The *IP address* and/or a *MAC address* can be specified within a rule.

Filter rule:	▪ **Drop:** Data packets whose sender information matches the IP address or MAC address are not processed. ▪ **Accept:** Data packets whose sender information matches the IP address or MAC address are processed.
Service:	Select a specific service for which this rule is used exclusively, or choose (**All**).

6. Click on **Add** to save the values in a new filter rule.

   The new filter rule is added to the end of the list of existing filter rules.

7. Click on **Save**.

NOTE: The new nefilter rule is not applied to active connections. Restart the device if you want to disconnect the active connections and then apply all the rules.

Editing existing netfilter rules

How to edit an existing netfilter rule:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Netfilter**.
5. In the list of existing netfilter rules, select the rule you want to change.

6. The current rule settings are displayed in the upper part of the dialog. Check and change the following settings.

Interface:	In the pull-down menu, select on which network interfaces the data packets are to be intercepted and manipulated: ▪ **All** ▪ **Interface A** ▪ **Interface B** ▪ **Link-Aggregation group**
Option:	In the pull-down menu, select how to interpret the sender information of the rule: ▪ **Normal:** The rule applies to data packets whose sender information corresponds to the IP address or MAC address specified in the rule. ▪ **Inverted:** The rule applies to data packets whose sender information does *not* correspond to the IP address or MAC address specified in the rule.
IP address/ Prefix length:	Enter the IP address of the host or, by specifying the **Prefix length**, define the network segment. **Examples IPv4:** ▪ **192.168.150.187/32:** for IP address 192.168.150.187 If only an IP address is entered without specifying a prefix length, the system will automatically apply **/32** as the prefix in the background. ▪ **192.168.150.0/24:** IP addresses of section 192.168.150.x ▪ **192.168.0.0/16:** IP addresses of section 192.168.x.x ▪ **192.0.0.0/8:** IP addresses of section 192.x.x.x ▪ **0.0.0.0/0:** all IPv4 addresses **Examples IPv6:** ▪ **2001:db8::222:4dff:fe84:3cb6/128:** Only this IP address If only an IP address is entered without specific a prefix length, the system will automatically apply **/128** as the prefix in the background. ▪ **fe80::/64:** all link local IP addresses ▪ **2001:db8::/64:** IP addresses of space 2001:db8::/64 ▪ **::/0:** all IPv6 addresses **NOTE:** The *IP address* and/or a *MAC address* can be specified within a rule. **NOTE:** Enter link local IPv6 addresses here without a zone ID, if applicable.
MAC address:	Enter the MAC address to be considered in this filter rule. **NOTE:** The *IP address* and/or a *MAC address* can be specified within a rule.

Filter rule:	▪ **Drop:** Data packets whose sender information matches the IP address or MAC address are not processed. ▪ **Accept:** Data packets whose sender information matches the IP address or MAC address are processed.
Service:	Select a specific service for which this rule is used exclusively, or choose (**All**).

7. Click on **Apply** to save your settings.
8. Click on **Save**.

NOTE: The new nefilter rule is not applied to active connections. Restart the device if you want to disconnect the active connections and then apply all the rules.

Deleting existing netfilter rules

How to delete existing netfilter rules:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Netfilter**.
5. In the list of existing netfilter rules, select the rule you want to delete.
6. Click on **Delete**.
7. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.
8. Click on **Save**.

Changing the order or priority of existing netfilter rules

The list of netfilter rules is processed in the stored order. As soon as a rule applies, the corresponding action is executed and the following rules are ignored.

IMPORTANT: Pay attention to the order or priority of the individual rules, especially when adding new rules.

How to change the order or priority of existing netfilter rules:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Netfilter**.
5. In the list of existing netfilter rules, select the rule whose order/priority you want to change.
6. Click the button **Arrow up** to increase the priority or the button **Arrow down** to decrease the priority.
7. Click on **Save**.

Creating an SSL certificate

Use the free implementation of the SSL/TLS protocol *OpenSSL* to create an SSL certificate.

IMPORTANT: For security reasons, network certificates for the web application (see page 35 ff.) and, if used, additional user certificates for the KVM connection are **not** included in a backup and may have to be stored again after a restore.

The following websites provide detailed information about operating OpenSSL:

- OpenSSL project: **https://www.openssl.org/**
- Win32 OpenSSL: **http://www.slproweb.com/products/Win32OpenSSL.html**

IMPORTANT: Creating an SSL certificate requires the software OpenSSL. If necessary, follow the instructions on the websites mentioned above to install the software.

The instructions on the following pages explain *exemplarily* how to create an SSL certificate.

In principle, a certificate is created in 5 steps:

1. Creating a Private Key
2. Creating a Certificate Signing Request (CSR)
3. Submitting the CSR to the CA
4. Receiving the certificate from the CA
5. Creating the PEM file

Special features for complex KVM systems

If different G&D devices are to communicate with each other within a KVM system, the identical *Certificate Authority* (see page 36) must be used when creating certificates for these devices.

Alternatively, the identical PEM file (see page 40) can also be used for all devices. Inthis case, all characteristics of the certificates are identical.

Creating a Certificate Authority

A *Certificate Authority* enables the owner to create digital certificates (e. g. for a matrix switch.

How to create a key for the Certificate Authority:

> **IMPORTANT:** The following steps describe how to create keys that are not coded. If necessary, read the OpenSSL manual to learn how to create a coded key.

1. Enter the following command into the command prompt and press **Enter**:

```
openssl genrsa -out ca.key 4096
```

2. OpenSSL creates the key and stores it in a file named *ca.key*.

How to create the Certificate Authority:

1. Enter the following command into the command prompt and press **Enter**:

```
openssl req -new -x509 -days 3650 -key ca.key -out ca.crt
```

2. Now, OpenSSL queries the data to be integrated into the certificate.

   The following table shows the different fields and an exemplary entry:

Field	Example
Country Name (2 letter code)	DE
State or Province Name	NRW
Locality Name (e.g., city)	Siegen
Organization Name (e.g., company)	Guntermann & Drunck GmbH
Organizational Unit Name (e.g., section)	
Common Name (e.g., YOUR name)	Guntermann & Drunck GmbH
Email Address	

IMPORTANT: The device's IP address must not be entered under *Common Name*.

   Enter the data you want to state, and confirm each entry by pressing **Enter**.

3. OpenSSL creates the key and stores it in a file named *ca.crt*.

IMPORTANT: Distribute the certificate *ca.crt* to the web browsers using the web application. The certificate checks the validity and the trust of the certificate stored in the device.

Creating any certificate

How to create a key for the certificate to be created:

> **IMPORTANT:** The following steps describe how to create keys that are not coded. If necessary, read the OpenSSL manual to learn how to create a coded key.

1. Enter the following command into the command prompt and press **Enter**:

```
openssl genrsa -out server.key 4096
```

2. OpenSSL creates the key and stores it in a file named *server.key*.

How to create the certificate request:

1. Enter the following command into the command prompt and press **Enter**:

```
openssl req -new -key server.key -out server.csr
```

2. Now, OpenSSL queries the data to be integrated into the certificate.

   The following table shows the different fields and an exemplary entry:

Field	Example
Country Name (2 letter code)	DE
State or Province Name	NRW
Locality Name (e.g., city)	Siegen
Organization Name (e.g., company)	Guntermann & Drunck GmbH
Organizational Unit Name (e.g., section)	
Common Name (e.g., YOUR name)	192.168.0.10
Email Address	

> **IMPORTANT:** Enter the IP address of the device on which the certificate is to be installed into the row *Common Name*.

   Enter the data you want to state, and confirm each entry by pressing **Enter**.

3. If desired, the *Challenge Password* can be defined. This password is needed if you have lost the secret key and the certificate needs to be recalled.

4. Now, the certificate is created and stored in a file named *server.csr*.

Creating and signing an X509 certificate

1. Enter the following command into the command prompt and press **Enter**:

```
openssl req -x509 -days 3650 -in server.csr -CA ca.crt -CAkey ca.key -set_serial 01 -out server.crt
```

2. OpenSSL creates the certificate and stores it in a file named *server.crt*.

IMPORTANT: If you do not create the certificats as explained in the previous sections, but use your own certificates with certificate extensions, the command to be entered must be adapted or extended accordingly.

EXAMPLE: If you use *Extended Key Usage* to restrict the permitted use of the key, at least the *serverAuth* and *clientAuth* extensions must be activated or taken into account:

```
openssl req -x509 -days 3650 -in server.csr -CA ca.crt -CAkey ca.key -set_serial 01 -out server.crt -addext 'extendedKeyUsage = serverAuth, clientAuth'
```

ADVICE: To check which certificate extensions are used, use:

```
openssl x509 -text -in ca.crt
```

Creating a PEM file

NOTE: The *.pem* file contains the following three components:

- server certificate
- private server key
- certificate of the certification authority

If these three components are available separately, enter them successively to the *Clear text* entry before updating the certificate stored in the device.

1. Enter the following command(s) into the prompt and press **Enter**:

   a. Linux

   ```
   cat server.crt > gdcd.pem
   cat server.key >> gdcd.pem
   cat ca.crt >> gdcd.pem
   ```

   b. Windows

   ```
   copy server.crt + server.key + ca.crt gdcd.pem
   ```

2. The *gdcd.pem* file is created while copying. It contains the created certificate and its key as well as the *Certificate Authority*.

Selecting an SSL certificate

By default, each G&D device with integrated web application stores at least one SSL certificate. The certificate has two functions:

- The connection between web browser and web application can be established via an SSL-secured connection. In this case, the SSL certificate allows the user to authenticate the opposite side.

  If the device's IP address does not match the IP address stored in the certificate, the web browser sends a warning message.

  ADVICE: You can import a user certificate so that the device's IP address matches the IP address stored in the certificate.

- The communication between G&D devices within a system is secured via the devices' certificates.

  IMPORTANT: Communication between devices is possible only if all devices within a KVM system use certificates of the same *Certificate Authority* (see page 36).

How to select the SSL certificate you want to use:

IMPORTANT: After activating *another* certificate, close the currently active »Config Panel« sessions and start new sessions.

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Certificate**.

5. Select the certificate you want to use:

G&D certificate #1:	This certificate is enabled for *new* devices. **NOTE:** Make sure that you use the same certificate for all devices within the KVM system.
G&D certificate #2:	This certificate is supported by some older G&D devices with integrated web application.
User certificate:	Select this option if you want to use a certificate purchased from a certificate authority or if you want to use a user certificate. Now you can import and upload the certificate: ▪ Click on **Import certificate from file** and use the file dialog to select the .pem file you want to import. You can also copy the plain text of the server certificate, the server's private key and the certificate of the certificate authority to the text box. ▪ Click on **Upload and activate** to store and activate the imported certificate for the device.

6. Click on **Save**.

IMPORTANT: For security reasons, network certificates for the web application (see page 35 ff.) and, if used, additional user certificates for the KVM connection are **not** included in a backup and may have to be stored again after a restore.

Firmware update

The firmware of each device of the KVM system can be updated via the web application.

Firmware update of a single device

IMPORTANT: This function only updates the firmware of the device on which the web application was started.

How to execute a firmware update of a single device:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to update.
3. Open the menu **Service tools** and select the entry **Firmware update**.
4. Click on **Supply firmware image files**.

   NOTE: If the firmware file is already available in the internal storage, you can skip this step.

   Select the firmware file on your local disk and click on **Open**.

   NOTE: Multiple selection of firmware files is possible by simultaneously pressing the **Shift** or **Ctrl** key and the left mouse button.

   The firmware file is transferred to the internal storage and can then be selected for the update.
5. Select the firmware files to be used from the internal storage and click on **Continue**.
6. Select the **Intended version** of the devices if you selected more than one firmware files for one device.
7. Move the **Update** slider to the right (green) in the rows of all devices to be updated.
8. Click on **Start update**.

IMPORTANT: Do **not** close the browser session while the device is being updated! Do **not** turn off the product or disconnect it from the power supply during the update.

Firmware update of multiple KVM system devices

How to execute a firmware update of multiple KVM system devices:

1. In the menu, click on **System**.
2. Click on **System update**.
3. Select the devices whose firmware you want to update and click **Firmware update**.

   NOTE: For devices for which a firmware update is currently not possible, the reason for this is displayed in the **Status** field.

4. Click on **Supply firmware image files**.

   NOTE: If the firmware file is already in the internal storage, you can skip this step.

   Select the firmware file on your local disk and click **Open**.

   NOTE: Multiple selection of firmware files is possible by simultaneously pressing the **Shift** or **Ctrl** key and the left mouse button.

   The firmware file is transferred to the internal storage and can then be selected for the update.
5. Select the firmware files to be used from the internal storage and click **Continue**.
6. Select the **Intended version** of the devices if you selected more than one firmware files for one device.
7. Move the **Update** slider to the right (green) in the rows of all devices to be updated.
8. Click on **Start update**.

NOTE: In order to ensure the transfer of updates to the end devices for larger data volumes, the end devices are updated in groups as required.

IMPORTANT: Do **not** close the browser session while the devices are being updated! Do **not** turn off the products or disconnect them from the power supply during the update.

Restoring the system defaults

With this function, the system defaults of the device on which the web application is operated can be restored.

How to restore the system defaults:

1. In the menu, click on **System**.
2. Click on **System defaults**.
3. Select the scope of the recovery:

Reset all settings:	Reset all settings of the device.
Reset only local network settings:	Reset only local network settings.
Reset only KVM application settings:	Reset all settings except the local network settings.

4. Click on **Set system defaults**.

Restarting the device

This function restarts the device. Before restarting, you will be prompted for confirmation to prevent an accidental restart.

How to restart the device using the web application:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the desired device.
3. Open the menu **Service tools** and select the entry **Restart**.
4. Confirm the confirmation prompt with **Restart**.

Network functions of the devices

The devices within the KVM system provide *separate* network functions.

The following functions can be configured for each device within the KVM system:

- Authentication against directory services (LDAP, Active Directory, RADIUS)
- Time synchronisation via NTP server
- Forwarding of log messages to syslog servers
- Monitoring and control of computers and network devices via *Simple Network Management Protocol* (see page 60 ff.)

NTP server

The date and time of a device can be set either automatically by time synchronization with an NTP server (*Network Time Protocol*) or manually.

Time sync with an NTP server

How to change the NTP time sync settings:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.

4. Go to the paragraph **NTP server** and enter the following values:

General	
NTP time sync:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the time synchronization: ▪ **Disabled** (*default*) ▪ **Enabled**
Time zone:	Use the pull-down menu to select the time zone of your location.
NTP server 1	
Address:	Enter the IP address of a time server.
Authentication:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the authentication: ▪ **Disabled** (*default*) ▪ **SHA1**
Key ID:	After enabling the authentication, enter the key ID that can be used for key authentication with the NTP server.
Key:	Enter the key in the form of up to 40 hex digits.
NTP server 2	
Address:	O*ptionally* enter the IP address of a second time server.
Authentication:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the authentication: ▪ **Disabled** (*default*) ▪ **SHA1**
Key ID:	After enabling the authentication, enter the key ID that can be used for key authentication with the NTP server.
Key:	Enter the key in the form of up to 40 hex digits.

5. Click on **Save**.

Manual setting of time and date

How to manually set the time and date of the device:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **NTP server**.

> **IMPORTANT:** If necessary, disable the **NTP time sync** option. Otherwise, you might not be able to set time and date manually.

5. Go to the entry **Time** under **Time/date** to enter the current time (*hh:mm:ss*).
6. Go to the entry **Date** under **Time/date** to enter the current time (*DD.MM.YYYY)*.

> **ADVICE:** Click on **Accept local date** to copy the current system date of the computer on which the web application was opened to the *Time* and *Date* fields.

7. Click on **Save**.

Logging syslog messages

The syslog protocol is used to transmit log messages in networks. The log messages are transmitted to a syslog server that logs the log messages of many devices in the computer network.

Among other things, eight different severity codes have been defined to classify the log messages:

- **0:** Emergency
- **1:** Alert
- **2:** Critical
- **3:** Error
- **4:** Warning
- **5:** Note
- **6:** Info
- **7:** Debug

The web application enables you to configure whether the syslog messages are to be locally logged or sent to up to two syslog servers.

EXAMPLE: When using severity code 6 (*default*), the following events are logged with time stamp (ISO8601) and other information, for example:

- User login: Which user has logged on to which device and is the user already logged on to another device (usercount N)
- Login failure: An incorrect login attempt was made on which device (even when using severity level 5)
- User rights change: Which user has made a change to rights via which device
- Connection to a remote target: Which user has connected to which remote target on which device via which RemoteAccess-IP-CPU
- (Auto)backup failure: For which device has an (auto)backup failed (even when using severity level 3)

NOTE: The selected severity and all lower severity levels are logged.

Local logging of syslog messages

How to locally log syslog messages:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Syslog** enter the following data under **Syslog local**:

Syslog local:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the local logging of syslog messages: ▪ **Disabled** ▪ **Enabled** (*default*)
Log level:	In this pull-down menu, select the severity from which a log message is to be logged (*Default*: 6 - Info). The selected severity and all lower severity levels are logged.

If you select the severity *2 - Critical*, messages for this code as well as for the severity levels *1 - Alert* and *0 - Emergency* are logged.

5. Click on **Save**.

Sending syslog messages to a server

How to send syslog messages to a server:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Syslog** and enter the following values under **Syslog server 1** or **Syslog server 2**:

Syslog server:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the sending of syslog messages to a server: ▪ **Disabled** (*default*) ▪ **Enabled**
Log level:	In this pull-down menu, select the severity level from which a log message is to be logged. The selected severity level and all lower severity levels are logged. If you select the severity *2 - Critical*, messages for this code as well as for the severity levels *1 - Alert* and *0 - Emergency* are logged.
IP address/ DNS name:	Enter the IP address or the FQDN of the destination server for the syslog messages.
Port:	Enter the port - usually 514 - on which the syslog server accepts incoming messages.
Protocol:	Select the protocol - usually UDP - on which the syslog server accepts incoming messages: ▪ **TCP** ▪ **UDP**

5. Click on **Save**.

Viewing and saving local syslog messages

If the function to log the local syslog messages is activated, these syslog messages can be viewed and, if necessary, stored in the information dailog.

How to view and store local syslog messages:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure.
3. Open the menu **Service tools** and select the entry **Syslog**.
4. Click on **Retrieve syslog**.

   The local syslog messages are now retrieved and displayed in the text field.

   ADVICE: Click on **Save syslog** to save the messages in a text file.

5. Click on the red **[X]** to close the window.

User authentication with directory services

In internal corporate networks, user accounts are often managed centrally by a directory service. The device can access such a directory service and authenticate users against the directory service.

NOTE: If the directory service fails to authenticate the user account *Admin*, the user account is authenticated against the database of the device.

The directory service is used exclusively to authenticate a user. Rights are granted by the database of the KVM system. The following paragraphs describe the different scenarios:

- **The user account exists in the directory service and in the KVM system**
  The user can log on with the password stored in the directory service. After a successful login, the rights of the account with the same name are assigned to the user in the KVM system.

  NOTE: The password with which the user has successfully logged on is transferred to the database of the KVM system.

- **The user account exists in the directory service, but not in the KVM system**
  A user who has been successfully authenticated against the directory service but does not have an account of the same name in the KVM system's database will be granted the rights of a *RemoteAuth* user.
  If required, change the rights of this particular user account to set the rights for users without a user account.

  ADVICE: Deactivate the *RemoteAuth* user to prevent users without user accounts to log on to the KVM system.

- **The user account exists in the KVM system, but not in the directory service**
  If the directory service is available, it reports that the user account does not exist. Access to the KVM system is denied to the user.
  If the server is not available but the fallback mechanism is activated, the user can log on with the password stored in the KVM system.

  IMPORTANT: In order to prevent the logon of a user locked or deactivated in the directory service when the connection to the directory service fails, please observe the following security rules:
  - If a user account is deactivated or deleted in the directory service, this action must also be carried out in the user database of the KVM system!
  - Activate the fallback mechanism only in exceptional cases.

  IMPORTANT: When using two-factor authentication
  (see *Setting up two-factor authentication on the device (optional)* on page 55),
  the fallback mechanism **cannot** be used.

How to configure the authentication of user accounts:

NOTE: If no directory service is used, the user accounts are managed by the device.

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **Authentication**.

5. Enter the following values under **Authentication service**:

Authentication server: Select the **Local** option if the user administration is to be carried out by the KVM system.

If you want to use a certain external directory service, select the corresponding entry from the pull-down menu:

- **LDAP**
- **Active Directory**
- **Radius**

After selecting a external directory service, enter the settings of the directory service server in the corresponding dialog box.

NOTE: User names can be subject to a naming convention when using external directory services (see *Creating a new user account* on page 69).

ADVICE: When using *LDAP* or *Active Directory*, enter the path from which the respective search should be started in the **Base DN/SearchScope** field. This saves time and prevents an unnecessarily long search.

Fallback: Activate this option if you want to use the local user administration of the KVM system if the directory service is temporarily unavailable.

IMPORTANT: In order to prevent the logon of a user locked or deactivated in the directory service when the connection to the directory service fails, please observe the following security rules:

- If a user account is deactivated or deleted in the directory service, this action must also be carried out in the user database of the KVM system!
- Activate the fallback mechanism only in exceptional cases.

IMPORTANT: When using two-factor authentication, the fallback mechanism **cannot** be used
(see *Setting up two-factor authentication on the device (optional)* on page 55).

6. Click on **Save**.

Setting up two-factor authentication on the device (optional)

Standard user authentication involves querying a password. To provide a greater level of security, optional two-factor authentication (2FA) can be used to query a second factor based on a device in the user's possession. 2FA makes use of a time-based one-time password (TOTP). Authenticator apps or hardware tokens can be used.

To enable use of 2FA, support for it must first be activated on the relevant device.

IMPORTANT: If you no longer have access to your possession-based factor or if it is broken, you will lose access to the system. Take precautions by, for example, keeping the emergency codes in a safe place if you are using the internal OTP server and configuring settings that will minimise the risk of losing access (see *Activating two-factor authentication (optional)* on page 70).

How to activate 2FA on the device:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Double-click the device that is to be configured.
3. Click on the tab **Network**.
4. Select the section **2-factor authentication (2FA)**.

5. In the sector 2-factor authentication, enter the following data:

2FA support:	▪ **Disabled** (*default*) ▪ **Enabled**
OTP server:	Select the option **Internal** (*default*), if you will be using an authentication server that is provided in the device. If you want to use a specific external directory service, select the corresponding entry from the pull-down menu: ▪ **LDAP** ▪ **Active Directory** ▪ **Radius** Once you have selected a directory service, enter the settings for the directory service server in the dialogue screen that opens.
Login only for users with configured 2FA:	If the internal OTP server is used, you can specify whether login for users without activated 2FA will permitted (*default*) or prevented. This option can be used to set up a transition period for setting up the OTPs, for example. ▪ **No** (*default*) ▪ **Yes**

NOTE: Note that usernames may be subject to a naming convention if a directory service is used (see *Creating a new user account* on page 69).

IMPORTANT: If an external directory service is used, the second factor will be required for **every** user profile on login.

6. Click on **Save**.

IMPORTANT: Use time sync with an NTP server (see page 46). Alternatively, you can set the time and date manually (see page 48).

Information on activating two-factor authentication is provided on page 70.

Monitoring functions

Under **Matrix systems** and **System monitoring** you can view the monitoring values of any devices connected to the KVM system.

The following exemplary figure shows the monitoring values *Status*, *Main power* and *Temperature* of a device:

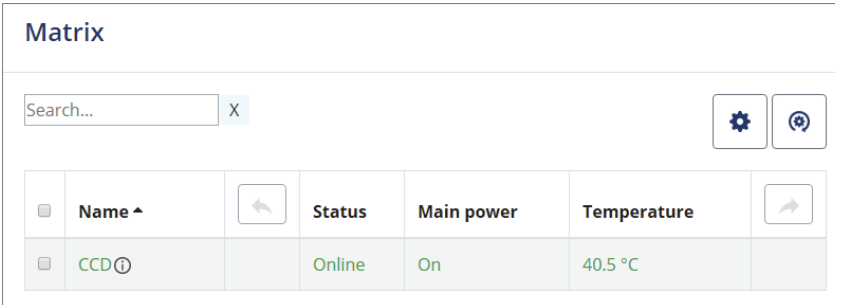


Figure 4: Detailed view of an exemplary monitoring table

The values configured for the table view (see *Configuring table columns* on page 8) are listed in the table.

You can see immediately from the colour whether the status is correct (green) or critical (red). The text displayed in the column also provides information about the current status.

Viewing all monitoring values

You can see the list of all monitoring values under **Matrix systems**.

How to show a list of all monitoring values:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to check and then click on **Configuration**.
3. Click on the tab **Monitoring**.

   The displayed table contains a list of all available monitoring values.
4. Click on **Close**.

Enabling/disabling monitoring values

You can switch each monitoring value on and off *separately* or you can switch all monitoring values on or off *together*.

Deactivated monitoring values are *not* displayed in the web application.

IMPORTANT: The web application does *not* give any warnings about deactivated monitoring values and does also *not* send any SNMP traps for these values.

How to enable/disable an *individual* monitoring value:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Monitoring**.
4. Turn the slider in the column **Enabled** of the desired monitoring value to the right (enabled) or to the left (disabled).
5. Click on **Save**.

How to enable/disable *all* monitoring values:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Monitoring**.
4. Mark or unmark the **Enabled** checkbox in the column header to switch all values on or off.
5. Click on **Save**.

Advanced features for managing critical devices

The **Monitoring status** icon (see *User interface* on page 6) shows you at a glance whether all monitoring values are within the normal range (green icon) or if at least one monitoring value is outside the normal range (yellow or red icon).

The *Monitoring status* icon always takes the colour of the *most critical* monitoring value

Displaying the list of critical monitoring values

If the **Monitoring status** icon is displayed in yellow or red, you can access the **Active alarms** dialog by clicking on the icon.

The *Active alarms* dialog shows any critical values.

Confirm the alarm of a critical device

Many alarm messages require immediate action by the administrator. Other alarms (for example, the failure of the redundant power supply), on the other hand, indicate possibly uncritical circumstances.

In such a case, you can confirm the alarm message of a value. The value is thus downgraded from **Alarm** (red) to **Warning** (yellow).

How to acknowledge the monitoring message of a device:

1. Click on the red **Monitoring status** icon at the top right.
2. Select the alarm you want to acknowledge.
3. Click on **Confirm**.

Monitoring devices via SNMP

The *Simple Network Management Protocol* (SNMP) is used to monitor and control computers and network devices.

Practical use of the SNMP protocol

A *Network Management System* (NMS) is used to monitor and control computers and network devices. The system queries and collects data from the *agents* of the monitored devices.

IMPORTANT: Chinese and Cyrillic characters are not supported by many network management systems.

Therefore, make sure that the passwords you use do not contain such characters!

NOTE: An *agent* is a program that runs on the monitored device and determines its status. The determined data is transmitted to the *Network Management System* via SNMP.

If an *agent* detects a serious event on the device, it can automatically send a *trap* packet to the *Network Management System*. This ensures that the administrator is informed about the event at short notice.

Configuring an SNMP agent

How to configure an SNMP agent:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Go to the paragraph **SNMP agent**.

5. Enter the following values under *Global*:

Status:	Select the particular entry to either switch the SNMP agent off (**Disabled**) or on (**Enabled**).
Protocol:	Select the protocol (**TCP** or **UDP**) – usually UDP – to be used to transmit the SNMP packets.
Port:	Define the port – usually 161 – on which the *incoming* SNMP packets are to be accepted.
SysContact:	Enter the admin's contact data (e.g. direct dial or e-mail address).
SysName:	Enter the device name.
SysLocation:	Enter the location of the device.

6. If you want to process packets of protocol version **SNMPv2c,** enter the data listed on the following page in the section with the same name.

Access:	Activate read access (**View**), write access (**Full**) or deny access (**No**) via the *SNMPv2c* protocol.
Source IPv4:	Enter the IP address of the host or the network segment from which SNMP packets should be received. **Examples:** ▪ **192.168.150.187/32:** Only IP address 192.168.150.187 ▪ **192.168.150.0/24:** IP addresses of space 192.168.150.x ▪ **192.168.0.0/16:** IP addresses of space 192.168.x.x ▪ **192.0.0.0/8:** IP addresses of space 192.x.x.x
Source IPv6:	Enter the IP address of the host or the network segment from which SNMP packets should be received. **Examples:** ▪ **2001:db8::222:4dff:fe84:3cb6/128:** Only this IP address ▪ **2001:db8::/64:** IP addresses of space 2001:db8::/64 ▪ **fe80::/64:** ▪all link local IP addresses **NOTE:** Enter link local IPv6 addresses here without a zone ID, if applicable.
Read-only community:	Enter the name of the *Community* which has also been selected in the *Network Management System*.

IMPORTANT: The password (*Community*) of the packages of protocol version *SNMPv2c* is transmitted unencrypted and can therefore be easily tapped.

If necessary, use the protocol version *SNMPv3* (see below) and a high *security level* to ensure secure data transmission.

7. If you want to process packets of protocol version **SNMPv3c,** enter the data in the section with the same name:

Access:	Activate read access (**View**) or deny access (**No**) via the *SNMPv3c* protocol.
User:	Enter the username for the communication with the *Network Management System*.
Authentication protocol:	Select the authentication protocol which has been activated in the *Network Management System*: ▪ **SHA-1** ▪ **SHA-224** ▪ **SHA-256** ▪ **SHA-384** ▪ **SHA-512** (*default*) ▪ **MD5** **NOTE:** As it is now known that **MD5** does not offer collision resistance it is not recommended to use it.
Authentication passphrase:	Enter the authentication passphrase for the communication with the *Network Management System*.
Security level:	Select one of the following options: ▪ **NoAuthNoPriv:** user authentication and *Privacy* protocol deactivated ▪ **AuthNoPriv:** user authentication activated, *Privacy* protocol deactivated ▪ **AuthPriv:** user authentication and *Privacy* protocol activated
Privacy protocol:	Select the privacy protocol which has been activated in the *Network Management System*: ▪ **AES128** ▪ **AES192** ▪ **AES256** (*default*) ▪ **DES.** **NOTE:** Due to the short key length of **DES**, its use is not recommended.
Privacy passphrase:	Enter the privacy passphrase for secure communication with the *Network Management System*.

Engine ID method:	Select how the **SnmpEngineID** should be assigned: ▪ **Random:** The *SnmpEngineID* is re-assigned with every restart of the device. ▪ **Fix:** The *SnmpEngineID* is the same as the MAC address of the device's network interface. ▪ **User:** The string entered under *Engine ID* is used as *SnmpEngineID*.
Engine ID:	When using the *Engine ID method* **User**, enter the string that is used as *Engine ID*.

8. Click on **Save**.

Adding and Configuring SNMP traps

How to add a new trap or edit an existing trap:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the tab **Network**.
3. Go to the paragraph **SNMP trap**.
4. Click on **Add** or on **Edit**.
5. Enter the followng values under **Global**:

Server:	Enter the IP address of the *Network Management Server*.
Protocol:	Select the protocol (**TCP** or **UDP**) – usually UDP – to be used to transmit the SNMP packets.
Port:	Enter the port – usually 162 – on which *outgoing* SNMP packets are transmitted.
Retries:	Enter the number of retries to send an *SNMP Inform*.
	NOTE: Inputs are only possible if the *Inform* option is selected in the *Notification type* field.
Timeout:	Enter the timeout (in seconds) after which an *SNMP Inform* will be resent if no confirmation is received.
	NOTE: Inputs are only possible if the *Inform* option is selected in the field *Notification type*.

Log level:	Select the severity of an event from which an SNMP trap is to be sent. The selected severity and all lower severity levels are logged.

NOTE: If you select the severity *2 - Critical*, SNMP traps will be sent for events of this severity level as well as for events of the severity levels *1 - Alert* and *0 - Emergency*.

Version:	Select if the traps are to be created and sent according to the *SNMPv2c* (**v2c**) or *SNMPv3* (**v3**) protocol.
Notification type:	Select if events are sent as *Trap* or *Inform* packet.

NOTE: Inform packets require a confirmation of the Network Management System. If this confirmation is not available, transmission is repeated.

6. If you selected protocol version **SNMPv2c** in the last step, enter the name of the *Community*, which was also selected in the *Network Management System*.

IMPORTANT: The password (*Community*) of the packages of protocol version *SNMPv2c* is transmitted unencrypted and can therefore be easily tapped.

If necessary, use the protocol version *SNMPv3* (see below) and a high *security level* to ensure secure data transmission.

7. If you selected protocol version **SNMPv3** in step 5, enter the following data in the section with the same name:

Username:	Enter the username for the communication with the *Network Management System*.
Authentication protocol:	Select the authentication protocol which has been activated in the *Network Management System*: ▪ **SHA-1** ▪ **SHA-224** ▪ **SHA-256** ▪ **SHA-384** ▪ **SHA-512** ▪ **MD5** (*default*)

NOTE: As it is now known that **MD5** does not offer collision resistance it is not recommended to use it.

Authentication passphrase:	Enter the authentication passphrase for secure communication with the *Network Management System*.

Security level:	Select one of the following options: ▪ **NoAuthNoPriv:** user authentication and *Privacy* protocol deactivated ▪ **AuthNoPriv:** user authentication activated, *Privacy* protocol deactivated ▪ **AuthPriv:** user authentication and *Privacy* protocol activated
Privacy protocol:	Select the privacy protocol which has been activated in the *Network Management System*: ▪ **AES128** ▪ **AES192** ▪ **AES256** ▪ **DES** (*default*). **NOTE:** Due to the short key length of **DES**, its use is not recommended.
Privacy passphrase:	Enter the privacy passphrase for secure communication with the *Network Management System*.
Engine ID:	Enter the *Engine ID* of the trap receiver.

8. Click on **Save**.

How to delete an existing trap:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the tab **Network**.
3. Go to the paragraph **SNMP trap**.
4. In the row of the receiver you want to delete, click on **Delete**.
5. Click on **Save**.

Users and groups

Efficient rights administration

The web application administrates up to 1,024 user accounts as well as the same amount of user groups. Any user within the system can be a member of up to 20 groups.

User accounts and user groups can be provided with different rights to operate the system.

ADVICE: Rights administration can be carried out almost completely through user groups. Therefore, user groups and the assigned rights have to be planned and implemented beforehand.

This way, user rights can be changed quickly and efficiently.

The effective right

The effective right determines the right for a particular operation.

IMPORTANT: The effective right is the maximum right, which consists of the user account's individual right and the rights of the assigned group(s).

EXAMPLE: The user *JDoe* is member of the groups *Office* and *ComputerModuleConfig*.

The following table shows the user account rights, the rights of the assigned groups and the resulting effective right:

Right	User *JDoe*	Group *Office*	Group *Computer-ModuleConfig*	Effective right
Computer module config	No	No	**Yes**	**Yes**
Change own password	No	**Yes**	No	**Yes**
(Computer module) Access	**Yes**	View	No	**Yes**

The settings of the *Computer module config* and *Change own password* rights result from the rights assigned to the user groups. The *(Computer module) Access* right is given directly in the user account.

The dialogue windows of the web application additionally display the effective right for every setting.

ADVICE: Click on the **i** button to get a list of the groups and rights assigned to the user account.

Efficient user group administration

User groups let you create a shared right profile for multiple users with identical rights. Furthermore, any user accounts included in the member list can be grouped and therefore no longer have to be individually configured. This facilitates the rights administration within the system.

If the rights administration takes place within user groups, the user profile only stores general data and user-related settings (key combinations, language settings, …).

When initiating the system, it is recommended to create different groups for users with different rights (e. g. »*Office*« and »*IT*«) and assign the respective user accounts to these groups.

EXAMPLE: Create more groups if you want to divide the user rights even further. If, for example, you want to provide some users of the »*Office*« group with the *Change device configuration* right, you can create a user group for these users:

- Create a user group (e. g., »*Office_Change device configuration*«) with identical settings for the »*Office*« group. The *Change device configuration* right is set to *Yes*. Assign the respective user accounts to this group.
- Create a user group (e. g., »*Change device configuration*«) and set only the *Change device configuration* right to *Yes*. In addition to the »*Office*« group, also assign the respective user accounts to this group.

In both cases, the user is provided with the *Yes* effective right for *Change device configuration*.

ADVICE: The user profile lets you provide extended rights to a group member.

Administrating user accounts

User accounts let you define individual rights for every user. The personal profile also provides the possibility to define user-related settings (see *Overview of user-related settings (Personal profile)* on page 78).

IMPORTANT: The administrator and any user assigned with the *Superuser* right are permitted to create and delete user accounts and edit rights and user-related settings.

Creating a new user account

The web application manages up to 1,024 user accounts. Each user account has individual login data, rights and user-specific settings for the KVM system.

IMPORTANT: If an individual password policy is to be taken into account, you must configure the password complexity (see *Password complexity* on page 14) before creating a new user account.

How to create a new user account:

1. In the menu, click on **User**.
2. Click on **Add user**.
3. Enter the following values in the dialog box:

Name:	Enter a user name. **NOTE:** User names can be subject to a naming convention when using external directory services (see *User authentication with directory services* on page 52 ff.).
Password:	Enter the user account password.
Confirm password:	Repeat the password.
Clear text:	If necessary, mark this entry to view and check both passwords.
Full name:	If desired, enter the user's full name.
Comment:	If desired, enter a comment regarding the user account.
Enabled:	Mark this checkbox to activate the user account. **NOTE:** If the user account is deactivated, the user is not able to access the KVM system.

4. Click on **Save**.

IMPORTANT: After the user account has been created, it does not have any rights within the KVM system.

5. If two-factor authentication is activated on the device (see page 55), the settings for the user account must be made in the next step (see page 70).

Activating two-factor authentication (optional)

NOTE: To use optional two-factor authentication, it first needs to be set up on the device (see page 55).

If the internal OTP server is used for 2FA, it can be activated for almost any user profile (exception: user *RemoteAuth* and user *SyncSwitching*). To generate the security key for activation, various controlling parameters are used in addition to the key itself, which can be generated automatically. The key and the controlling parameters can be modified by the user. This is necessary for setting up hardware tokens. If authenticator apps are used, the parameters do not generally need to be modified.

IMPORTANT: If an external directory service is used (see *Setting up two-factor authentication on the device (optional)* on page 55 ff.), 2FA is activated automatically for each user profile in the database. This means that login from the device is only possible if the external OTP server has identical user profiles and the second factor is validated successfully.

IMPORTANT: To activate or deactivate 2FA for a user profile, the user needs superuser rights (see page 87), or the user must be logged in with the corresponding user profile (see page 87) and have the right *Change own password* (see page 88).

IMPORTANT: Use time sync with an NTP server (see page 46). Alternatively, you can set the time and date manually (see page 48).

NOTE: 2FA can be activated for almost all user profiles. The only exception are the user *RemoteAuth* and the user *SyncSwitching*.

How to activate 2FA in the user account:

1. In the menu, click on **User**.
2. Click on the user account that is to be configured and then click on **Configuration**.
3. Click on **Edit** in the line **2-factor authentication**.
4. Select **Enabled** in the section **2FA for this user**.
5. Enter the following data in the menu:

Encryption key:	When the parameter **2FA for this user** is changed from **Disabled** to **Enabled**, a encryption key is generated and displayed automatically. **IMPORTANT: Base32 format** must be used for the entry. Click on **Generate** to obtain a new encryption key.
Hash algorithm:	▪ **SHA1** ▪ **SHA256** (*default*) ▪ **SHA512**
Validity period (secs):	Enter how long the 2-Factor Auth Code (TOTP) should remain valid. The value entered must be between **10** and **200** seconds (*default*: 30 seconds). **ADVICE:** It is a good idea to avoid selecting a validity period that is too short, as access problems could otherwise occur if the time is not synchronised correctly.
Length of 2-Factor Auth Code (TOTP):	▪ **6 digits** (*default*) ▪ **8 digits**
2-Factor Auth Code (TOTP) window width:	The window width specifies how many previous 2-Factor Auth Codes (TOTP) are valid in addition to the current one. It is **not** possible to allow future 2-Factor Auth Codes (TOTP). The value entered must be between **1** and **20** (*default*: 1). **ADVICE:** To avoid access problems from occurring as the result of the time not being synchronised correctly, it can be a good idea to permit several previous 2-Factor Auth Codes (TOTP).
Show QR code & copy security key:	Clicking the button validates the entries that have been made. A security key is generated and a QR code is displayed that contains the generated security key and that can be used to scan in with an authenticator app. The security key is copied to the clipboard.
Verification code:	Enter a verification code here that you receive from a hardware token or an authenticator app that you are using. Only numbers can be entered in this field.

6. Click on **Save**.

IMPORTANT: Following successful activation of 2FA, it the internal OTP server is used, the additional button **Emergency codes** is displayed in the line **2-factor authentication**. If you click this button, five emergency codes will be displayed. Each of these emergency codes enables a user account to be accessed **once** only. These codes are **not** limited to a specific time period. The codes should be kept in a safe place. The emergency codes can be used, for example, if a hardware token is lost to enable continued access to the system.

Click on **Get new codes** to create five new codes.

NOTE: A user who has been successfully authenticated against the directory service but who does not have an account with the same name in the database of the KVM system will be given the rights of the user *RemoteAuth*.

The 2-Factor Auth Code (TOTP) is validated by the configured external OTP server.

Change the rights of this special user account to configure the rights of users without their own account (see *Changing the user account rights* on page 75).

Deactivate the user *RemoteAuth* to prevent users from logging in to the KVM system without their own user acoount (see *Enabling or disabling a user account* on page 81).

Once 2FA has been activated in the user acoount, the 2-Factor Auth Code (TOTP) will be queried in addition to the username and password on login (see *Starting the web application* on page 4).

Renaming a user account

How to change the name of a user account:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Enter the username under **Name**.
4. *Optional:* Enter the user's full name under **Full name**
5. Click on **Save**.

NOTE: User names can be subject to a naming convention when using external directory services (see *User authentication with directory services* on page 52 ff.).

Changing the password of a user account

NOTE: The activated *Superuser* right
(see *Rights for unrestricted access to the system (Superuser)* on page 87 ff.)
or the right *Change own password*
(see *Rights to change your own password* on page 88 ff.)
are prerequisite for changing the password of a user account.

NOTE: When changing the password, any defined password policies
(see *Password complexity* on page 14) are taken into account.

How to change the password of a user account:

1. In the menu, click on **Users**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Change the following values in the dialog box:

Current password:	Enter the current password. **NOTE:** No entry is required in this field for users with activated superuser rights (see page 87 ff.).
New password:	Enter the new password.
Confirm new password:	Repeat the new password.
Clear text:	Mark this entry to view and check entered passwords.
Verification code:	Enter the 2-Factor Auth Code (TOTP) from two-factor authentication. **NOTE:** The 2-Factor Auth Code (TOTP) is only requested if two-factor authentication has been configured (see page 55 f.) and activated (see page 70 ff.).

4. Click on **Save**.

Changing the user account rights

Any user account can be assigned with different rights.

The following tables lists the different user rights. Further information on the rights can be found on the indicated pages.

System rights

Name	Right	Page
Superuser right	Unrestricted access to the configuration of the system	page 87
Config Panel Login	Login to the *ConfigPanel* web application	page 87
EasyControl Login	Access to *EasyControl* tool	page 88
Change own password	Change own password	page 88
Confirm monitoring alert	Confirmation of a monitoring alarm	page 88

Global device rights

Name	Right	Page
Edit personal profile	Change personal user settings	page 261
Computer module config	Configuration of computer modules	page 108
Permission to replace device	Execution of the „Replace device“-function	page 89
MultiAccess	Access type when a computer module is simultaneously accessed	page 99
Access to exclusive signals	Access to exclusive signals	page 130
Access to USB devices	Access USB devices	page 102
Access to MULTI	Access devices via multi IO cards	page 105

Computer module rights and device group rights

Name	Right	Page
Access	Access to a computer module or a computer module group	page 96
Device power	Switching the power outlets of a computer module or a computer module group	page 246
MultiAccess	Access type when a computer module is simultaneously accessed	page 99
Access to exclusive signals	Access to exclusive signals	page 130
Access to USB devices	Access USB devices	page 102
Access to MULTI devices	Access devices via multi IO cards	page 105

Console module rights

Name	Right	Page
Push-Get	Carry out Push-Get function	page 268

Scripting rights and scripting group rights

Name	Right	Page
Execution	Execute scripts and script groups	page 280

Copying the configuration settings of a user account

You can copy the configuration settings **System rights** and/or **KVM matrix systems** of a user account to the settings of one or multiple other user accounts.

> **NOTE:** The name, passwords, comment, and, if applicable, group memberships of a user account are *not* copied.

How to copy the configuration settings of a user account:

1. In the menu, click on **User**.
2. Click on the user account whose configuration you want to copy.
3. Click on **Service tools** and then click on **Copy configuration**.
4. In the upper section, under the tabs (**System rights** and/or **KVM matrix systems**), select the sections of the user account that are to be copied.

   Click **System rights** and/or **KVM matrix systems** if you want to copy all sections listed below them.

5. In the lower area, select the user accounts to which you want to copy the data.

   > **IMPORTANT:** If you select the *Admin* user account as the target, the System rights will nevertheless **not** be copied to this account, as this account always retains **all** System rights.

   > **IMPORTANT:** If you select the *Admin* user account as the source and click **System rights**, the target user accounts will receive **all** system rights available to them.

6. Click on **Copy configuration**.

Overview of user-related settings (Personal profile)

The following table provides an overview of the user-related settings. It additionally lists the *default* settings and references to detailed descriptions of the functions.

Personal profile	Field name	Page
Changing the password of a user account	New password	74
Selecting the language for a specific user account	Language	10
Adjusting the information display	Show OSD info	228
Adjusting the information display for computer modules with view rights	Show OSD info for computer modules with view rights	229
Changing the OSD theme	OSD theme	234
Adjusting the OSD transparency	OSD transparency	227
Changing the colour of the information display	Colour of OSD info	229
Automatic closing of the OSD after inactivity	Timeout of OSD session (5-99 seconds)	226
Multi-user information	Multi-user OSD info	119
Editing the default menu mode	Default OSD menu	284
Switching threshold to switch the menu mode by mouse	Select/script menu mouse switching	285
Defining a default view filter	View filter	230
Automatic or manual switching between computer modules	Scantime (1-99 seconds)	218
Configuring keys for manually scan	Step-Keys	221
Administrating scan mode sets	Scan mode sets	222
Administrating select key sets	Select key sets	216
Administrating script key sets	Script key sets	283
Administrating push-get key sets	Push-get key sets	268
Configuring default execution after a user logon	Default execution	136
How to select a default computer module that is automatically executed after a user logon:	Default computer module	136
How to select a default script or a script group that is automatically executed after a user logon:	Default script	137
Return to the last computer module	Restore last session	138
Restore the last FreeSeating session	Restore last session	139
Customizing the appearance of the tradeswitch frame	Personal Tradeswitch frame display	292
Defining the primary mouse button	Primary mouse button	175

Personal profile	Field name	Page
Defining the delay before focusing by mouseover	Delay before focusing by mouseover (0-5 seconds)	176
Defining a DWC default execution	DWC default exec.	177
How to select a default preset that is automatically executed after a user logon:	DWC default preset	177
How to select a default script or a script group that is automatically executed after a user logon on a DWC:	Default script	178
Return to the last computer modules	Restore last session	179
Restore the last FreeSeating session	Restore last session	180
Show window frames	Show window frame	181

Changing a user account's group membership

NOTE: Any user within the system can be a member of up to 20 user groups.

How to change a user account's group membership:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the **Membership** tab.
4. In the **Members** column, turn the slider of the group to which you want to add the user to the right (enabled).

   ADVICE: If necessary, use the *Search* field to limit the number of user groups to be displayed in the selection window.

5. In the **Members** column, turn the slider of the group from which the user is to be removed to the left in the (disabled).

   ADVICE: If necessary, use the *Search* field to limit the number of user groups to be displayed in the selection window.

6. Click on **Save**.

Enabling or disabling a user account

IMPORTANT: If a user account is disabled, the user has no access to the KVM system.

How to enable or disable a user account:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Mark the check box **Enabled** to activate the user account.

   If you want to block access to the system with this user account, unmark the checkbox.
4. Click on **Save**.

Deleting a user account

How to delete a user account:

1. In the menu, click on **User**.
2. Click on the user account you want to delete and then click on **Delete**.
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Administrating user groups

User groups enable the user to create a common rights profile for several users with the same rights and to add user accounts as members of this group.

This way, the rights of these user accounts do not have to be individually configured, which facilitates the rights administration within the KVM system.

NOTE: The administrator and any user with the *Superuser* right are authorised to create and delete user groups as well as edit the rights and the member list.

Creating a new user group

The user can create up to 1,024 user groups within the system.

How to create a new user group:

1. In the menu, click on **User groups**.
2. Click on **Add user group**.
3. Enter the following values in the dialog box:

Name:	Enter the username.
Comment:	If desired, enter a comment regarding the user account.
Enabled:	Mark this checkbox to activate the user account.

NOTE: If the user group is disabled, the group rights do *not* apply to the assigned members.

4. Click on **Save**.

IMPORTANT: Directly after the new user group has been created, it contains no rights within the system

Renaming a user group

How to rename a user group:

1. In the menu, click on **User groups**.
2. Click on the user group you want to configure and then click on **Configuration**.
3. Enter the group name under **Name**.
4. Click on **Save**.

Changing the user group rights

The various user groups can be assigned with different rights.

The following tables lists the different user rights. Further information about the rights is given on the indicated pages.

System rights

Name	Right	Page
Superuser right	Unrestricted access to the configuration of the system	page 87
Config Panel Login	Login to the *ConfigPanel* web application	page 87
EasyControl Login	Access to *EasyControl* tool	page 88
Change own password	Change own password	page 88
Confirm monitoring alert	Confirmation of a monitoring alarm	page 88

Global device rights

Name	Right	Page
Edit personal profile	Change personal user settings	page 261
Computer module config	Configuration of computer modules	page 108
Permission to replace device	Execution of the „Replace device“-function	page 89
MultiAccess	Access type when a computer module is simultaneously accessed	page 99
Access to exclusive signals	Access to exclusive signals	page 130
Access to USB devices	Access USB devices	page 102
Access to MULTI	Access devices via multi IO cards	page 105

Computer module rights and device group rights

Name	Right	Page
Access	Access to a computer module or a computer module group	page 96
Device power	Switching the power outlets of a computer module or a computer module group	page 246
MultiAccess	Access type when a computer module is simultaneously accessed	page 99
Access to exclusive signals	Access to exclusive signals	page 130
Access to USB devices	Access USB devices	page 102
Access to MULTI	Access devices via multi IO cards	page 105

Console module rights

Name	Right	Page
Push-Get	Carry out Push-Get function	page 268

Scripting rights and scripting group rights

Name	Right	Page
Execution	Execute scripts and script groups	page 280

Administrating user group members

How to administrate user group members:

1. In the menu, click on **User groups**.
2. Click on the user group you want to configure and then click on **Configuration**.
3. Click on the **Members** tab.
4. In the **Members** column, click on the slider of the users you want to add to the group (enabled).

   ADVICE: If necessary, use the *Search* field to limit the number of users to be displayed in the selection window.

5. In the **Members** column, click on the slider of the users you want to delete from the group (disabled).

   ADVICE: If necessary, use the *Search* field to limit the number of users to be displayed in the selection window.

6. Click on **Save**.

(De)activating a user group

How to (de)activate a user group:

1. In the menu, click on **User groups**.
2. Click on the user group you want to configure and then click on **Configuration**.
3. Activate the **Enabled** slider to activate the user group.

   If you want to lock the access to the KVM system for members of this user group, deactivate the checkbox.

4. Click on **Save**.

Deleting a user group

How to delete a user group:

1. In the menu, click on **User groups**.
2. Click on the user group you want to delete and then click on **Delete**.
3. Confirm the confirmation prompt by clicking **Yes** or cancel the process by clicking **No**.

System rights

Rights for unrestricted access to the system (Superuser)

The *Superuser* right allows a user unrestricted access to the configuration of the KVM system.

NOTE: The information about the user's previously assigned rights remains stored when the *Superuser* right is activated and is reactivated when the right is revoked.

How to assign a user account with unrestricted access to the system:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **System rights**.
4. Under **Superuser right**, select between the following options:

Activated:	Allow full access to the KVM system and the connected devices
Deactivated:	Deny full access to the KVM system and the connected devices

5. Click on **Save**.

Changing the login right to the web application

How to change the login right to the web application:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **System rights.**
4. Under **Config Panel Login**, select between the following options:

Activated:	Allow access to web application
Deactivated:	Deny access to web application

5. Click on **Save**.

Rights to access the EasyControl tool

How to change the rights to access the *EasyControl* tool:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **System rights.**
4. Under **EasyControl Login**, select between the following options:

Yes:	Allow access to the *EasyControl* tool
No:	Deny access to the *EasyControl* tool

5. Click on **Save**.

Rights to change your own password

How to change the right to change your own password:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **System rights**.
4. Under **Change own password**, select between the following options:

Activated:	Allow users to change their own password
Deactivated:	Deny users the right to change their own password

5. Click on **Save**.

Authorization to confirm a monitoring alarm

How to change the authorization to confirm a monitoring alarm:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **System rights**.
4. Under Confirm monitoring alert, select between the following options:

Activated:	Confirmation of monitoring alarms allowed
Deactivated:	Confirmation of monitoring alarms denied

5. Click on **Save**.

Authorisation to execute the »Replace device« function

If a computer or a console module is replaced by new device, the previous config settings can be copied to the new device. After the config settings have been copied to the new device, it can be operated immediately.

In the default settings, the authorisation to execute the function is limited to the administrator and all users with activated superuser rights.

If desired, the authorization can be granted to other users.

How to change the right to change your own password:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems**.
4. Go to the **Global device rights** section.
5. Under **Permission to replace device**, select between the following options:

Activated:	Allow users to execute the function
Deactivated:	Deny users to execute the function

6. Click on **Save**.

Advanced functions of the KVM system

Identifying a device by activating the Identification LED

Some devices provide an *Identification* LED.

Use the web application to switch the device LEDs on or off in order to identify the devices in a rack, for example.

How to (de)activate the *Identification* LED of a device:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure.
3. Open the menu **Service tools** and select the entry **Ident LED**.
4. Click on **LED on** or **LED off**.
5. Click on the red **[X]** to close the window.

Saving the configurations

The backup function lets you save your configurations. You can reset your configurations with the restore function.

How to save the configuration of the KVM system:

1. In the menu, click on **System**.
2. Click on **Backup & restore**.
3. Click the **Backup** tab.
4. *Optional:* Enter a **Password** to secure the backup file or a **Comment**.
5. Select the scope of data you want to back up: You can back up either the **network settings** and/or the **application settings**.
6. Click **Backup**.

IMPORTANT: For security reasons, network certificates for the web application and, if used, additional user certificates for the KVM connection are **not** included in a backup and may have to be stored again after a restore.

Saving the configurations with auto backup function

The device can save an automatic backup on a network drive at a defined interval. This means that you do not have to make a manual backup after a configuration option has been changed. You can reset your configurations with the restore function.

How to use the auto backup function:

1. In the menu, click on **System**.
2. Click on **Auto Backup**.
3. Enter the following data:

Auto Backup:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the auto backup function: ▪ **Disabled** (*default*) ▪ **Enabled**
Filename prefix:	Enter the filename prefix. **ADVICE:** When the auto backup function is enabled, the filename prefix field is automatically filled with the **UID** of the device. You can change this entry. **IMPORTANT:** Only letters (upper and lower case), numbers (*0* to *9*) and the characters - and _ are permitted. The prefix may contain a maximum of 25 characters.
Backup password:	*Optional*: Enter a password to secure the backup file. **IMPORTANT:** Double inverted commas („ and “) cannot be used here.
Backup scope:	Select the scope of data you want to back up: You can back up either the **network settings** and/or the **application settings**.

Path:	Enter the path for the backup files. **IMPORTANT:** The syntax of the path depends on the selected protocol. When using the **NFS** protocol, the URL format defined in RFC 2224 must be used – taking into account the general URL notation specified in RFC 3986. When using the **CIFS** protocol, the URL format must follow RFC 3986. Contrary to the specifications in RFC 2224 and RFC 3986, the protocol, port, username, and password must not be included in the path parameter. These values are taken exclusively from the separate parameters: **Protocol**, **Port**, **User**, and **Password**. **Examples:** ▪ **NFS:** *name:/directory1/directory2* ▪ **CIFS:** *//name/directory1/directory2*
Protocol:	Choose between the following protocols: ▪ **NFS** (*default*) ▪ **CIFS**
Port:	Enter the port. This field is filled automatically depending on the selection in the *protocol* field: ▪ **2049** (when selected *NFS*) ▪ **445** (when selected *CIFS*)
User:	*Optional:* Enter the name of the user.
Password:	*Optional:* Enter a password to secure the share.
Time:	Enter the following data: ▪ **Hour** (numbers *0* to *23*) ▪ **Minute** (numbers *0* to *59*)
Selection of the day:	You can choose between the following options: ▪ **1.** to **31. day of the month** ▪ **Select all** (every day of the month)

4. Click on **Save & Test** or **Save**.

> **ADVICE:** Use **Save & Test** and check whether a backup was successfully saved with the desired parameters.

> **IMPORTANT:** You can see whether the test was successful in the syslog messages (see *Logging syslog messages* on page 49 ff.).

IMPORTANT: For security reasons, network certificates for the web application and, if used, additional user certificates for the KVM connection are **not** included in a backup and may have to be stored again after a restore.

Restoring the configurations

How to restore the configuration of the KVM system:

1. In the menu, click on **System**.
2. Click on **Backup & restore**.
3. Click on **Restore** tab.
4. Click **Select file** and open a previously created backup file.
5. Use the information given under **Creation date** and **Comment** to check if you selected the right backup file.
6. Select the scope of data you want to restore: You can restore either the **network settings** and/or the **Application settings**.

   NOTE: If one of these options cannot be selected, the data for this option was not stored.

   NOTE: If a password was entered when the data was saved, it is requested here.

7. Click **Restore**.

IMPORTANT: For security reasons, network certificates for the web application and, if used, additional user certificates for the KVM connection are **not** included in a backup and may have to be stored again after a restore.

Activating premium functions

With every purchase of a premium function (see *Optional functions* on page 262 ff.), you receive a feature key. This file contains a key to activate the purchased function(s).

The premium function(s) is/are activated by importing this key to the web application.

How to import a feature key to activate the purchased function(s):

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure.
3. Open the menu **Service tools** and select the entry **Features**.
4. Click on **Import feature key from file...** and import the feature key (file) via the file interface.

   After the file is loaded, the clear text of the feature key is displayed in the text field.

   NOTE: The clear text of the feature key can also be copied into the text field.

5. Click on **Save**.

ADVICE: You can display the activated functions in the respective overview table. For this, add the Active features column
(see *Configuring table columns* on page 8 ff.)

2 Matrix system

In the *Matrix systems* menu of the web application, you can configure various settings of the matrix switches and the devices connected.

The following pages provide a detailed description of these settings.

Computer modules

Computer modules connect computers to the KVM matrix system and can be accessed with console modules.

Adjusting access and configuration rights

Access rights to a computer module

> **ADVICE:** We recommend using computer module groups to help assign all computer module access rights (see page 209).
>
> This makes it easier to keep an overview of the KVM matrix system. It also benefits the operating performance of the system's on-screen display (OSD).

In order to execute particular user settings which deviate from existing computer module groups, you can assign users with individual access rights in addition to group rights.

How to change computer module access rights:

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Individual rights** in the selection area on the right-hand side.
4. In the **Individual computer module rights** field, you can select the desired computer module on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. In the **Access** field on the right-hand side of the dialogue, you can select between the following options:

Yes:	Allow full access to the computer connected to the computer module.
No:	Deny access to the computer connected to the computer module.
View:	View screen contents of the computer connected to the computer module

6. Repeat steps 5 and 6 if you want to change the access rights for other computer modules.
7. Click on **Save**.

Access rights to a computer module group

How to change the computer module group access rights:

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Device group rights** in the selection area on the right-hand side.
4. In the **Device group rights** field, you can select the desired computer module group on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer module groups to be displayed in the selection window.

5. In the **Access** field on the right-hand side of the dialogue, you can select between the following options:

Yes:	Allow full access to the computer modules of the group.
No:	Deny access the computer modules of the group.
View:	View screen contents of a computer module of a group

6. Repeat steps 5 and 6 if you want to change the access rights for other computer modules.
7. Click on **Save**.

Access mode for simultaneous access to computer modules

In the default settings of the KVM matrix system only one user can access a computer module.

This restriction can be lifted by changing the *MultiAccess* right for a user account or a user group.

After being assigned with *MultiAccess right*, a user or a user group can access computer modules even if they are already accessed by another user.

You can either change the global settings to allow multiple users to access a computer module at the same time (for all computer modules to which a user or a user group has access) *or* you can change the rights for particular computer modules or computer module groups only.

NOTE: The right for simultaneous access to computer modules depends on the user's effective right (see page 66). The effective right is the highest right and results from the individual right of a user account and the rights of the assigned group(s).

How to change the MultiAccess right for *all* computer modules:

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Global device rights** in the selection area on the right-hand side.
4. Select one of the options given under **MultiAccess**:

Yes:	Allow access to a computer module already accessed by another user
No:	Deny access to a computer module already accessed by another user
View:	When connecting to a computer module with an already active connection, only the monitor image is displayed. **no** inputs possible

5. Click on **Save**.

How to change the MultiAccess right for a *particular* computer module:

> **NOTE:** MultiAccess rights can be configured and used only if a user or a user group is assigned with the required rights to access the computer module (see page 96 f.).

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Individual rights** in the selection area on the right-hand side.
4. In the **Individual computer module rights** field, you can select the desired computer module on the left-hand side.

   > **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. Select one of the options given under **MultiAccess** on the right-hand side:

Yes:	Allow access to a computer module already accessed by another user
No:	Deny access to a computer module already accessed by another user
View:	When connecting to a computer module with an already active connection, only the monitor image is displayed. **no** inputs possible

6. Click on **Save**.

How to change the MultiAccess right for *a particular* computer module group:

> **NOTE:** MultiAccess rights can be configured and used only if a user or a user group is assigned with the required rights to access the computer module (see page 96 f.).

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Device group rights** in the selection area on the right-hand side.
4. In the **Device group rights** field, you can select the desired computer module group on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer module groups to be displayed in the selection window.

5. Select one of the options given under **MultiAccess** on the right-hand side:

Yes:	Allow access to a computer module of a computer module group already accessed by another user
No:	Allow access to a computer module of a computer module group already accessed by another user
View:	When connecting to a computer module with an already active connection, only the monitor image is displayed. **no** inputs possible

6. Click on **Save**.

Access to USB devices

In the defaults of the matrix system, users have access to the USB devices of a channel group.

If required, this right can be denied by changing the right »Access to USB devices« of a user account or a user group.

You can either deny users the right to access USB devices of a particular computer module globally (for all computer modules to which a user or a user group has access) *or* you can change the rights for particular computer modules or computer module groups only.

NOTE: The access right depends on the user's effective right (see page 66). The effective right is the highest right and results from the individual right of a user account and the rights of the assigned group(s).

How to change the right to access USB devices for *all* computer modules:

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Global device rights** in the selection area on the right-hand side.
4. Select one of the options given in the **Access to USB devices** field:

Yes:	Allow access to USB devices.
No:	Deny access to USB devices.

5. Click on **Save**.

How to change USB access rights for *a particular* computer module:

NOTE: USB access rights can be configured and used only if a user or a user group is assigned with the required rights to access the computer module (see page 96 f.).

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Individual rights** in the selection area on the right-hand side.
4. In the **Individual computer module rights** field, you can select the desired computer module on the left-hand side.

   IMPORTANT: Configure USB access rights for the computer module that provides the main KVM channel of the channel group. The USB channel is assigned to the same channel group.

   ADVICE: If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. Select one of the options given in the **Access to USB devices** field:

Yes:	Allow access to USB devices.
No:	Deny access to USB devices.

6. Click on **Save** to save your settings.

How to change the right to access USB devices for *a particular* computer module group:

> **NOTE:** USB access rights can be configured and used only if a user or a user group is assigned with the required rights to access the computer module (see page 96 f.).

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Device group rights** in the selection area on the right-hand side.
4. In the **Device group rights** field, you can select the desired computer module group on the left-hand side.

> **IMPORTANT:** Configure USB access rights for the computer module that provides the main KVM channel of the channel group. The USB channel is assigned to the same channel group.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer module groups to be displayed in the selection window.

5. Select one of the options given in the **Access to USB devices** field:

Yes:	Allow access to USB devices of computer module group.
No:	Deny access to USB devices of computer module group.

6. Click on **Save**.

Accessing third-party devices via multi IO card

In the default settings of the KVM matrix system, users have access to third-party devices connected via multi IO card.

If required, this right can be denied by changing the right »Access to MULTI devices« of a user account or a user group.

You can either deny the access to third-party devices of a particular computer module either globally (for all computer modules to which a user or a user group has access) *or* you can change the rights for particular computer modules or computer module groups only.

> **NOTE:** The access right depends on the user's effective right (see page 66). The effective right is the highest right and results from the individual right of a user account and the rights of the assigned group(s).

How to change the multi device access rights for *all* computer modules:

1. In the menu, click on **Users** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Global device rights** in the selection area on the right-hand side.Select one of the options given in the **Access to MULTI devices** field:

Yes:	Allow access to third-party devices connected via multi IO card.
No:	Denies access to third-party devices connected via multi IO card.

4. Click on **Save**.

How to change the multi device access rights for *a particular* computer module:

NOTE: Access rights can be configured and used only if the user or the user group is assigned with the required rights to access the computer module (see page 96 f.).

1. In the menu, click on **Users** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Individual rights** in the selection area on the right-hand side.
4. Under **Individual computer module rights** you can select the desired computer module on the left-hand side.

   ADVICE: If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

   IMPORTANT: Configure multi device access rights for the computer module that provides the main KVM channel of the channel group. The multi channel is assigned to the same channel group.

   ADVICE: If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. Select one of the options given in the **Access to MULTI devices** field:

Yes:	Allow access to third-party devices.
No:	Deny access to third-party devices.

6. Click on **Save**.

How to change the multi device access rights for *a particular* computer module group:

> **NOTE:** Access rights can be configured and used only if a user or a user group is assigned with the required rights to access the computer module (see page 96 f.).

1. In the menu, click on **Users** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Device group rights** in the selection area on the right-hand side.
4. Under **Device group rights** you can select the desired computer module group on the left-hand side.

> **IMPORTANT:** Configure multi device access rights for the computer module that provides the main KVM channel of the channel group. The multi channel is assigned to the same channel group.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer module groups to be displayed in the selection window.

5. Select one of the options given in the **Access to MULTI devices** field:

Yes:	Allow access to third-party devices of the computer module group.
No:	Denies access to third-party devices of the computer module group.

6. Click on **Save**.

Rights to configure computer modules

How to change the right to view and edit the configuration of a computer module:

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Global device rights** in the selection area on the right-hand side.
4. Select one of the options given under **Computer module config**:

Yes:	Allow user or user group to view and edit the computer module configuration.
No:	Deny user or user group to view and edit the computer module configuration.

5. Click on **Save**.

Basic configuration of computer modules

Changing the name of a computer module

During the start-up of the KVM matrix system any computer modules are named automatically.

How to change the name of a computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Enter the name of the computer module in the **Name** field of the *Device* section.
4. Click on **Save**.

Changing the comment of a computer module

The list field of the web application displays the name of a computer module as well as the comment entered.

ADVICE: For example, use the comment field to note where the computer module is placed.

How to change the comment of a computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Enter any comment in the **Comment** field of the *Device* section.
4. Click on **Save**.

Deleting a computer module from a KVM matrix system

If the system is not able to find a computer module that has previously been integrated in the KVM system, the system assumes that the device is switched off. If a computer module has been permanently removed from the system, you can manually delete it from the list of computer modules.

NOTE: You can delete only computer modules that are switched off.

How to delete a computer module that is switched off or disconnected from the system:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to delete and then click on **Delete**.
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Copying configuration settings to a new computer module

If a computer module of the KVM matrix system is replaced by another device, you can copy the configuration settings of the device to be replaced to the new device. After you copied the configuration settings to the new device, you can operate it immediately.

IMPORTANT: The computer module whose settings you copy to a new device will then be deleted from the KVM matrix system.

How to copy configuration settings to a new computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules**.
2. Click on the *new* device.
3. Open the **Service tools** menu and select the item **Replace device**.
4. Select the device whose configuration settings you want to copy.
5. Click on **Save**.

Copying the configuration settings of a computer module

You can copy the configuration settings **General**, **KVM connection**, **Channels**, **GPIO** (if supported by the device) and/or **Monitoring**) of a computer module to the settings of one or multiple other computer modules.

NOTE: The name of and the comment about the computer module are not copied.

How to copy the configuration settings of a computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules**.
2. Click on the computer module whose configuration you want to copy.
3. Click on **Service tools** and then click on **Copy configuration**.
4. In the upper area, you can select which settings of the computer module you want to copy (**General**, and/or **Monitoring**).
5. In the lower area, select the computer modules to which you want to copy the data.
6. Click on **Copy configuration**.

Settings for special hardware

(De)Activating an USB keyboard mode the Generic USB mode

USB computer modules support different USB input devices. You can use the special features of a USB input device after selecting the specific USB keyboard mode.

As an alternative to the specific USB keyboard modes, you can also use the **generic USB** mode. In this mode, the data from the USB devices connected to the interface of the console module is transmitted to the active computer module.

IMPORTANT: The **generic USB** mode supports USB mass storage devices and many available HID device. However, being able to operate particular USB device in generic USB mode can not be guaranteed.

- **USB keyboards:** In addition to the keys of standard keyboard layouts, the default USB keymode **PC Multimedia** supports several multimedia keys like **Loud** and **Quiet**.

When using *Apple* keyboards, special keyboard modes let you use the special keys of these keyboards.

The following table lists the supported USB keyboards:

INPUT DEVICE	SETTING
PC keyboard with standard keyboard layout	‣ PC Standard:
PC keyboard with additional multimedia keys	‣ Multimedia
Apple keyboard with numeric keypad (A1243)	‣ Apple A1243

▪ **Displays and tablets:** You can operate computers connected to the computer module with one of the supported *displays* or *tablets* (depending on model):

INPUT DEVICE	SETTING
HP 2310tk	‣ HP 2310t
iiyama T1931	‣ iiyama T1931
iiyama TF2415	‣ iiyama TF2415
NOTTROT N170 KGE	‣ NOTTROT N170 KGE
Wacom Cintiq 21UX Gen 1	‣ Wacom Cintiq 21UX
Wacom Cintiq 21UX Gen 2	‣ Wacom Cintiq 21UX Gen2
Wacom Cintiq Pro 24 Pen	‣ Wacom Cintiq Pro 24 Pen
Wacom Cintiq Pro 27	‣ Wacom Cintiq Pro 27
Wacom Cintiq Pro 32 Pen	‣ Wacom Cintiq Pro 32 Pen
Wacom Cintiq Pro 32 Touch	‣ Wacom Cintiq Pro 32 Touch
Wacom DTK-2451	‣ Wacom DTK-2451
Wacom Intuos3	‣ Wacom Intuos 3
Wacom Intuos4 S	‣ Wacom Intuos 4 S
Wacom Intuos4 M	‣ Wacom Intuos 4 M
Wacom Intuos4 L	‣ Wacom Intuos 4 L
Wacom Intuos4 XL	‣ Wacom Intuos 4 XL
Wacom Intuos5 S	‣ Wacom Intuos 5 S
Wacom Intuos5 M	‣ Wacom Intuos 5 M
Wacom Intuos5 L	‣ Wacom Intuos 5 L
Wacom Intuos Pro L	‣ Wacom Intuos Pro L

▪ **Generic-USB mode:** In this mode, data of the USB device connected to the interface of the console module is transmitted to the computer module without being altered.

INPUT DEVICE	SETTING
any USB mass storage or USB HID device	‣ Generic USB

IMPORTANT: The **generic USB** mode supports many available USB mass storage devices and HID devices. However, being able to operate particular device in generic USB mode can not be guaranteed.

▪ **Controller:** The **ShuttlePRO v2** multimedia controller is used to control various audio and video programs. With a special USB keyboard mode, you can use the controller to operate the computer connected to the computer module:

INPUT DEVICE	SETTING
Contour ShuttlePRO v2	‣ Contour Shuttle Pro 2

▪ **LK463-compatible keyboard:** You can connect an LK463-compatible keyboard to the console module. The arrangement of the 108 keys of such keyboards corresponds to the OpenVMS keyboard layout.

A special USB keyboard mode ensures that the pressing of a special key on this keyboard is transmitted to the computer:

INPUT DEVICE	SETTING
LK463-compatible keyboard	‣ LK463

How to select a USB keyboard mode:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Select the desired option in the **USB HID mode** field of the *Configuration* paragraph (see table on page 111):.

NOTE: Update the firmware of both the matrix switch and the computer module if the web application does not show all keyboard modes.

4. Click on **Save**.

Adjusting the operating mode of the RS232 interface

NOTE: This function is only available for computer modules of the digital Vision series and various variants of the VisionXS series and VisionXS 2.0 series!

In the default setting of the computer module, you can connect any RS232-compatible device to the RS232 interface of the computer module (depending on model). The RS232 data stream is transmitted unchanged to the console module.

For transmitting RS422 signals, you can use two **G&D RS232-422 adapters**. Each of the adapters converts the RS232 interface of the console module and the computer module into **RS422** interfaces.

IMPORTANT: If you want to transmit **RS422** signals, in addition to using adapters, you also need to change the operating mode of the *RS232* interfaces of both the console *and* the computer module.

How to set the operating mode of the RS232 interface of the computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Click on the tab **General**.
4. Select one of the options of the **Serial communication** field under the paragraph **Configuration**:

RS232:	The data stream of an RS232 device is transmitted from the computer module to the console module (*default*).
RS422:	The data stream of an RS422 device is transmitted from the computer module to the console module via separately available G&D RS232-422 adapters.

5. Click on **Save**.

Defining the EDID profile to be used

The EDID information (*Extended Display Identification Data*) of a monitor inform the graphics card of the connected computer about various technical features of the device.

The EDID profile of the monitor connected to the console module is not available at the computer module. Therefore, the computer module transmits a standard profile to the computer. The EDID information of this profile is optimised for most graphics cards.

We provide additional profiles for special resolutions.

> **ADVICE:** In some cases it is recommended to read out the EDID profile of the console monitor and activate the configuration of the computer module afterwards.

How to choose the EDID profile to be transmitted to the computer:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. In the **EDID profile** field of the *Configuration* section, you can select either the default profile (**Device specific default profile**) or another profile from the list.

   > **NOTE:** The names of G&D profiles provide information on the profile's resolution and refresh rate.
   >
   > For example, the profile **GUD DVI1024D4 060 1280×1024/60** is provided for a resolution of 1280×1024 pixels at a 60 Hz refresh rate.

4. Click on **Save**.

Reducing the colour depth of image data to be transmitted

By default, the computer module transmits image information with a maximum colour depth of 24 bit to the console module.

When using a high image resolution and displaying moving images, it may happen in exceptional cases that some images are "skipped" on the console module.

In this case, reduce the colour depth of the image data to be transmitted to 18 bit. This can reduce the data volume to be transmitted.

NOTE: Depending on the content of the image, slight colour gradations may occur when reducing the colour depth.

How to reduce the colour depth of image data to be transmitted:

1. In the menu, click on **Matrix systems > [Name] > Computer modules**.
2. Click on the computer module you want to configure and then click on **Configuration**.
3. In the **Colour depth** field of the *Configuration* section, you can select one of the following options:

24 Bit:	Transmit image data with a maximum colour depth of 24 bits.
18 Bit:	Reduce colour depth of image data to 18 bits.

4. Click on **Save**.

Advanced features

Wake On LAN

Wake on LAN (WoL) is a standardized method to start a computer that is powered off or in sleep mode via a network command. If a WoL-compatible and accordingly configured computer receives a so-called magic packet on the LAN connection, the network card and BIOS initiate the startup process. In addition to the network card and the BIOS, the computer's operating system also needs to be configured accordingly.

The matrix switch also supports this function to use WoL in a KVM installation.

How to configure WoL function:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. In the section *Wake On LAN*, enter the following data:

Wake On LAN:	Enable or disable the *WoL* function.
MAC-Adresse:	Enter the MAC address of the WoL-compatible and configured computer connected to the selected computer module.
Password:	Enter a password if a password has been stored on the computer at the WoL setup.
Automatic Wake On LAN on connection:	Enable or disable the automatic Wake On LAN when connection to the defined computer module.

4. Click on **Save**.

How to send a WoL command to the defined computer:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure.
3. Öpen the **Service tools** menu and click on **Wake On LAN** to send the WoL command to the defined computer.

Sending a key combination after disconnecting all users

Use the **Key Macros** function to send a key combination to the computer connected to the computer module after having disconnected all users.

NOTE: For example, send the key combination **Win+L** to lock a Windows computer after disconnecting all users.

How to configure a key macro:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Under *Key-Macros*, select one of the following options:

Send a key combination after disconnecting all users:	Enable or disable the *Key Macro* function.
Key combination:	Select up to three of the listed keys that are sent to the computer together as a key combination.

4. Click on **Save**.

Enabling/disabling the keyboard signal

In the default settings, the signals of keyboard and mouse connected to the console are transmitted to a computer module.

In the settings of some computer modules, you can enable or disable the transmission of the keyboard signal.

How to enable/disable the transmission of the keyboard signal:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. In the **Keyboard activated** field of the *Configuration* section, select one of the following options:

Enabled:	Transmit keyboard signals to the computer module of this channel (*default*).
Disabled:	Do *not* transmit keyboard signals to the computer module.

4. Click on **Save**.

Multi-user information

If multiple users are accessing a computer module (multi-user mode), *multi-user* information can be activated. This way, all users accessing a computer module are provided at the console module with the information that *at least* one other user is currently accessing the same computer module.

NOTE: The setting to display this information is usually configured for the entire system and individually for each user account.

Both options are described on this page.

How to enable or disable multi-user information for the entire system:

1. In the menu, click on **Matrix systems > [Name] > Matrix.**
2. Click on the matrix switch and then click on **Configuration**.
3. Select one of the options given under **Multi-user display**:

On:	Enables the display of *multi-user* information
Off:	Disables the display of *multi-user* information

4. Click on **Save**.

How to enable or disable the display of *multi-user* information for a *particular* user account:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Select one of the options given under **Multi-user OSD info**:

Off:	Disables the display of *multi-user* information
On:	Enables the display of *multi-user* information
System:	Apply global system settings (see above)

5. Click on **Save**.

Configure Mouse mode | CrossDisplay-Switching

If you want to use the *CrossDisplay-Switching* function, we recommend that you activate the function for the entire system (see *Enabling CrossDisplay-Switching for the entire system* on page 303 ff.). This affects all computer modules that use the system-wide setting (*default*).

You can override the system-wide settings for each computer module and enable or disable *CrossDisplay-Switching* for certain computer modules only.

ADVICE: You can also disable the system settings and enable *CrossDisplay-Switching* only in the settings of computer modules on which you want to use the function.

ADVICE: You can also configure the CDS settings of computer modules comfortably with a wizard (see *Step 6: Configure CDS settings of computer modules* on page 309 ff.).

How the change CDS settings of a specific computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the field **Mouse mode | CrossDisplay-Switching**, you can select between the following options:

System:	Apply global system settings (*default*)
Relative mouse coordingates | CDS disabled:	Disable *CrossDisplay-Switching*.
Absolute mouse coordinates | CDS activatedt:	Enable *CrossDisplay-Switching*.

5. Click on **Save**.

How to change the mouse speed for a specific computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Move the **CDS mouse speed** slider to the desired value.
5. Click on **Save**.

How to adjust the *CrossDisplay* resolution of a specific computer module:

NOTE: With active *CrossDisplay-Switching*, the mouse speed is not controlled by the operating system of the computer but by the matrix switch.

If the cursor speed changes between horizontal and vertical mouse movements, the monitor resolution could not be auto detected.

In such cases, a resolution of 1680×1050 pixels applies. If the monitor's resolution differs from this resolution, the mouse moves as described above.

In this case, you can adjust the monitor resolution manually.

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Disable the **Auto** option in the **CDS resolution** field.
5. Enter the vertical and horizontal resolution in the input boxes.
6. Click on **Save**.

How to change the mouse position for a specific computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **CDS mouse positioning** field, you can select between the following options:

System:	Apply global system settings (*default*)
Off:	The mouse cursor remains at the position at which the switching to the module of the next monitor takes place.
On:	According to the CDS mouse hideout setting the mouse cursor is positioned so that it is barely visible. Only during *multi-user access*, the cursor remains at the position at which the switching to the next monitor takes place.
On (multi access:	According to the **CDS mouse hideout** setting, even during *multi-user access*, the mouse cursor is positioned so that it is barely visible.

ADVICE: You can enable or disable this function for particular modules independently from the selected system setting (see below).

5. With activated CDS mouse positioning, you can select between the following options in the **CDS mouse hideout** field:

Right:	The mouse cursor is placed on the right edge of the monitor so that it is barely visible.
Bottom:	The mouse cursor is placed on the bottom edge of the monitor so that it is barely visible.

6. Click on **Save**.

Viewing status information of a computer module

How to view the status information of a computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Click on the tab **Information**.
4. The following information is displayed in the dialog box that opens now (depending on model):

Name:	Name of computer module
Device ID:	Unique ID of computer module
Status:	Current status (*Online* or *Offline*) of computer module
Class:	Device class

Firmware name:	Firmware name
Firmware rev.:	Firmware version
Hardware rev.:	Hardware version
Serial number:	Serial number of the module
SFP type:	Name of the SFP module (fibre variant only)

Matrix switch:	Name of the matrix switch to which the module is connected
Port:	Port of the matrix switch to which the module is connected

NOTE: In addition, *Active features* and the *Monitoring* information of the device are displayed.

5. Click on **Close**.

Viewing the active connections of a computer module

How to view the active connections of a computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules**.
2. Click on the desired computer module and then click on **Service tools > Active connections**.

   A table informs you about all components (such as console modules, DWC channels, matrix switchs and computer modules) included in the active connection.

   You can also view the *medium* (CAT/fibre) and the connected *user*.
3. Click on **Close**.

Restarting a computer module

Use this function to restart a computer module. Before restarting you will be prompted for confirmation to prevent an accidental restart.

How to restart a computer module using the web application:

1. In the menu, click on **Matrix systems > [Name] > Computer modules**.
2. Click on the computer module you want to restart.
3. Open the **Service tools** menu and select the item **Restart**.
4. Confirm the security prompt by clicking on **Yes**.

Updating the firmware of computer modules

You can update the firmware of computer modules comfortably via web application.

How to update the firmware of computer modules:

1. In the menu, click on **Matrix systems > [Name] > Computer modules.**
2. Click on the computer module you want to update.
3. Click on **Service tools** and then click on **Firmware update**.
4. Click on **Supply firmware image files**.

   NOTE: If the firmware file is already stored in the internal device memory, you can skip this step.

   Select the firmware file on your local data carrier and click on **Open**.

   NOTE: Press the **Shift** key to select multiple firmware files using the left mouse key.

   The firmware file is transferred to the internal device memory and can then be selected for the update.
5. Select the firmware files to be used from the internal device memory and click on **Continue**.
6. If required, select the **Target version** of the devices if you have selected several firmware files for one device in step 5.
7. Click on the **Update** slider of all devices you want to update.
8. Click **Run update**.

   IMPORTANT: Do **not** close the browser session while devices are being updated. Do **not** turn off the devices or disconnect them from the power supply during the update.

Console modules

The computers connected to the system are operated via the console modules of the KVM matrix system.

NOTE: The computers connected to the system can also be operated at a DynamicWorkplace-CON (DWC, see page 152).

Operating modes of console modules

Depending on the intended use, you can select the console module's operating mode from the following options:

Standard operating mode

NOTE: The standard operating mode is the default operating mode.

The standard operating mode only permits the access to the KVM matrix system after users are authenticated with their username, password and optional 2-factor authentication (see page 70) if set up.

The user rights can be individually adjusted in the settings of the user accounts.

OpenAccess operating mode

The access to the KVM matrix system is not password-protected.

For this console module, you can configure the same access rights as for a user account.

IMPORTANT: For the configuration of access rights, a user account is created for each console mdoule with activated *OpenAccess* mode.

The user account of an *OpenAccess* console applies to all users at this console module.

ADVICE: The user accounts of the *OpenAccess* console modules are marked with a *OAC* symbol.

The color of the symbol indicates whether the corresponding console is currently operating in *OpenAccess* mode (**green**) or is operating neither in *OpenAccess* mode nor in *video* mode (**gray**, the console module has been switched back to *standard* operating mode).

Video operating mode

A video console is only possible when combined with the optional *Push-get function* (see page 266). It is especially suited when used with a projector since mouse and keyboard do not have to be connected.

If the video console is provided with mouse and keyboard, entires can be made on the on-screen display only.

You can configure the same access rights for this console as you can configure for a user account.

IMPORTANT: The configured access rights apply for *all* users at this console module.

NOTE: A video console *does not* create an occupancy state.

As a result, an accessing video console is not highlighted to other accessing users. A user without *multiuser* rights can therefore access the console module simultaneously to the video console.

Selecting the console module's operating mode

How to select the console module's operating mode:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Operating mode** field, you can select between the following options:

Standard:	Standard operating mode
OpenAccess console:	OpenAccess operating mode
Video:	Video operating mode

NOTE: Selecting the *OpenAccess* or *Video* options activates further submenus to configure the access rights.

5. Click on **Save**.

Basic configuration of console modules

Changing names or comments of console modules

How to change names or comments of console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Name** field, you can rename the console module.
5. In the **Comment** field, you can change or enter comments about the console module.
6. Click on **Save**.

Enabling or disabling console modules

You can disable a console module if you want to deny its access to the KVM matrix system.

NOTE: If the console module is disabled, the monitor displays the message »*This console has been disabled*«. It is therefore not possible to open the on-screen display or the login box.

If a user is accessing this console module, access is *immediately* withdrawn.

How to enable or disable a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab
4. In the **Enabled** field, you can choose between the following options:

Enabled:	Console module is enabled.
Disabled:	Console module is disabled.

5. Click on **Save**.

Copying configuration settings to a new console module

If a console module of the KVM matrix system is replaced by another device, you can copy the configuration settings of the device to be replaced to the new device.

After you copied the configuration settings to the new device, you can operate it immediately.

IMPORTANT: The console module whose settings you copied to a new device will be deleted from the KVM matrix system.

How to copy configuration settings to a new console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the *new* device.
3. Open the **Service tools** menu and select the item **Replace device**.
4. Select the device whose configuration settings you want to copy.
5. Click on **Save**.

Copying the configuration settings of a console module

You can copy the configuration settings **General**, **KVM connection**, **Channels**, **GPIO** (if supported by the device) and/or **Monitoring** of a console module to the settings of one or multiple other console modules.

NOTE: The name of and the comment about the console module are *not* copied.

How to copy the configuration settings of a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules.**
2. Click on the console module whose configuration you want to copy.
3. Click on **Service tools** and then click on **Copy configuration**.
4. In the upper area, you can select which settings of the console module you want to copy (**General**, **Channels**,**GPIO** and/or **Monitoring**).
5. In the lower area, select the console modules to which you want to copy the data.
6. Click on **Copy configuration**.

Deleting a console module from the KVM matrix system

If the KVM matrix system is not able to detect a console module that already has been connected to the system, the console module is considered inactive.

Manually delete the console module you want to permanently remove from the system from the list of console modules.

> **NOTE:** Only administrators and users with the *superuser* right can delete inactive console modules.

How to delete a console module that is switched off or disconnected from the system:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to delete and click on **Delete**.
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

(De)Activating access to exclusive signals

There are signals that cannot be connected to several console modules or DWCs at the same time (e.g. Generic-HID, RS232, GPIO). In the default setting, the console module or DWC that connects to computer module first is given access to these exclusive signals.

It may be that the exclusive signals are not needed at this console module or that certain users should not have access to them. Therefore, access to the exclusive signals can be deactivated for console modules as well as users and user groups.

How to (de)activate access to exclusive signals for a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
1. Click on the console module you want to configure and then click on **Configuration**.
2. Click on the tab **General**.
3. Select one of the options of the **Access to exclusive signals** field under the paragraph **Configuratio**

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

> **IMPORTANT:** The user only has access to the exclusive signals if the access is enabled at the corresponding console module **and** the user has the corresponding right (*default*).

4. Click on **Save**.

Rights for access to exclusive signals

You can either change the global settings to allow access to exclusive signals (for all computer modules to which a user or a user group has access) *or* you can change the rights for particular computer modules or computer module groups only.

NOTE: The right for access to exclusive signals depends on the user´s effective right (see page 66). The effective right is the highest right and results from the individual right of a user account and the rights of the assigned group(s).

How to change the rights to access exclusive signals for *all* computer modules:

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Global device rights** in the selection area on the right-hand side.
4. Select one of the options given under **Access to exclusive signals**:

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

IMPORTANT: The user only has access to the exclusive signals if the user has the corresponding right **and** the access is enabled at the corresponding console module (*Standard*).

5. Click on **Save**.

How to change the rights to access exclusive signals for a particular computer module:

1. In the menu, click on **Users** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Individual rights** in the selection on the right-hand-side.
4. In the **Individual computer module rights** field, you can select the desired computer module on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. Select one of the options given in the **Access to exclusive signals** field:

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

> **IMPORTANT:** The user only has access to the exclusive signals if the user has the corresponding right **and** the access is enabled at the corresponding console module (*Standard*).

6. Click on **Save**.

How to change the rights to access exclusive signals for a *particular* computer module group:

1. In the menu, click on **Users** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Device group rights** in the selection on the right-hand-side.
4. In the **Device group rights** field, you can select the desired computer module group on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer module groups to be displayed in the selection window.

5. Select one of the options given in the **Access to exclusive signals** field:

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

> **IMPORTANT:** The user only has access to the exclusive signals if the user has the corresponding right **and** the access is enabled at the corresponding console module (*Standard*).

6. Click on **Save**.

Settings for special hardware

Support of any USB devices

In **Generic USB/Generic HID** mode, the data from the USB devices connected to the interface of the console module is transmitted to the active computer module.

NOTE: When the **Generic USB/Generic HID** mode is enabled, it is *not possible* to operate the OSD with a keyboard connected to the **Generic** interface.

IMPORTANT: The **Generic USB/Generic HID** mode supports many available HID devices (including FIDO security keys, for example). However, the operation of a particular HID device in **Generic USB/Generic HID** mode can not be guaranteed.

In **Generic USB/Generic HID** mode, you can connect USB hubs or USB composite devices to the **Generic** interface of the console module.

NOTE: In *multiuser* mode, the generic USB device is available on the first active console module/the first active DWC. Once this console module/DWC logs off and another console module/another DWC logs in, the generic USB device of the other console module/the other DWC is available.

How to enable/disable the Generic USB/Generic HID mode of a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Generic USB/Generic HID** field, you can select between the following options:

Disabled:	You can connect either a USB keyboard or a USB mouse to the **Generic** interface of the console module.
Enabled:	Data from any USB device connected to the **Generic** interface is transmitted to the active computer module.

IMPORTANT: To use a generic USB device, enable the USB HID mode **Generic USB** of the computer modules you want to access (see page 111).

5. Click on **Save**.

Reinitialising USB input devices

After connecting a USB keyboard or mouse to the console module, the input devices are initialised and can be used immediately.

Some USB input devices require a reinitialisation of the USB connection. Enable the automatic reinitialisation of USB devices if a USB keyboard or mouse does not respond to your inputs during operation.

How to enable/disable the reinitialisation of USB devices:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Under **USB Auto Refresh**, you can choose between the following options:

Off:	The status of the USB devices is **not** monitored. If communication to a USB device is interrupted, the device is **not** reinitialised.
All devices:	The status of the USB devices is monitored. If communication to one USB device is interrupted, all devices are reinitialised.
Only faulty devices:	The status of USB devices is monitored. If the communication with a USB devices is interrupted, this device is reinitialised (*recommended setting*).

5. Click on **Save**.

Advanced functions

Automatic user logout

A console module can be configured in a way that the access to the computer module is automatically disconnected after a user has been inactive for a certain amount of time. This way, the inactive user is automatically logged out of the KVM matrix system.

How to set the automatic user logout:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Auto logout (minutes)** field, you can set the time (between **1** to **999** minutes) for the automatic logout.

   NOTE: Entering the value »0« disables the automatic user logout.

5. Click on **Save**.

Configuring default execution after a user logon

After a user has logged on to a console module, the OSD usually opens on the screen of said console module.

The configuration setting **Default execution** allows you to define a computer module that is automatically accessed after a user logs on. As an alternative, you can also define a script that runs automatically.

IMPORTANT: If the **Return to last computer module** function (see page 138 f.) or the **Restore last FreeSeating session** function (see page 139 f.) is activated, the user's configured default action is ignored.

How to select a default computer module that is automatically executed after a user logon:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. In the **Default execution** field, select the option **Default computer module**.
5. Scroll down to the **Default computer module** area.

6. Click on the slider of the desired default computer module in the column **Default computer module** (enabled).

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

7. Click on **Save**.

How to select a default script or a script group that is automatically executed after a user logon:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. In the **Default execution** field, select the option **Default script/script group**.
5. Scroll down to **Default script/script group**.
6. Click on the slider of the desired default script/script group in the column **Default script/script group**.

> **ADVICE:** If necessary, use the *Search* field to limit the number of scripts and groups to be displayed in the selection window.

7. Click on **Save**.

How to disable the configured default action:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. In the **Default execution** field, select the option **None**.
5. Click on **Save**.

Return to the last computer module

Enable the **Return to last computer module** function in your personal profile to remember the computer module you accessed before logging out of the system. After the next login, you will automatically be switched to this computer module.

NOTE: Turning off the console module or DWC on which the user is logged in is treated like a logout.

IMPORTANT: If the **Return to last computer module** function is activated, the user's configured default execution (see page 136 f.) and DWC default execution (see page 177 f.) are ignored.

How to enable automatic access to the last accessed computer module:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Select the option **Return to last computer module** under **Restore last session**.
5. Click on **Save**.

Restore the last FreeSeating session

Enable the **Restore last FreeSeating session** function in the personal profile to save the connection status of FreeSeating members. With this function, the last connection state can be restored when logging in again at the same workplace or another workplace that is set up and configured accordingly. By logging in or logging out to the Tradeswitch leader, all other FreeSeating members are automatically logged in with the same user (if no other user is logged in yet) or logged out (if the same user is logged in).

IMPORTANT: The prerequisite for this is the activation and configuration of the premium *Tradeswitch* function (see page 286 ff.).

NOTE: Turning off the console module or DWC on which the user is logged in is treated like a logout.

IMPORTANT: If the **Restore last FreeSeating session** function is activated, the user's configured default execution (see page 136 f.) and DWC default execution (see page 177 f.) are ignored.

How to enable the restore last FreeSeating session function:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Select the option **Restore last FreeSeating session** under **Restore last session**.
5. Click on **Save**.

Deactivation of the Restore last session function

How to disable the Restore last session function:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Select the option **Off** under **Restore last session**.
5. Click on **Save**.

Automatically disconnecting access to computer modules

Console modules can be configured in a way that the active access to a computer module is automatically disconnected after a user has been inactive for a certain amount of time.

If the OSD is opened at the moment of disconnection, it remains on the screen even after it has been automatically disconnected.

If the OSD is closed at the moment of disconnection, the message displayed on the right-hand side is shown on the screen of the console module.

```
CON-Admin
Not connected
```

How to automatically disconnect the access to a computer module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Auto disconnect (minutes)** field, you can set the time (between **1** to **999** minutes) for automatically disconnecting the access to a computer module.

   NOTE: The value 0 disables the automatic disconnection when a computer module is accessed.

5. Click on **Save**.

Adjusting the logoff procedure of CON-2/2C/2F console modules

You can connect **CON-2/2C/2F** console modules or console modules with the **TransmissionRedundancy feature** enabled to up to two digital matrix switches of the *ControlCenter-Digital* or the *ControlCenter-Compact* series.

The button on the front panel of the console module (only with **CON-2** variants) or configured key combinations (select keys) let you switch between the connected matrix switches.

In the defaults of the matrix switches, the existing connection between the first and the second matrix switch is disconnected via logout during a switching operation while the connection to the second matrix switch is established. Due to the logout users are required to logon again after each switching operation.

In the settings of the matrix switches connected to the console module you can adjust that the connection is not disconnected via logout when switching but that it should be held. If you switch back to the matrix switch at a later point, you can continue work without having to log on again.

IMPORTANT: Activating this option can pose a security risk since other users can switch your session at this console module without having to log on again!

How to adjust the logoff procedure of CON-2/2C/2F console modules:

IMPORTANT: Adjust this setting separately for both matrix switches connected to the console module.

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Under **Stay connected to the matrix** in the paragraph *Dual cluster configuration*, select one of the following options:

No:	When switching to the second channel of the console module, the existing connection is disconnected via logout (*default*).
Yes:	When switching to the second channel of the console module, the existing connection is held. If you switch back to the matrix switch at a later point, you can continue work without having to log on again

4. Click on **Save**.

Channel auto-switching for CON-2/2C/2F console modules

You can connect **CON-2/2C/2F** console modules or console modules with the **TransmissionRedundancy feature** enabled to up to two digital matrix switches of the *ControlCenter-Digital* or the *ControlCenter-Compact* series.

The button on the front panel of the console module (only with **CON-2** variants) or configured key combinations (select keys) let you switch between the connected matrix switches.

You can configure the matrix switch to automatically switch to the other channel when a connection is lost on the channel selected by the user.

ADVICE: For example, you can use this function to automatically switch to a redundant matrix switch when a connection to the matrix switch *or* to the computer module is terminated.

How to configure the channel auto-switching for CON-2/2C/2F console modules:

IMPORTANT: Change this setting separately for both matrix switches connected to the console module.

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Under **Channel auto-switching** in the *Dual cluster configuration*, select one of the following options:

Never:	The channel accessed by the user is maintained in case of a disconnection (*default*).
On error if device available:	If a connection is terminated, the device auto-switches to the other channel if this channel has an active connection.
Always on error:	If a connection is terminated, the device auto-switches to the other channel regardless of the conenction status of the other channel.

4. Click on **Save**.

Following the Transmission Channel of CON-2/2C/2F console modules members of a channel group

A multichannel workstation can be built using **CON-2/2C/2F** console modules or console modules with **TransmissionRedundancy feature** enabled. These modules can be grouped into channel groups. If a member of the channel group switches to another transmission channel, the other CON-2/2C/2F members of the group also switch to the remaining transmission channel. Following a switching participant can be enabled (default) or disabled individually for each participant of the channel group on CON-2/2C/2F console modules.

How to configure the „*Synchronize team transmission channels*“ function:

> **IMPORTANT:** Change this setting separately for both matrix switches connected to the console module.

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the slider **Synchronize team transmission channels** in the paragraph *Dual cluster configuration* if the **CON-2** or **2C/2F** console module should follow other participants of a channel group.
4. Click on **Save**.

Remembering a username in the login box

If the same users often works at a certain console module, their login can be used as default in the login box of the KVM matrix system.

After a user has logged out of the system, the login mask automatically remembers the username of the last active user.

How to remember the username in the login mask:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Remember last user** field, you can select between the following options:

Yes:	The system remembers the last user.
No:	The system does not remember the last user.

5. Click on **Save**.

Setting the hold time for the screensaver

The screensaver deactivates the screen display at the console module after the user has been inactive for an amount of time you can adjust.

> **NOTE:** This setting operates independently from the screensaver settings of the computer.

How to set the hold time of the screensaver:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Screensaver (minutes)** field, you can set the holding time (**1** to **999** minutes) for activating the screensaver.

   > **NOTE:** Entering the value 0 disables the screensaver of the console module.

5. Click on **Save**.

Setting the hold time for the login screensaver

The screensaver deactivates the screen display at the console module after the user has been inactive for an amount of time you can adjust.

> **NOTE:** This setting operates independently from the screensaver settings of the computer.

How to set the hold time of the screensaver:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Login screensaver (minutes)** field, you can set the holding time (**1** to **999** minutes) for activating the screensaver.

   > **NOTE:** Entering the value 0 disables the screensaver of the console module.

5. Click on **Save**.

Enabling or disabling DDC/CI support

Most of the computer and console modules supported by the *ControlCenter-Digital* system are ready to support monitors with **DDC/CI** functionality.

After the function has been activated, the DDC/CI information is *transparently* forwarded to the monitor in order to support as many monitors as possible. However, we *cannot* guarantee the support for all monitors.

> **NOTE:** The paragraph *Technical data* of the manuals of the computer and console modules shows the modules (after an update to the latest firmware) supporting DDC/CI.

You can set the **DDC/CI** support for the entire system. The system-wide setting is used by all console modules. In addition, you can define these settings for each console module individually.

How to configure the sytem-wide setting of the DDC/CI support:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **DDC/CI** field, you can select between the following options:

Disabled:	Disable transmission of DDC/CI signals (*default*).
CPU > monitor:	Carry out transmission of DDC/CI signals exclusively from computer module to monitor.
Bidirectional:	Carry out transmission of DDC/CI signals bidirectionally.

5. Click on **Save**.

How to configure the individual settings of the DDC/CI support of a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **DDC/CI support** field, you can select between the following options:

System:	Use system-wide setting (see above).
Disabled:	Disable transmission of DDC/CI signals (*default*).
CPU > monitor:	Carry out transmission of DDC/CI signals exclusively from computer module to monitor.
Bidirectional:	Carry out transmission of DDC/CI signals bidirectionally.

5. Click on **Save**.

Adjusting the operating mode of the RS232 interface

NOTE: This function is only available for console modules of the digital Vision series and various variants of the VisionXS series and VisionXS 2.0 series!

In the default setting of the console module, you can connect any RS232-compatible device to the RS232 interface of the console module (depending on model). The RS232 data stream is transmitted unchanged to the computer module.

Fro transmitting RS422 signals, you can use two **G&D RS232-422 adapters**. Each of the adapters converts the RS232 interface of the console module and the computer module into **RS422** interfaces.

IMPORTANT: If you want to transmit **RS422** signals, in addition to using adapters, you also need to change the operating mode of the *RS232* interfaces of both the console *and* the computer module.

How to set the operating mode of the RS232 interface:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Select one of the options of the **Serial communication** field under the paragraph **Configuration**:

RS232:	The data stream of an RS232 device is transmitted from the console module to the computer module (*default*).
RS422:	The data stream of an RS422 device is transmitted from the console module to the computer module via separately available G&D RS232-422 adapters.
Tradeswitch:	With the tradeswitch mode you can use optional LED sets (see page 252). This facilitates locating the monitor (computer) to which the keyboard/mouse focus is switched to (see page 286).

5. Click on **Save**.

Viewing the active connections of a console module

How to view the active connections of a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the desired console module and then click on **Service tools > Active connections**.

   A table informs you about all components (such as console module, matrix switch and computer module) included in the active connection.

   You can also view the *medium* (CAT/fibre) and the connected *user*.
3. Click on **Close**.

Restarting a console module

This function enables you to restart the console module. Before restarting the device you are requested to confirm your action to prevent accidental restarts.

How to restart a console module via web application:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to restart.
3. Click on **Service tools** and then click on **Restart.**
4. Confirm the security prompt with **Yes.**

Updating the firmware of a console module

You can use the web application to update the firmware of a console module.

How to update the firmware of a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to update.
3. Click on **Service tools** and then click on **Firmware update.**
4. Click on **Supply firmware image files**.

   ADVICE: If the firmware file is already stored in the internal device memory, you can skip this step.

   Select the firmware file on your local data carrier and click on **Open**.

   ADVICE: Press the **Shift** key to select multiple firmware files using the left mouse key.

   The firmware file is transferred to the internal device memory and can then be selected for the update.
5. Select the firmware files to be used from the internal device memory and click on **Continue**.
6. If required, select the **Target version** of the devices if you have selected several firmware files for one device in step 5.
7. Click on the **Update** slider of all devices you want to update.
8. Click on **Run update.**

   IMPORTANT: Do **not** close the browser session while devices are being updated. Do **not** turn off the devices or disconnect them from the power supply during the update.

Viewing status information of a console module

How to view the status information of a console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **Information** tab.
4. Now you are provided with the following information:

Name:	Name of the console module
Device ID:	Unique ID of the console module
Status:	Current status (*Online* or *Offline*) of the console module
Klasse:	Device class

Firmware name:	Firmware name
Firmware rev:	Firmware version
Hardware rev.:	Hardware version
Serial number:	Serial number of the module
SFP type:	Name of the SFP module (fibre variant only)

Matrix switch:	Name of matrix switch to which the module is connected.
Port:	Matrix switch port to which the module is connected.

NOTE: In addition, *Active features* and the *Monitoring* information of the device are displayed.

5. Click on **Close**.

DynamicWorkplace-CONs

A DynamicWorkplace-CON (DWC) enables you to simultaneously display and operate several computer modules on one or several monitors.

NOTE: The computers connected to the system can also be operated at console modules (see page 126 ff.).

Operating modes of a DWC

Depending on the intended use, you can select the DWC operating mode from the following options:

Standard operating mode

NOTE: The standard operating mode is the default operating mode.

The standard operating mode only permits the access to the KVM matrix system after users are authenticated with their username, password and optional 2-factor authentication (see page 70) if set up.

The user rights can be individually adjusted in the settings of the user accounts.

Open access operating mode

The access to the KVM matrix system is not password-protected.

You can configure the same access rights for this DWC as you can configure for a user account.

IMPORTANT: For the configuration of access rights, a user account is created for each DWC with activated *OpenAccess* mode.

The user account of an *OpenAccess* console applies to all users at this DWC.

ADVICE: The user accounts of the *OpenAccess* DWCs are marked with a *OAC* symbol.

The color of the symbol indicates whether the corresponding DWC is currently operating in *Open Access* mode (**green**) or is operating *standard* mode (**gray**, the DWC has been switched back to *standard* operating mode).

Selecting the DWC operating mode

How to select the DWC operating mode:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Operating mode** field, you can select between the following options:

Standard:	Standard operating mode
OpenAccess console:	OpenAccess operating mode

NOTE: Selecting the *Open Access* option activates further submenus to configure the access rights.

5. Click on **Save**.

Basic configuration of a DWC

Changing names or comments of a DWC

How to change names or comments of a DWC:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Name** field, you can rename the DWC.
5. In the **Comment** field, you can change or enter comments about the DWC.
6. Click on **Save**.

Changing names or comments of a DWC transmission channel

NOTE: The configuration of a specific DWC transmission channel is only possible after a connection between the matrix switch and the DWC transmission channel has been established at least once. Prior to this, the transmission channel is not in the database, is not displayed and cannot be configured as a result.

How to change names or comments of a DWC transmission channel:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **Transmission** tab.
4. In the **Name** field of the desired transmission channel, you can rename the DWC transmission channel.
5. In the **Comment** field of the desired transmission channel, you can change or enter comments about the DWC transmission channel.
6. Click on **Save**.

Enabling or disabling a DWC

You can disable a DWC if you want to deny its access to the KVM matrix system.

NOTE: If the DWC is disabled, the monitors display the message »*Console disabled - This console has been disabled*«. It is therefore not possible to open the login box.

If a user is accessing this DWC, access is *immediately* withdrawn.

NOTE: When the TransmissionRedundancy feature is enabled, the user can switch to the respective other transmission plane by clicking *Change plane*. Individual transmission ports cannot be switched separately.

How to enable or disable console module:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab
4. In the **Enabled** field, you can choose between the following options:

Enabled:	DWC is enabled.
Disabled:	DWC is disabled.

5. Click on **Save**.

Transfer configuration settings to a new DWC

If a DWC of the KVM matrix system is replaced by another device, you can copy the configuration settings of the device to be replaced to the new device.

IMPORTANT: If there are fewer DWC transmission channels on the DWC to which the configuration settings are to be transferred than on the original DWC, the additional DWC transmission channels are deleted from the configuration during the transfer.

After you copied the configuration settings to the new device, you can operate it immediately.

IMPORTANT: The DWC whose settings you copied to a new device will be deleted from the KVM matrix system.

How to copy configuration settings to a new DWC:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the *new* device.
3. Open the **Service tools** menu and select the item **Replace device**.
4. Select the device whose configuration settings you want to copy.
5. Click on **Save**.

Copying the configuration settings of a DWC

You can copy the configuration settings **General** and/or **Monitoring** of a DWC to the settings of one or multiple other DWCs.

NOTE: The name of and the comment about the DWC are not copied.

IMPORTANT: If there are fewer DWC transmission channels on the DWC to which the configuration settings are to be transferred than on the original DWC, the additional DWC transmission channels are deleted from the configuration during the transfer.

How to copy the configuration settings of a DWC:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC whose configuration you want to copy.
3. Click on **Service tools** and then click on **Copy configuration**.
4. In the upper area, you can select which settings of the DWC you want to copy (**General** and/or **Monitoring**).
5. In the lower area, select the DWCs to which you want to copy the data.
6. Click on **Copy configuration**.

Deleting a DWC from the KVM matrix system

If the KVM matrix system is not able to detect a DWC that already has been connected to the system, the DWC is considered inactive.

Manually delete the DWC you want to permanently remove from the system from the list of DWCs.

NOTE: Only administrators and users with the *superuser* right can delete inactive DWCs.

IMPORTANT: Deleting a DWC also deletes the associated DWC transmission channels from the KVM matrix system.

How to delete a DWC that is switched off or disconnected from the system:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to delete and click on **Delete**.
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Deleting a DWC transmission channel from the KVM matrix system

If the KVM matrix system is not able to detect a DWC transmission channel that already has been connected to the system, the DWC transmission channel is considered offline.

Manually delete the DWC transmission channel you want to permanently remove from the system from the list of DWC transmission channels.

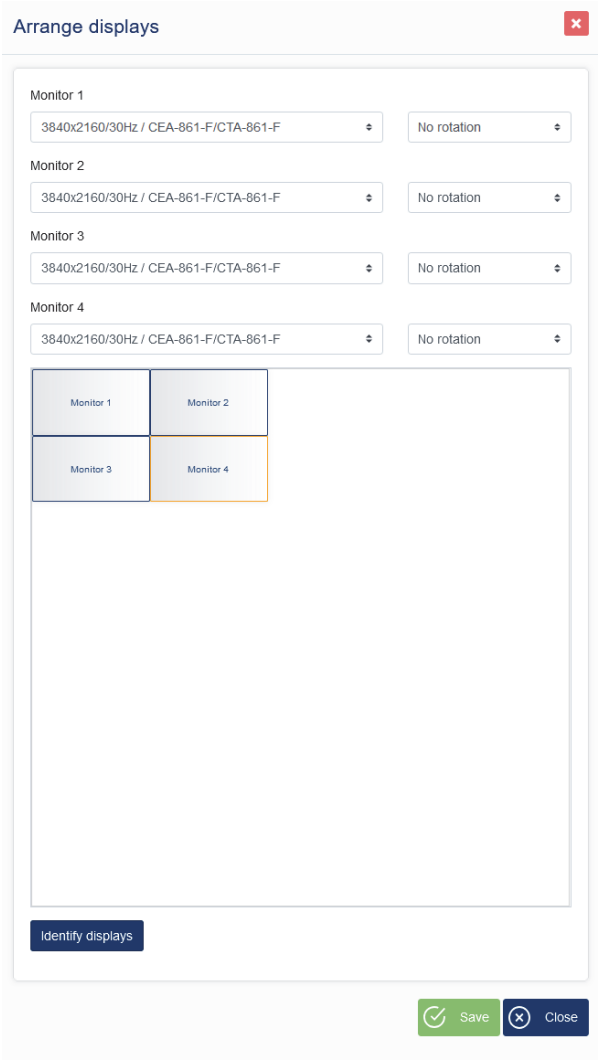
NOTE: Only administrators and users with the *superuser* right can delete a DWC transmission channel that is offline.

How to delete a DWC transmission channel that is disconnected from the system:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC transmission channel you want to delete and click on **Delete**.
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Arrange and clone monitors/displays

The **Arrange displays** dialog is used to define the display area of the DWC by specifying the resolution per monitor and arranging the monitors appropriately. There is also the option to "clone" the output of one monitor to another.



The monitor connections available on the device are listed at the top of the dialog and numbered according to the interface designation.

There are two drop-down menus for each monitor connection. The first drop-down menu is used to select the resolution of the respective monitor (*default*: Native monitor resolution). The second drop-down menu can be used to define for each monitor whether the display should be rotated on this monitor.

The arrangement of the monitors is carried out in the lower area of the dialog. The individual monitors are arranged within a large rectangle.

NOTE: The monitors must form a continuous surface.

A monitor is placed in the box as a rectangle. The size of the box corresponds to the resolution of the monitor. If a rotation of the monitor has been configured, the rectangle rotates accordingly.

By *default*, all monitors are visible in the positioning box and arranged in ascending numerical order in a single row. By holding down the mouse button on a monitor, it can be moved.

NOTE: Within the web application, save the arrangement of the monitors as it corresponds to the conditions of the workplace.

A button **Identify displays** temporarily displays the monitor numbers on the DWC monitors for 10 seconds.

How to select the resolution of the monitors:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Click on the **Arrange displays** button.
5. Select the desired resolution in the drop-down menu of the corresponding monitor.
6. Click on **Save**.

How to select the rotation of a monitor display:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Click on the **Arrange displays** button.
5. Select the desired rotation in the drop-down menu of the corresponding monitor.
6. Click on **Save**.

How to move monitors within the display area:

> **IMPORTANT:** Exact operation is only possible if the monitors shown in the web application are placed in the same order as on the workplace.

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Click on the **Arrange displays** button.
5. Move the mouse over the rectangle of the monitor you want to move.
6. Press and hold the **left mouse key** while dragging the rectangle to the desired position.

   If the frame of the rectangle turns **red** while dragging it, the current position is (partly) occupied and therefore the rectangle cannot be placed there.

   Drag the handle beyond the right or left edge if the workspace is too small for the monitor size you want to adjust. The workspace maximizes automatically.
7. Release the left mouse key when a **green** frame is displayed.
8. Click on **Save**.

How to "clone" the output of a monitor to another monitor:

IMPORTANT: The output of a monitor can only be "cloned" to another monitor if the same resolution (see page 160 f.) and the same rotation (see page 161 f.) are configured for it.

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Click on the **Arrange displays** button.
5. Move the mouse over the rectangle that represents the monitor to which the output of another monitor is to be cloned.
6. Press and hold the **left mouse key** while dragging the rectangle onto the rectangle that represents the monitor from which the output is to be cloned.
7. Release the left mouse key when a **green** frame is displayed.

   NOTE: When the rectangle snaps into the place over the other rectangle and the drag-and-drop preview shows a green rectangle, cloning the monitor output is possible. Otherwise, when you release the left mouse key, the rectangle returns to its previous position.

   NOTE: If monitors are stacked on top of each other/are cloned, the monitor with the highest bezel index is always positioned on top.

8. Click on **Save**.

(De)Activating access to exclusive signals

There are signals that cannot be connected to several DWCs at the same time (e.g. Generic-HID, RS232). In the default setting, the DWC that connects to computer module first is given access to these exclusive signals.

It may be that the exclusive signals are not needed at this DWC or that certain users should not have access to them. Therefore, access to the exclusive signals can be deactivated for DWCs as well as users and user groups.

How to (de)activate access to exclusive signals for a DWC:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the tab **General**.
4. Select one of the options of the **Access to exclusive signals** field under the paragraph **Configuration**.

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

IMPORTANT: The user only has access to the exclusive signals if the access is enabled at the corresponding DWC **and** the user has the corresponding right (*default*).

5. Click on **Save**.

Rights for access to exclusive signals

You can either change the global settings to allow access to exclusive signals (for all computer modules to which a user or a user group has access) *or* you can change the rights for particular computer modules or computer module groups only.

NOTE: The right for access to exclusive signals depends on the user´s effective right (see page 66). The effective right is the highest right and results from the individual right of a user account and the rights of the assigned group(s).

How to change the rights to access exclusive signals for *all* computer modules:

1. In the menu, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Global device rights** in the selection area on the right-hand side.
4. Select one of the options given under **Access to exclusive signals**:

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

IMPORTANT: The user only has access to the exclusive signals if the user has the corresponding right **and** the access is enabled at the corresponding DWC (*Standard*).

5. Click on **Save**.

How to change the rights to access exclusive signals for a particular computer module:

1. In the menu, click on **Users** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Individual rights** in the selection on the right-hand-side.
4. In the **Individual computer module rights** field, you can select the desired computer module on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. Select one of the options given in the **Access to exclusive signals** field:

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

> **IMPORTANT:** The user only has access to the exclusive signals if the user has the corresponding right **and** the access is enabled at the DWC (*Standard*).

6. Click on **Save**.

How to change the rights to access exclusive signals for a *particular* computer module group:

1. In the menu, click on **Users** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Device group rights** in the selection on the right-hand-side.
4. In the **Device group rights** field, you can select the desired computer module group on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer module groups to be displayed in the selection window.

5. Select one of the options given in the **Access to exclusive signals** field:

Enabled:	Basically access to the exclusive signals (*default*)
Disabled:	**No** access to the exclusive signals

> **IMPORTANT:** The user only has access to the exclusive signals if the user has the corresponding right **and** the access is enabled at the corresponding DWC (*Standard*).

6. Click on **Save**.

Settings for special hardware

Support of any USB devices

In **Generic USB** mode, the data from the USB devices connected to the interface of the DWC is transmitted to the active computer module.

NOTE: When the **Generic USB** mode is enabled, it is *not possible* to operate the WindowManager with a keyboard connected to the **Generic** interface.

IMPORTANT: The **Generic USB** mode supports many available devices. However, the operation of a particular device in **Generic USB** mode can not be guaranteed.

In **Generic USB** mode, you can connect USB hubs or USB composite devices to the **Generic** interface of the DWC.

NOTE: In *multiuser* mode, the generic USB device is available on the first active console module/the first active DWC. Once this console module/DWC logs off and another console module/another DWC logs in, the generic USB device of the other console module/the other DWC is available.

How to enable/disable the Generic USB mode of a DWC:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Generic USB** field, you can select between the following options:

Disabled:	You can connect either a USB keyboard or a USB mouse to the **Generic** interface of the DWC.
Enabled:	Data from any USB device connected to the **Generic** interface is transmitted to the active computer module.

IMPORTANT: To use a generic USB device, enable the USB HID mode **Generic USB** of the computer modules you want to access (see page 111).

5. Click on **Save**.

Reinitialising USB input devices

After connecting a USB keyboard or mouse to the DWC, the input devices are initialised and can be used immediately.

Some USB input devices require a reinitialisation of the USB connection. Enable the automatic reinitialisation of USB devices if a USB keyboard or mouse does not respond to your inputs during operation.

How to enable/disable the reinitialisation of USB devices:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Under **USB Auto Refresh**, you can choose between the following options:

Off:	The status of the USB devices is **not** monitored. If communication to a USB device is interrupted, the device is **not** reinitialised.
All devices:	The status of the USB devices is monitored. If communication to one USB device is interrupted, all devices are reinitialised.
Only faulty devices:	The status of USB devices is monitored. If the communication with a USB devices is interrupted, this device is reinitialised (*recommended setting*).

5. Click on **Save**.

Advanced functions

Automatic user logout

A DWC can be configured in a way that the accesses to the computer modules are automatically disconnected after a user has been inactive for a certain amount of time. This way, the inactive user is automatically logged out of the KVM matrix system.

How to set the automatic user logout:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Auto logout (minutes)** field, you can set the time (between **1** to **999** minutes) for the automatic logout.

   NOTE: Entering the value »0« disables the automatic user logout.

5. Click on **Save**.

Adjusting the logoff procedure of DWCs with activated TransmissionRedandancy feature

You can connect **DWC**s with activated TransmissionRedundancy feature to up to two digital matrix switches of the *ControlCenter-Digital* or the *ControlCenter-Compact* series.

The WindowManager let you switch between the connected matrix switches/ transmission planes. Individual transmission ports cannot be switched separately.

In the defaults of the matrix switches, the existing connections between the first and the second matrix switch are disconnected via logout during a switching operation while the connections to the second matrix switch are established. Due to the logout users are required to logon again after each switching operation.

In the settings of the matrix switches connected to the DWC you can adjust that the connections are not disconnected via logout when switching but that they should be held. If you switch back to the matrix switch at a later point, you can continue work without having to log on again.

IMPORTANT: Activating this option can pose a security risk since other users can switch your session at this DWC without having to log on again!

How to adjust the logoff procedure of DWCs with activated TransmissionRedundancy feature:

IMPORTANT: Adjust this setting separately for both matrix switches connected to the DWC.

1. In the menu, click on **Matrix systems > [Name] > DWCs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Under **Stay connected to the matrix** in the paragraph *Dual cluster configuration*, select one of the following options:

No:	When switching to the second transmission plane of the DWC, the existing connections are disconnected via logout (*default*).
Yes:	When switching to the second transmission plane of the DWC, the existing connections are held. If you switch back to the matrix switch at a later point, you can continue work without having to log on again

4. Click on **Save**.

Channel auto-switching for DWCs with activated TransmissionRedundancy feature

You can connect **DWC**s with activated TransmissionRedundancy feature to up to two digital matrix switches of the *ControlCenter-Digital* or the *ControlCenter-Compact* series.

The WindowManager let you switch between the connected matrix switches/ transmission planes. Individual transmission ports cannot be switched separately.

You can configure the matrix switch to automatically switch to the other transmission plane when a connection is lost on the transmission plane selected by the user.

> **ADVICE:** For example, you can use this function to automatically switch to a redundant matrix switch when a connection to the matrix switch is terminated.

How to configure the channel auto-switching for DWCs with activated TransmissionRedundancy feature:

> **IMPORTANT:** Adjust this setting separately for both matrix switches connected to the DWC.

1. In the menu, click on **Matrix systems > [Name] > DWCs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Under **Channel auto-switching** in the *Dual cluster configuration*, select one of the following options:

Never:	The transmission plane accessed by the user is maintained in case of a disconnection (*default*).
In case of error when more transmission channels are coneected:	If a connection is terminated, the device auto-switches to the other transmission plane if more transmission channels are connected there.
Always on error:	If a connection is terminated, the device auto-switches to the other transmission plane regardless of the conenction status of the other transmission plane.

4. Click on **Save**.

Show information of channel auto-switching for DWCs with activated TransmissionRedundancy feature

On **DWC**s with activated TransmissionRedundancy feature, you can display an information window after auto-switching to inform the user about the switch.

The information window indicates that the connection has been interrupted and to which transmission plane the system was switched.

How to configure the display of the auto-switching information:

> **IMPORTANT:** Adjust this setting separately for both matrix switches connected to the DWC. The information is only displayed if the display at the counterpart to which the system switches is activated.

1. In the menu, click on **Matrix systems > [Name] > DWCs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Under **Show auto-switching info** in the *Dual cluster configuration*, select one of the following options:

0:	No information window is displayed on the DWC after an auto-switching.
5-99	After how many seconds should the information window close automatically (*default*: 10).

4. Click on **Save**.

Remembering a username in the login box

If the same users often works at a certain DWC, their login can be used as default in the login box of the KVM matrix system.

After a user has logged out of the system, the login mask automatically remembers the username of the last active user.

How to remember the username in the login mask:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Remember last user** field, you can select between the following options:

Yes:	The system remembers the last user.
No:	The system does not remember the last user.

5. Click on **Save**.

Adjusting the operating mode of the RS232 interface

In the default setting of the DWC, you can connect any RS232-compatible device to the RS232 interface of the DWC. The RS232 data stream is transmitted unchanged to the computer module.

Fro transmitting RS422 signals, you can use two **G&D RS232-422 adapters**. Each of the adapters converts the RS232 interface of the console module and the computer module into **RS422** interfaces.

> **IMPORTANT:** If you want to transmit **RS422** signals, in addition to using adapters, you also need to change the operating mode of the *RS232* interfaces of both the DWC *and* the computer module.

How to set the operating mode of the RS232 interface:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Select one of the options of the **Serial communication** field under the paragraph **Configuration**:

RS232:	The data stream of an RS232 device is transmitted from the console module to the computer module (*default*).
RS422:	The data stream of an RS422 device is transmitted from the console module to the computer module via separately available G&D RS232-422 adapters.

5. Click on **Save**.

Defining a default view filter

After the user login, the default setting of the *Comp. modules* menu and the *Select* menu displays all computer modules. By applying a view filter, you can filter the computer modules to be displayed.

If you want to activate a certain view filter directly after accessing the Comp. modules menu and after accessing the *Select* menu, you can configure the user account accordingly.

> **NOTE:** Information on defining a default view filter can be found in the chapter *Defining a default view filter* on page 230 ff..

Defining the primary mouse button

The DWC WindowManager is optimized for mouse operation.

> **ADVICE:** Mouse operation can be optimized for right-handed or left-handed users. For right-handed operation, the primary mouse button is placed on the left-hand side of the mouse (*default*). For left-handed operation, the primary mouse button can be placed on the right-hand side of the mouse.

How to change the primary mouse button for a user account:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Go to the **DWCs** section.
5. Under **Primary mouse button**, select between the following options:

Left mouse button	Primary mouse button on the left side of the mouse (*default*)
Right mouse button	Primary mouse button on the right side of the mouse

6. Click on **Save**.

Defining the delay before focusing by mouseover

In the DWC WindowManager, it is possible to operate a window via mouseover, even if this window is not in the foreground. Depending on the configuration, it may also be necessary to click on the window to bring it to the foreground.

How to change the delay before focusing by mouseover for a user account:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Go to the **DWCs** section.
5. In the **Delay before focusing by mouseover (0-5 seconds)** field, enter the desired delay in seconds (default: 0 = no delay).
6. Click on **Save**.

IMPORTANT: If a computer module is activated in a Transmission window or a FocusArea, which is operated via relative mouse coordinates (see *Enabling Cross-Display-Switching for the entire system* on page 303 ff.), the window cannot be operated when moving the mouse over it.

Defining a DWC default execution

A standard preset or a standard script/script group can be assigned to a user profile. The default execution takes place when the corresponding user logs on to the DWC.

IMPORTANT: If the **Return to last computer module** function (see page 138 f.) or the **Restore last FreeSeating session** function (see page 139 f.) is activated, the user's configured DWC default execution is ignored.

How to select a default preset that is automatically executed after a user logon:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Go to the **DWCs** section.
5. In the **DWC default exec.** field, select the option **Default preset**.
6. Scroll down to the **DWC default preset** area.
7. Click on the slider of the desired default preset in the column **DWC default preset** (enabled).

   ADVICE: If necessary, use the *Search* field to limit the number of presets to be displayed in the selection window.

8. Click on **Save**.

How to select a default script or a script group that is automatically executed after a user logon on a DWC:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Go to the **DWCs** section.
5. In the **DWC default exec** field, select the option **Default script/script group**.
6. Scroll down to **Default script/script group**.
7. Click on the slider of the desired default script/script group in the column **Default script/script group**.

   ADVICE: If necessary, use the *Search* field to limit the number of scripts and groups to be displayed in the selection window.

8. Click on **Save**.

How to disable the configured DWC default execution:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Go to the **DWCs** section.
5. In the **DWC default exec** field, select the option **None**.
6. Click on **Save**.

Return to the last computer modules

Enable the **Return to last computer module** function in your personal profile to remember the computer modules you accessed before logging out of the system. After the next login, you will automatically be switched to this computer modules.

NOTE: Turning off the DWC on which the user is logged in is treated like a logout.

IMPORTANT: If the **Return to last computer module** function is activated, the user's configured default execution (see page 136 f.) and DWC default execution (see page 177 f.) are ignored.

How to enable automatic access to the last accessed computer modules:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Select the option **Return to last computer module** under **Restore last session**.
5. Click on **Save**.

Restore the last FreeSeating session

Enable the **Restore last FreeSeating session** function in the personal profile to save the connection status of FreeSeating members. With this function, the last connection state can be restored when logging in again at the same workplace or another workplace that is set up and configured accordingly. By logging in or logging out to the Tradeswitch leader, all other FreeSeating members are automatically logged in with the same user (if no other user is logged in yet) or logged out (if the same user is logged in).

IMPORTANT: The prerequisite for this is the activation and configuration of the premium *Tradeswitch* function (see page 286 ff.).

NOTE: Turning off the console module or DWC on which the user is logged in is treated like a logout.

IMPORTANT: If the **Restore last FreeSeating session** function is activated, the user's configured default execution (see page 136 f.) and DWC default execution (see page 177 f.) are ignored.

How to enable the restore last FreeSeating session function:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Select the option **Restore last FreeSeating session** under **Restore last session**.
5. Click on **Save**.

Deactivation of the Restore last session function

How to disable the Restore last session function:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Select the option **Off** under **Restore last session**.
5. Click on **Save**.

Show window frames

By default, windows in the WindowManager of a DWC do not have a frame. You can activate a frame for all windows in a user profile.

How to change the window frame display for a user account:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and click on **Personal profile** in the selection area on the right-hand side.
4. Go to the **DWCs** section.
5. Scroll down to the **Show window frames** line.
6. Move the slider to the right (activated) or left (*default*: deactivated).
7. Click on **Save**.

Selecting a keyboard layout for WindowManager entries

If the characters entered on the DWC keyboard deviate from the characters displayed on the WindowManager, the selected keyboard layout does not fit the keyboard.

In this case, please ascertain which keyboard layout does apply to the connected keyboard and select the layout in the DWC settings.

How to select the keyboard layout for the DWC keyboard:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the **Keyboard layout** field, you can select one of the following options:

   - **German**
   - **English (US)**
   - **English (UK)**
   - **French**
   - **Spanish**
   - **Latin American**
   - **Portuguese**
   - **Swedish**
   - **Swiss-French**
   - **Danish**

5. Click on **Save**.

Changing the DWC MainNav hotkey to open the DWC main navigation

The DWC MainNav hotkey to open the DWC main navigation is used on the DWCs connected to the KVM matrix system. This DWC MainNav hotkey enables you to open the main navigation in order to operate the system.

NOTE: The DWC MainNav hotkey **Num** is the default DWC MainNav hotkey. By default there is **no** DWC MainNav hotkey modifier.

The DWC MainNav hotkey consists of at least one DWC MainNav hotkey modifier key and an additional DWC MainNav hotkey, which you can freely select.

Both the DWC MainNav hotkey modifier key and the **Num** DWC MainNav hotkey can be configured by the user.

How to change the DWC MainNav hotkey to open the main navigation:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select at least one of the modifiers listed under **DWC MainNav hotkey modifier**:

   - **Ctrl**
   - **Alt**
   - **Alt Gr**
   - **Win**
   - **Shift**

4. In the **DWC MainNav hotkey** field, select one of the following options:

Pause	*Pause* key
Insert	*Insert* key
Delete	*Delete* keye
Home	*Home* key
PgUp	*Page up* key
PgDown	*Page down* key
Num	*Num* key
End	*End* key
Space	*Space* key

5. Click on **Save**.

Calling presets via DWC preset keys

After you have configured DWC preset key modifier key(s) and a DWC preset key set, and enabled a DWC preset key set in the user account, you can call a preset using key combinations on the keyboard of the DWC.

Changing DWC preset key modifier or valid key type

DWC preset keys enable you to quickly call a previously saved status with a key combination. For this, you can create *DWC preset key sets* in the KVM matrix system.

In combination with a DWC preset key modifier, a DWC preset key set defines the key combination to be pressed to access a particular preset.

In addition to the DWC preset key modifier, you are also enabled to define valid keys for the DWC preset keys.

How to change the DWC preset key modifier or the valid keys:

1. In the menu, click on **Matrix systems > [Name] > Matrix switches**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select *at least* one of the listed modifiers under **DWC preset key modifier** in the *Configuration* paragraph by marking the respective entry:

▪ **Ctrl**	▪ **Win**
▪ **Alt**	▪ **Shift**
▪ **Alt Gr**	

4. In the **Valid DWC preset keys** field, you can select one of the following options:

Only numbers:	*Only numerical keys* are interpreted as DWC preset keys when pressed in combination with the DWC preset key modifier
Only characters:	*Only alphabetic keys* are interpreted as DWC preset keys when pressed in combination with the DWC preset key modifier
Numbers and characters:	*Alphabetical and numerical keys* are interpreted as DWC preset keys when pressed in combination with the DWC preset key modifier

IMPORTANT: The selected valid DWC preset keys and the DWC preset key modifier are *no longer* provided as key combinations to the operating system and the applications on the desired computer.

5. Click on **Save**.

Administrating DWC preset key sets

The KVM matrix system allows you to create global DWC preset key sets or individual DWC preset key sets for each user.

Within a DWC preset key set, you can define DWC preset keys for presets you want to call.

NOTE: Global DWC preset key sets are available for all users of the KVM matrix system.

You can administrate DWC preset key sets comfortably with a wizard. Click on the menu **Advanced features** and select the entry **DWC preset keys**. Click on **Configuration** to start the wizard.

The following paragraphs briefly summarise the wizard's configuration options.

Step 1: Select a matrix switch

- Select the matrix switch on which you want to store the configuration of the DWC preset key set.

NOTE: After you selected a matrix switch, you will see the current configuration of the **DWC preset key modifier** and the **valid DWC preset keys** (see above). If required, you can change these settings directly in this menu.

Step 2: Select a user

- Select a user account for which the configured DWC preset keys will be available.
  When selecting the entry **Available for all (global)**, you create a global DWC preset key set that will be available for all users.

Step 3: Add or select DWC preset key sets

- Select the DWC preset key set you want to configure.
  Click on the buttons **Add**, **Edit** or **Delete** to add a new DWC preset key set or to edit or delete an existing set.
- Click on the slider **Activate DWC preset key set for current user** if you want to activate the set for the user selected in step 2.

IMPORTANT: If you have selected the table entry **Available for all (global)** in step 2, clicking on the slider activates the set for all users.

NOTE: Only by assigning a DWC preset key set to a user account, the DWC preset keys defined in the set are accepted as inputs on the DWC and accessing the corresponding preset takes place.

Step 4: Assign presets and edit DWC preset key sets

- Enter the desired key combinations for the preset.

Changing the hotkey to open the Window Menu

The hotkey to open the OSD is used on the console modules connected to the KVM matrix system. On a DWC, this hotkey can be used to open the Window Menu.

NOTE: Information on changing the hotkey can be found in the chapter *Changing the hotkey to open the OSD* on page 223 ff..

Opening the Window Menu via double keypress

Instead of opening the Window Menu with a hotkey, you can define a key to press twice to open the Window Menu.

NOTE: Information on changing this key can be found in the chapter *Opening the OSD via double keypress* on page 225 ff..

Viewing the active connections of a DWC transmission channel

How to view the active connections of a DWC transmission channel:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the desired DWC and then click on **Configuration**.
3. Click on the **Transmission** tab.
4. Click on the desired DWC transmission channel and then click on **Service tools > Active connections**.

   A table informs you about all components (such as console module, matrix switch and computer module) included in the active connection.

   You can also view the *medium* (CAT/fibre) and the connected *user*.
5. Click on **Close**.

Restarting a DWC

This function enables you to restart the DWC. Before restarting the device you are requested to confirm your action to prevent accidental restarts.

How to restart a DWC via web application:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to restart.
3. Click on **Service tools** and then click on **Restart.**
4. Confirm the security prompt with **Restart.**

Updating the firmware of a DWC

You can use the web application to update the firmware of a DWC.

How to update the firmware of a DWC:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to update.
3. Click on **Service tools** and then click on **Firmware update.**
4. Click on **Supply firmware image files**.

   ADVICE: If the firmware file is already stored in the internal device memory, you can skip this step.

   Select the firmware file on your local data carrier and click on **Open**.

   ADVICE: Press the **Shift** key to select multiple firmware files using the left mouse key.

   The firmware file is transferred to the internal device memory and can then be selected for the update.
5. Select the firmware files to be used from the internal device memory and click on **Continue**.
6. If required, select the **Target version** of the devices if you have selected several firmware files for one device in step 5.
7. Click on the **Update** slider of all devices you want to update.
8. Click on **Run update.**

   IMPORTANT: Do **not** close the browser session while devices are being updated. Do **not** turn off the devices or disconnect them from the power supply during the update.

Viewing status information of a DWC

How to view the status information of a DWC:

1. In the menu, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **Information** tab.
4. Now you are provided with the following information:

Name:	Name of the DWC
Device ID:	Physical ID of the DWC
Status:	Current status (*Online* or *Offline*) of the DWC
Klasse:	Device class

Firmware name:	Firmware name
Firmware rev:	Firmware version
Hardware rev.:	Hardware version
IP address A:	IP address of the network interface A
IP address B:	IP address of the network interface B
MAC A:	MAC address of the network interface A
MAC B:	MAC address of the network interface B
Serial number:	Serial number of module
SFP type:	Name of the SFP module (fibre variant only)

DWC transmission channel - Matrix switch:	Name of matrix switch to which the desired DWC transmission channel is connected.
DWC transmission channel - Port:	Matrix switch port to which the desired DWC transmmission channel is connected.

NOTE: In addition, *Active features* and the *Monitoring* information of the device are displayed.

5. Click on **Close**.

Remote gateways and remote targets

The computer modules of the **RemoteAccess-CPU** series let you integrate virtual machines into a digital matrix switch. You can access these virtual machines via network.

NOTE: To establish a network connection to virtual machines, you can use the **SSH**, **VNC** or **RDP** protocol.

With the fee-based **RemoteAccess Streaming Feature**, streams can also be received via **RTP/TCP**, **RTSP/TCP** and **MMSH** transport protocols. The **H.265, H.264**, **VP8** and **VP9** codecs for decoding video data and **MPGA**, **MP3** and **AC3** for decoding audio data are supported.

Like other computer modules, the virtual machines connected via these computer modules are integrated into the OSD and the operating concept of the matrix switch:

As usual, you connect to a virtual machine (*remote target*) via the **Select** menu in the OSD and can also use functions such as *push-get*, *multi-user access* or *CrossDisplay-Switching* with these virtual machines.

The instructions and functions provided in the chapter *Computer modules* on page 96 ff. also apply for remote targets (apart from marked exceptions).

To connect a *remote target*, you need to configure the *remote gateway*, the different *remote targets* and the *remote pools*.

NOTE: The following terms are important to distinguish in connection with remote targets:

- **Remote gateway:** Each connected computer module of the **RemoteAccess-CPU** series is listed under *Remote Gateways* in the web application.

Remote gateways establish a connection between a KVM matrix system and virtual machines

- **Remote targets:** Configured virtual machines are called remote targets within a KVM matrix system. They are listed under *Remote targets* in the web application
- **Remote pools:** A remote pool groups all remote targets that are accessible via the remote gateways included in the pool.

NOTE: You can adjust the mouse speed of a *remote target*. Further information on this topic are provided on page 309 of this manual and in the separate OSD manual.

Configuring remote gateways

Changing the name of a remote gateway

How to change the name of a remote gateway:

1. In the menu, click on **Matrix systems > [Name] > RemoteGateways.**
2. Click on the remote gateway/computer module you want to configure and then click on **Configuration**.
3. Enter the name in the **Name** field of the *Device* section.
4. Click on **Save**.

Changing the comment of a remote gateway

The list field of the web application displays the name of a remote gateway as well as the comment entered.

How to change the comment of a remote gateway:

1. In the menu, click on **Matrix systems > [Name] > RemoteGateways.**
2. Click on the remote gateway/computer module you want to configure and then click on **Configuration**.
3. Enter any comment in the **Comment** field of the *Device* section.
4. Click on **Save**.

Configuring the network interface

The device provides a network interface. This interface is used to connect to one of the virtual machines and allows direct access to the web application.

By default, the following settings of the *Network* interface are preselected:

- IP address of the *Network* interface:
  Obtain address via **DHCPv4** (Fallback: IP address:192.168.0.1)
- Global network settings:
  Obtain settings dynamically

How to configure the settings of a network interface:

NOTE: The *Link Local* address space 169.254.0.0.0/16 is reserved for internal communication between devices according to RFC 3330. It is not possible to assign an IP address of this address space!

1. In the menu, click on **Matrix systems > [Name] > RemoteGateways.**
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.

4. Enter the following values under **Network**:

> **NOTE:** Each network interface is assigned a unique **zone ID** in addition to its name, which specifies the interface number. This is required to uniquely identify the corresponding interface when using *IPv6 link-local addresses*.

Operating mode:	Select the operating mode of the **Network** interface: ▪ **Off:** Disable network interface. ▪ **Static IPv4:** A static IPv4 address is assigned. ▪ **DHCPv4:** Obtain IPv4 address from a DHCP server.
IPv4 address:	Enter the IPv4 address of the interface (only when operating mode *Static IPv4* is selected).
Netmask:	Enter the netmask of the network (only when operating mode *Static IPv4* is selected).
IPv6:	Click the toggle switch to enable IPv6 (green/right = enabled). **NOTE:** When IPv6 is enabled, a link-local IPv6 address is automatically generated based on the MAC address of the interface by default, in accordance with RFC 4921. This link-local IPv6 address cannot be modified by the user. Click the toggle switch to disable IPv6 (grey/left = disabled (*default*)).
IPv6 address:	Enter the static IPv6 address of the interface.
Subnet prefix length:	Specify the prefix length (*default*: 64) for the interface according to the notation rules defined in RFC 5952.

5. Click on **Save**.

Configuring global network settings

Global network settings ensure that the web application is accessible from all subnetworks, even in complex networks.

How to configure global network settings:

1. In the menu, click on **Matrix systems > [Name] > RemoteGateways.**
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network**.
4. Select the section **Global settings**.
5. Enter the following values:

Operating mode:	Enter the desired operating mode: ▪ **Static:** Use of static settings. ▪ **Dynamic:** Partial automatic retrieval of the settings described below from a DHCP server (IPv4) or via SLAAC (IPv6).
Hostname:	Enter the hostname of the device.
Domain:	Enter the domain to which the device should belong.
Gateway IPv4:	Enter the IPv4 address of the gateway.
Gateway IPv6:	Enter the IPv6 address of the gateway.
DNS server 1:	Enter the IP address of the DNS server.. **NOTE:** If a link-local IPv6 address is entered, the zone ID of the interface must be specified. The zone ID is appended to the link-local IPv6 address, separated by the percent sign **%**.
DNS server 2:	*Optionally*, enter the IP address of another DNS server.. **NOTE:** If a link-local IPv6 address is entered, the zone ID of the interface must be specified. The zone ID is appended to the link-local IPv6 address, separated by the percent sign **%**.
Prioritization of IPv6:	Click the toggle switch if IPv6 should be preferred when a destination has both an IPv6 and an IPv4 address (green/right = IPv6 is preferred). Click the toggle switch if IPv6 should not be preferred (grey/left = IPv6 is not preferred, *default*).
Use IPv6 Stateless Address Auto-configuration (SLAAC):	Click the toggle switch if SLAAC should be used (green/right = SLAAC is used, *default*). Click the toggle switch if SLAAC should not be used (grey/left = SLAAC is not used).

Send ICMP Echo Reply to Echo Request from a Multicast/anycast address (IPv6):	Click the toggle switch if ICMPv6 Echo Requests should be answered (green/right = Echo Requests are answered, *default*). Click the toggle switch if ICMPv6 Echo Requests should not be answered (grey/left = Echo Requests are not answered).
Send ICMP destination unreachable messages (IPv6):	Click the toggle switch if an ICMPv6 error message should be sent to the sender when a packet cannot be delivered (green/right = error message is sent, *default*). Click the toggle switch if no ICMPv6 error messages should be sent (grey/left = error message is not sent).
Process redirect messages (IPv6):	Click the toggle switch if redirect messages should be accepted and processed (green/right = redirect messages are processed, *default*). Click the toggle switch if redirect messages should not be processed (grey/left = redirect messages are not processed).
Duplicate Address Detection (IPv6):	Click the toggle switch if a check for duplicate IPv6 addresses should be performed before an address is used (green/right = duplicate address check is performed, *default*). Click the toggle switch if no check for duplicate IPv6 addresses should be performed (grey/left = no duplicate address check is performed).

6. Click on **Save**.

Assigning a remote pool

A *remote pool* groups all remote targets that are accessible via the existing remote gateways included in the pool.

All *remote targets* and *remote gateways* are automatically assigned to the default pool. If you want to limit the accessibility, you can do so at any time by assigning a pool that you have defined.

How to change the pool assignment of a remote gateway:

1. In the menu, click on **Matrix systems > [Name] > RemoteGateways.**
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Remote pool**.
4. In the **Assigned** column, click on the slider of the pool (enabled) to which you

   > **NOTE:** Each remote gateway belongs to exactly *one* remote pool.
   >
   > If you don't select a *specific* pool, the remote gateway automatically belongs to the default pool.

   want to assign the remote gateway.
5. Click on **Save**.

Viewing monitoring values

You can see the list of all monitoring values under **Remote gateways**.

How to open the list containing all monitoring values:

1. In the menu, click on **Matrix systems > [Name] > RemoteGateways.**
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Monitoring**.

   The displayed table contains a list of all available monitoring values.
4. Click on **Save**.

NOTE: Chapter *Monitoring functions* on page 57 ff. provides more information on how to configure monitoring values.

Viewing status information of a remote gateway

How to view the status information of a remote gateway:

1. In the menu, click on **Matrix systems > [Name] > RemoteGateways.**
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Information**.
4. The following information is displayed in the dialog box that opens now:

Name:	Name of the remote gateway
Device ID:	Unique ID of the remote gateway
Status:	Current status (*online* or *offline*) of the remote gateway
Class:	Device class

Firmware name:	Firmware name
Firmware rev.:	Firmware version
Hardware rev.:	Hardware version
IP address A:	IP addresses of the network interface
IP address Transmission:	IP addresses of the transmission interface
MAC A:	MAC address of the network interface
MAC Transmission:	MAC address of the transmission interface
Serial number:	Serial number of the module

Matrix switch:	Name of the matrix switch to which the module is connected
Port:	Port of the matrix switch to which the module is connected

NOTE: In addition, *Active features* and the *Monitoring* information of the device are displayed.

5. Click on **Close**.

Configuring remote targets

Changing the name of a remote target

How to change the name of a remote target:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Enter the name of the remote target in the **Name** field of the *Device* section.
4. Click on **Save**.

Changing the comment of a remote target

The list field of the web application displays the name of a remote target as well as the comment entered.

How to change the comment of a remote target:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Enter any comment in the **Comment** field of the *Device* section.
4. Click on **Save**.

Saving the resolution of a virtual machine

To make sure the video signal from the virtual machine is displayed correctly on the console modules, you need to provide information about the resolution set in the virtual machine.

How to save the resolution set in a virtual machine in the KVM matrix system:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Select the resolution set in the virtual machine in the **Resolution** field on the *General* tab:

1024x768/60Hz/VESA DMT
1280x1024/60Hz/VESA DMT
1680x1050/60Hz/VESA CVT
1600x1200/60Hz/VESA DMT
1920x1080/60Hz/CTA-861-D
2560x1440/60Hz/VESA CVT-RB
2560x1600/60Hz/VESA CVT-RB
3840x2160/30Hz/VESA CVT-RB

4. Click on **Save**.

Reducing the colour depth of the image data to be transmitted

By default, a remote target transmits image information with a maximum colour depth of 24 bit to the console module.

When using a high image resolution and displaying moving images, it may happen in exceptional cases that some images are "skipped" on the console module.

In this case, reduce the colour depth of the image data to be transmitted to 18 bit. This can reduce the data volume to be transmitted.

NOTE: Depending on the content of the image, slight colour gradations may occur when reducing the colour depth.

How to reduce the colour depth of image data to be transmitted:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. In the **Colour depth** field of the *Configuration* section, select one of the following options:

24 Bit:	Transmit image data with a maximum colour depth of 24 bits.
18 Bit:	Reduce colour depth of image data to 18 bits.

4. Click on **Save**.

Holding a connection

IMPORTANT: Activating this option may pose a security risk, since reconnecting to the remote target *within the holding period* does not require a new login!

In the default setting of the matrix switch, the existing connection is disconnected when switching from a *remote target* to a "*classic" computer module* or to a remote target of another pool. The connection to the "classic" computer module is then established.

You can also hold the connection to the remote target for a specified period of time (**1** to **10** minutes) or **permanently**. Within this time span, you can quickly continue the existing connection by reconnecting to the console module or to the DWC.

NOTE: When connecting to another remote target of the same pool, the existing connection cannot be maintained, since only one connection via a remote gateway is possible at any time.

How to set the hold period of a connection:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Set the holding period in the **Hold connection** field of the *Configuration* paragraph between **1** and **10** minutes or **permanently**.

   You can also disable the hold function **(No**).
4. Click on **Save**.

Connection repeats

If the connection to a remote target is interrupted or not possible, you can configure a number and interval of connection repeats.

NOTE: Connection repeats are **disabled** in the default settings.

How to set the number and the interval of connection repeats:

1. In the menu, click on **Matrix systems > RemoteTargets**.
2. Click on the remote target you want to configure and then click on **Configuration**.
3. In the **Number of connection repeats** field under *Configuration*, you can define the number of connection repeats (between **0** and **999**).
4. In the **Interval of connection repeats (seconds)** field, you can define an interval between **1** and **999** seconds at which several connection repeats are executed.
5. Click on **Save**.

Defining the connection parameters for a remote target

How to configure the basic connection parameters for a remote target:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Click on the tab **Connection**.
4. Enter the following values:

IP address/DNS name:	Enter the IP address or name of the virtual machine.
Protocol:	Select the protocol used to connect the virtual machine: ▪ **SSH** ▪ **VNC** ▪ **RDP** ▪ **Streaming**
Port:	Enter the port to be used to connect to the terminal server.

5. When selecting the **RDP** protocol, additionally enter the following information:

Remote FX optimisation:	Enable Remote FX optimisation if supported by the RDP server. You can enable RemoteFX optimisation specifically for static images (**Image**) of a common desktop environment or for moving images (**Video**).

6. When selecting the **VNC** protocol, additionally enter the following information:

Quality:	Select a quality level between **0** (low) and **9** (high).
Compression:	Select a compression level between **0** (fast) and **9** (best).
Cursor highlighting:	After enabling the function, the local cursor (circle) of the *RemoteAccess-CPU* is displayed in addition to the cursor of the virtual machine.

7. When selecting the **Streaming** protocol, additionally enter the following information:

Audio delay:	Set the delay in the range from -2500 to 2500 ms.

8. Click on **Save**.

Saving login data or use the matrix credentials for login

To automatically log on a user after connecting to the virtual machine, you can save the login data in the web application.

Alternatively you have the option to use the login data of the matrix for the login of the remote targets, as well.

How to capture the credentials for login of the remote target:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Click on the tab **Connection**.
4. Enter the following values:

Use matrix credentials:	Enable or disable this function. *Default*: function is disabled. If you enable this function, any remote target credentials (username and password) that may have been entered are ignored.
Username	Enter the username of the user to log on.
Password	Enter the password of the user to log on.

NOTE: Depending on the configuration of the virtual machine, it is sometimes necessary to enter both username *and* password; sometimes you only need to enter the password!

5. Click on **Save**.

Assigning a remote pool

A *remote pool* groups all remote targets that are accessible via the existing remote gateways included in the pool.

All *remote targets* and *remote gateways* are automatically assigned to the default pool. If you want to limit the accessibility, you can do so at any time by assigning a pool that you have defined.

How to change the pool assignment of a remote target:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Click on the tab **Remote pool**.
4. In the **Assigned** column, click on the slider of the pool (enabled) to which you want to assign the remote target.

   NOTE: Each remote target belongs to exactly *one* remote pool.

   If you don't select a *specific* pool, the remote target automatically belongs to the default pool.

5. Click on **Save**.

Viewing monitoring values

You can see the list of all monitoring values under **RemoteTargets**.

How to open the list containing all monitoring values:

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Click on the tab **Monitoring**.

   The displayed table contains a list of all available monitoring values.

4. Click on **Save**.

NOTE: The chapter *Monitoring functions* on page 57 ff. provides more information on how to configure monitoring values.

Viewing status information of a remote target

How to view the status information of a remote target

1. In the menu, click on **Matrix systems > RemoteTargets.**
2. Click on the remote target you want to configure and then click on **Configuration**.
3. Click on the tab **Information**.
4. The following information is displayed in the dialog box that opens now:

Name:	Name of the remote target
Device ID:	Physical ID of the remote target
Status:	Current status (*online* or *offline*) of the remote target
Class:	Device class

NOTE: In addition, the *Monitoring* information of the remote target are displayed.

5. Click on **Close**.

Computer module groups and view filters

Computer modules of the KVM matrix system can be arranged in computer module groups and view filters.

Intended use of computer module groups

Creating computer module groups enables administrators to quickly assign the rights of a user or a user group to all computer modules within a group.

NOTE: The different computer modules can be members of *multiple* computer module groups.

Intended use of view filters

View filters enable users of a KVM matrix system to organise the different computer modules into OSD views and WindowManager views (at a DWC). Especially in large KVM matrix systems, creating view filters provides better orientation in the OSD and WindowManager.

You can group computer modules according to their location (e.g. the server room) or other features (e.g. to the operating system of the connected computer).

Administrating computer module groups

The »New digital targets« computer module group

By default, the *New digital targets* computer module group is created in the KVM matrix system. This group automatically contains all computer modules as soon as they are first connected to the KVM matrix system. For this, the computer connected to the module has to be switched on.

If you want to provide a user or a user group with particular rights to all recently connected computer modules, change the device group rights (see page 96) of either the user account or the user group.

Creating a new computer module group

How to create a new computer module group:

1. In the menu, click on **Computer module groups**.
2. Click on **Add computer module group** and select the type of group you want to add.
3. In the **Name** field, you can enter the name of the computer module group.
4. In the **Comment** field, you can enter a comment about the computer module group.
5. Click on **Save**.

NOTE: You can assign the rights for this computer module group by changing the device group rights (see page 98) of either the user account or the user group.

Changing the name or comment of a computer module group

How to change the name or comment of a computer module group:

1. In the menu, click on **Computer module groups**.
2. Click on the computer module group you want to configure and then click on **Configuration**.
3. In the **Name** field, you can change the name of the computer module group.
4. In the **Comment** field, you can enter or change a comment about the computer module group.
5. Click on **Save**.

Administrating computer module group members

NOTE: You can assign up to 20 computer modules to each computer module group of the KVM matrix system.

How to administrate the members of a computer module group:

1. In the menu, click on **Computer module groups**.
2. Click on the computer module group you want to configure and then click on **Configuration**.
3. Click on the **Members** tab.
4. In the **Members** column, click on the slider of the computer modules you want to add to the group (enabled).

   ADVICE: If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. In the **Members** column, click on the slider of the computer modules you want to delete from the group (disabled).

   ADVICE: If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

6. Click on **Save**.

Deleting a computer module group

How to delete a computer module group:

1. In the menu, click on **Computer module groups**.
2. Click on the computer module group you want to delete and then click on **Delete**.
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Administrating view filters

To administrate view filters, you can use the **View filter** wizard provided in the menu **Advanced features**.

The wizard shows you how to set up, configure and assign a view filter to one or more user accounts.

How to start the »View filter« wizard:

1. In the menu, click on **Advanced features**.
2. Click on **View filter** and then click on **Configuration**.
3. Follow the instructions of the wizard.

Creating a new view filter

How to create a new view filter:

1. Start the **View filter** wizard (see page 212 f.).
2. In **Step 1** of the wizard, click on **Add**.
3. In the **Name** field, you can enter a name.
4. In the **Comment** field, you can enter a comment.
5. Click on **Save**.

Changing the name of a view filter

How to change the name of a view filter:

1. Start the **View filter** wizard (see page 212 f.).
2. In **Step 1** of the wizard, click on the view filter you want to edit and then click on **Edit**.
3. Edit the name of and/or the comment about the view filter.
4. Click on **Save**.

Deleting a view filter

How to delete a view filter:

1. Start the **View filter** wizard (see page 212 f.).
2. In **Step 1** of the wizard, click on the view filter you want to delete and then click on **Delete**
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Adding a computer module to a view filter

How to add a computer module to a view filter:

1. Start the **View filter** wizard (see page 212 f.).
2. In **Step 1** of the wizard, click on the view filter you want to edit and then click on **Edit**.
3. In **Step 2**, click on the slider (in the **Show devices** column) of the computer modules you want to add to the view filter.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed selection window.

> **NOTE:** To *simultaneously* assign all computer modules to a view filter, mark the check box in the header of the **Show devices** column.

Deleting a computer module from a view filter

How to delete a computer module from the view filter:

1. Start the **View filter** wizard (see page 212 f.).
2. In **Step 1** of the wizard, click on the view filter you want to edit and then click on **Edit**.
3. In **Step 2**, click on the slider (in the **Show devices** column) of the computer modules you want to delete from the view filter.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed selection window.

> **NOTE:** To *simultaneously* delete all displayed computer modules from the view filter, mark the check box in the header of the **Show devices** column.

Assigning a view filter as default in the OSD

How to set a default filter:

1. Start the **View filter** wizard (see page 212 f.).
2. In **Step 1** of the wizard, click on the view filter you want to edit and then click on **Edit**.
3. In **Step 2**,assign one or multiple computer module(s) to the view filter.
4. In **Step 3**, click on the slider (in the **Use as default in OSD** column) of the user accounts that will use the view filter as default in the OSD (enabled).

> **ADVICE:** If necessary, use the *Search* field to limit the number of user accounts to be displayed selection window.

> **NOTE:** To *simultaneously* set a view filter as default for all displayed user accounts, mark the check box in the header of the **Use as default in OSD** column.

> **NOTE:** The view filters are also available in the WindowManager of a DWC.

Accessing computer modules via select keys

After you have defined Select-Key modifier key(s) and a Select-Key Set and activate a Select-Key Set in the user account, you can connect to a computer module by pressing key combinations on the console module keyboard and DWC keyboard.

Changing select key modifier or valid key type

Select keys enable you to quickly access a particular computer module with a key combination. For this, you can create *select key sets* in the KVM matrix system.

In combination with a select key modifier, a select key set defines the key combination to be pressed to access a particular computer module.

In addition to the select key modifier, you are also enabled to define valid keys for the select keys.

How to change the select key modifier or the valid keys:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select *at least* one of the listed modifiers under **Select key modifier** in the *Configuration* paragraph by marking the respective entry:

▪ **Ctrl**	▪ **Win**
▪ **Alt**	▪ **Shift**
▪ **Alt Gr**	

4. In the **Valid select keys** field, you can select one of the following options:

Only numbers:	*Only numerical keys* are interpreted as select keys when pressed in combination with the select key modifier
Only characters:	*Only alphabetic keys* are interpreted as select keys when pressed in combination with the select key modifier
Numbers and characters:	*Alphabetical and numerical keys* are interpreted as select keys when pressed in combination with the select key modifier

IMPORTANT: The selected valid keys and the select key modifier are *no longer* provided as key combinations to the operating system and the applications on the desired computer.

5. Click on **Save**.

Administrating select key sets

The KVM matrix system allows you to create 20 global select key sets or ten individual select key sets for each user.

Within a select key set, you can define select keys for computer modules you want to access.

NOTE: Global select key sets are available for all users of the KVM matrix system.

You can administrate select key sets comfortably with a wizard. Click on the menu **Advanced features** and select the entry **Select keys**. Click on **Configuration** to start the wizard.

The following paragraphs briefly summarise the wizard's configuration options.

Step 1: Select a matrix switch

- Select the matrix switch on which you want to store the configuration of the select key set.

NOTE: After you selected a matrix switch, you will see the current configuration of the **select key modifier** and the **valid select keys** (see above). If required, you can change these settings directly in this menu.

Step 2: Select a user

- Select a user account for which the configured select keys will be available.
  When selecting the entry **Available for all (global)**, you create a global select key set that will be available for all users.

Step 3: Select key sets

- Select the select key set you want to configure.
  Click on the buttons **Add**, **Edit** or **Delete** to add a new select key set or to edit or delete an existing set.
- Click on the slider **Activate select key set for current user** if you want to activate the set for the user selected in step 2.

IMPORTANT: If you have selected the table entry **Available for all (global)** in step 2, clicking on the slider activates the set for all users.

NOTE: Only by assigning a select key set to a user account, the select keys defined in the set are accepted as inputs on the console module and DWC and switching to the corresponding computer module takes place.

Step 4: Configure a select key set

- Enter the desired key combinations for the computer modules.

ADVICE: In the line **Return to last computer module** you can define a key combination for switching to the computer module that was switched on last.

Automatic or manual switching between computer modules

IMPORTANT: Functions of automatic and manual switching between computer modules are **not** available on a *DynamicWorkplace-CON* (DWC).

Auto scanning all computer modules (Autoscan)

The *Autoscan* function successively accesses all computer modules that are included in the active scan mode set and available to users.

The *Scantime* setting (see page 219) enables you to define how long you want to switch to a computer module.

When switching to a computer module, the console module name, the name of the currently accessed computer module, and a note regarding the *Autoscan* function are displayed.

NOTE: If the *Autoscan* function is active, keyboard and mouse inputs are transmitted to the currently accessed computer module.

During inputs, the *Autoscan* function stops and continues after the inputs are finished.

Applying the *Autoscan* function

Requirements for using this function:

- *Creating a scanmode set* (see page 222 ff.)
- *Assigning a scanmode set to a user account* (see page 222 ff.)

Configuring the scantime of the *Autoscan* function

By default, a computer module is accessed for 10 seconds before the connection is disconnected and the next computer module is accessed.

Select a time span between 1 and 99 seconds to define how long you want to switch to a computer module.

How to change the scantime:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tab **Matrix systems** and then go to **Personal Profile**.
4. In the **Scantime (1-99 seconds)** field, enter a time span between **1** and **99** seconds.
5. Click on **Save**.

Auto scanning all active computer modules (Autoskip)

The *Autoskip* function successively switches to computer modules that are included in the active scancode set and available to users.

The connected computer must be active to carry out this function.

The *Scantime* setting (see page 219) enables you to define how long each computer module is to be accessed.

When accessing the computer modules, the console module name, the name of the currently accessed computer module, and a note regarding the *Autoscan* function are displayed.

NOTE: If the *Autoskip* function is activated, all keyboard and mouse inputs are transmitted to the currently accessed computer module.

The *Autoskip* function stops during the user's inputs and continues after all inputs are finished.

Applying the *Autoskip* function

Requirements for using this function:

- *Creating a scanmode set* (see page 222 ff.)
- *Assigning a scanmode set to a user account* (see page 222 ff.)

Configuring the scantime of the *Autoskip* function

By default, a computer module is accessed for 10 seconds before the connection is disconnected and the next computer module is accessed.

Select a time span between 1 and 99 seconds to define how long you want to switch to a computer module.

How to change the scantime:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the **Matrix systems** tab and then go to **Personal Profile**.
4. In the **Scantime (1-99 seconds)** field, enter a time span between **1** and **99** seconds.
5. Click on **Save**.

Scanning computer modules manually (Stepscan)

By pressing a key, the *Stepscan* function successively switches to all computer modules that are included in the scan mode set and available to users.

When accessing the computer modules, the console module name, the name of the currently accessed computer module and a note regarding the *Stepscan* function are displayed.

Starting and stopping the *Stepscan* function

Requirements for using this function:

- *Creating a scanmode set* (see page 222 ff.)
- *Assigning a scanmode set to a user account* (see page 222 ff.)
- *Configuring keys to scan the computer modules manually* (see page 222 ff.)

Configuring keys for manually scan

By pressing a key, the *Stepscan* function successively switches to all computer modules that are available to users.

You can select different keys to access the next (default: **Up**) or the previous (default: **Down**) computer module.

How to select keys for using the *Stepscan* function:

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the **KVM matrix systems** tab and then go to **Personal Profile**.
4. In the **Step keys** field, you can select between the following options:

Up/Down:	Arrow keys *Up* and *Down*
PgUp/PgDn:	*Page*↑ and *page*↓ keys
Num Up/Down:	Arrow keys *Up* and *Down* of the numeric keypad
Num PgUp/PgDn:	*Page*↑ and *page*↓ keys of the numeric keypad
Num +/-	*Plus* and *minus* keys of the numeric keypad

5. Click on **Save**.

Administrating scan mode sets

The matrix system enables you to create 20 global select key sets or ten individual scan mode sets for each user.

Scan mode sets allow you to define the computer modules to be accessed when executing the *Autoscan*, *Autoskip* or *Stepscan* function.

NOTE: Global scan mode sets are available for all users of the KVM matrix system.

You can administrate scan mode sets comfortably with a wizard. Click on the menu **Advanced features** and select the entry **Scan mode sets**. Click on **Configuration** to start the wizard.

The following paragraphs briefly summarise the wizard's configuration options.

Step 1: Select a user

- Select a user account for which the configured scan mode keys will be available.
  When selecting the entry **Available for all (global)**, you create a global scan mode set that will be available for all users.

Step 2: Scan mode sets

- Select the scan mode set you want to configure.
  Click on the buttons **Add**, **Edit** or **Delete** to add a new scan mode set or to edit or delete an existing set.
- Click on the slider **Activate scan mode set for current user** if you want to activate the set for the user selected in step 2.

IMPORTANT: If you have selected the table entry **Available for all (global)** in step 2, clicking on the slider activates the set for all users.

NOTE: Only by assigning a scan mode set to a user account, the computer modules defined in the set are considered when executing the *Autoscan*, *Autoskip* or *Stepscan* function.

Step 3: Configure scan mode set

- Click on the slider **Add device** of all computer modules you want to include in the automatic switching process.

NOTE: Enable the option **Add device** in the column header to add all computer modules to a set.

Configuring the on-screen display

The on-screen display (OSD) of the KVM matrix system enables the user to operate and configure the system. By default, the OSD is provided on all console modules.

IMPORTANT: The OSD described here is **not** available on a *DynamicWorkplace-CON* (DWC). A DWC is operated via the WindowManager of the respective DWC. Further information on operation can be found in the DWC manuals. Information on the corresponding configuration options can be found in the separate manual for the web application. Alternatively, you can also use the OSD of an additional console module.

Configuration

Most basic functions and features of the OSD can be adjusted to your demands.

You can define a hotkey to open the OSD as well as the position and font size of the OSD.

Any adjustable settings are described on the following pages.

Changing the hotkey to open the OSD

The hotkey to open the OSD is used on the console modules connected to the KVM matrix system. This hotkey enables you to open the OSD in order to operate and configure the system.

NOTE: The hotkey modifier **Ctrl** and the hotkey **Num** are the *default* settings.

ADVICE: On a DWC, the WindowMenu can be opened by using the hotkey.

The hotkey consists of at least one hotkey modifier key and an additional hotkey, which you can freely select.

Both the **Ctrl** hotkey modifier key and the **Num** hotkey can be configured by the user.

How to change the hotkey to open the OSD:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select at least one of the modifiers listed under **Hotkey modifier**:

▪ **Ctrl**
▪ **Alt**
▪ **Alt Gr**
▪ **Win**
▪ **Shift**

4. In the **Hotkey** field, select one of the following options:

Pause	*Pause* key
Insert	*Insert* key
Delete	*Delete* keye
Home	*Home* key
PgUp	*Page up* key
PgDown	*Page down* key
Num	*Num* key
End	*End* key
Space	*Space* key

5. Click on **Save**.

Opening the OSD via double keypress

Instead of opening the OSD with a hotkey, you can define a key to press twice to open the OSD.

ADVICE: On a DWC, the WindowMenu can be opened by using this key.

How to define the key to open the OSD via double keypress:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select one of the following options under **OSD via double keypress**:

Off:	Open OSD via double keypress *disabled* (*default*)
Ctrl:	Open OSD via double keypress of *Ctrl* key
Alt:	Open OSD via double keypress of *Alt* key
Alt Gr:	Open OSD via double keypress of *Alt Gr* key
Win:	Open OSD via double keypress of *Win* key
Shift:	Open OSD via double keypress of *Shift* key
Print:	Open OSD via double keypress of *Print* key
Cursor-Left:	Open OSD via double keypress of *Cursor-Left* key
Cursor-Right:	Open OSD via double keypress of *Cursor-Right* key
Cursor-Up:	Open OSD via double keypress of *Cursor-Up* key
Cursor-Down:	Open OSD via double keypress of *Cursor-Down* key

4. Click on **Save**.

Automatic closing of the OSD after inactivity

If desired, you can set the OSD to close automatically after a period of inactivity.

Define this period by entering a value between **5** and **99** seconds.

> **NOTE:** To disable the function, enter the value **0**.

How to change a period of inactivity after which the OSD closes:

1. In the menu, click on **User**.
2. Click on the user account you want to edit and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Personal Profile**.
4. In the **Timeout of OSD sessions (5-99 seconds)** field, you can define a time span between **5** and **99** seconds.
5. Click on **Save**.

Adjusting the OSD transparency

In the default settings, the screen content under the OSD is semi-visible. The screen content shines through the part that is covered by the OSD.

You can either adjust or turn off the OSD transparency in the personal profile of a user.

How to adjust the OSD transperency:

1. In the menu, click on **User**.
2. Click on the user account you want to edit and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Personal Profile**.
4. In the **OSD transparency** field,you can select between the following options:

High:	Screen content almost completely visible
Average:	Screen content semi-visible (*default*)
Low:	Screen content slightly visible
Off:	Screen content is covered

5. Click on **Save**.

Adjusting the information display

NOTE: You can set the information display separately for computer modules with view rights and all other computer modules.

When switching to a computer module, a temporary information display (5 seconds) opens. The display informs you about the console name, the name of the currently accessed computer module and provides further information.

The information display can also be permanently displayed or deactivated. The selected setting is assigned to your user account and stored in your *Personal Profile*.

ADVICE: When active, the temporary information can be recalled by pressing **Ctrl+Caps Lock**.

How to change the general settings of the information display:

1. In the menu, click on **User**.
2. Click on the user account you want to edit and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Personal Profile**.
4. In the **Show OSD info** field, you can select between the following options:

5 seconds:	Temporary information display
Perm:	Permanent information display
Off:	Deactivate information display

5. Click on **Save**.

How to change the general settings of the information display for computer modules with view right:

1. In the menu, click on **User**.
2. Click on the user account you want to edit and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Personal Profile**.
4. In the **Show OSD info for computer modules with view rights** field, you can select between the following options:

Use regular OSD info:	Using the general setting of the information display (see above)
5 seconds:	Temporary information display
Perm:	Permanent information display
Off:	Deactivate information display

5. Click on **Save**.

Changing the colour of the information display

By default, information displays (like when accessing a computer module) are shown in light green. In their personal profiles, users can change the colour of the information display.

The following colours are supported:

black	**dark red**
green	**dark yellow**
dark blue	**purple**
dark turquoise	**silver**
light green	**yellow**
blue	**fuchsia**
light turquoise	**white**

How to change the colour of the information display:

1. In the menu, click on **User**.
2. Click on the user account you want to edit and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Personal Profile**.
4. In the **Colour of OSD info** field, you can select the desired colour.
5. Click on **Save**.

Defining a default view filter

After the user login, the *Select* menu is displayed. The default setting of the *Select* menu displays all computer modules. By applying a view filter, you can filter the computer modules to be displayed.

If you want to activate a certain view filter directly after accessing the *Select* menu, you can configure the user account accordingly.

NOTE: The default view filter is applied directly after you log in on the matrix system.

By applying this view filter, you can change the default and therefore activate another filter.

ADVICE: On a DWC, the standard view filter can be used as well.

How to select a default view filter for the Select menu:

1. In the menu, click on **Advanced features**.
2. Click on a view filter and then click on **Configuration**.
3. In **step 1**, select the desired **view filter** and click on **Save and continue**.
4. In **step 2,** select the computer modules you want to include in the view filter and click on **Save and continue**.
5. In **step 3,** select the users who should use this view filter as default and click on **Save and continue**.

Selecting a keyboard layout for OSD entries

If the characters entered on the console keyboard deviate from the characters displayed on the on-screen display, the selected keyboard layout does not fit the keyboard.

In this case, please ascertain which keyboard layout does apply to the connected keyboard and select the layout in the console settings.

How to select the keyboard layout for the console keyboard:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**
3. Click on the **General** tab.
4. In the **Keyboard layout** field, you can select one of the following options:

   - **German**
   - **English (US)**
   - **English (UK)**
   - **French**
   - **Spanish**
   - **Latin American**
   - **Portuguese**
   - **Swedish**
   - **Swiss-French**
   - **Danish**

5. Click on **Save**.

Operating the OSD by mouse

In the default settings of the KVM matrix system, the OSD can only be opened with a configured key combination.

If a Microsoft »IntelliMouse Explorer« or another compatible mouse with five keys is connected to the console module, you can open the OSD with mouse keys four and five on the side of the mouse.

How to enable/disable mouse support to operate the OSD:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. In the **OSD by Mouse** field in the paragraph *OSD configuration*, select one of the following options:

On:	Open OSD with mouse key 4 and 5 of a compatible mouse.
Off:	Disable the possibility to open the OSD by mouse.

4. Click on **Save**.

Enabling/disabling the OSD

This function defines if users of a console module can activate the OSD or if they can use only select keys to switch between channels.

How to (de)activate the OSD:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Under **OSD blocked** in the paragraph *OSD configuration*, select one of the following options:

No:	OSD and displaying of info messages available
OSD menu:	OSD blocked; displaying of info messages available
OSD menu + OSD info:	OSD and displaying of info messages blocked.

4. Click on **Save**.

Adjusting the OSD resolution

In the defaults of the matrix switch the OSD is displayed on the console monitor in a resolution of 1024×768 pixels if the monitor does support this resolution. If the monitor does not support this resolution, a resolution of 640×480 pixels is used.

You can also set the OSD resolution for the entire system (see table below). Adjusting the resolution for the entire system includes all console modules. However, you can also individually set the OSD resolution for each console module.

How to adjust the OSD resolution of the entire system:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix you want to configure and then click on **Configuration**.
3. In the **OSD resolution** field, select one of the following options:

Auto:	If supported by the monitor, the OSD is displayed in a resolution of 1024 × 768 pixels. If the monitor does not support this resolution, a resolution of 640 × 480 pixels is used. (*default*).
640×480:	OSD is displayed in a resolution of 640 × 480 pixels
720×400:	OSD is displayed in a resolution of 720 × 400 pixels
1024×768:	OSD is displayed in a resolution of 1024 × 768 pixels

4. Click on **Save**.

How to adjust the OSD resolution of a particular console module:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. In the **OSD resolution** field of the paragraph *OSD configuration*, select one of the following options:

System:	Use system-wide (see above) setting (*default*).
Auto:	If supported by the monitor, the OSD is displayed in a resolution of 1024 × 768 pixels. If the monitor does not support this resolution, a resolution of 640 × 480 pixels is used. (*default*).
640×480:	OSD is displayed in a resolution of 640 × 480 pixels
720×400:	OSD is displayed in a resolution of 720 × 400 pixels
1024×768:	OSD is displayed in a resolution of 1024 × 768 pixels

4. Click on **Save**.

Changing the OSD theme

You can choose between two diferent themes of the OSD.

The selected setting is assigned to your user account and stored in your Personal Profile.

How to change the OSD theme:

1. In the menu, click on **User**.
2. Click on the user account you want to edit and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Personal Profile**.
4. In the **OSD theme** field, select one of the following options:

Classic:	Use the classic theme
Modern:	Use the modern theme

5. Click on **Save**.

Special functions for cascaded KVM matrix systems

Cascading increases the number of computers that can be connected to the KVM matrix system. For this, several matrix switches are integrated into the system.

NOTE: The optional *KVM Matrix-Grid*™ offers you further options (see *Difference between cascade and Matrix-Grid* on page 323),

The configuration settings for a cascaded KVM matrix system are described in this chapter.

Basic functions

Changing names or comments of matrix switches

How to change names or comments of matrix switches:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch you want to configure and then click on **Configuration**.
3. In the **Name** field, you can change the name of the matrix switch.
4. *Optional:* In the **Comment** field, you can change or enter a comment regarding the matrix switch.
5. Click on **Save**.

Deleting follower matrix switches from the system

If the KVM matrix system is not able to detect a matrix switch, which was already connected to the system, the device is considered inactive.

Delete the list entry of matrix switches you want to permanently remove from the system.

NOTE: Only administrators and users with the *Superuser* right can delete inactive matrix switches.

How to delete inactive or disconnected matrix switches:

1. In the directory tree, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch you want to delete and click on **Delete**
3. Confirm the security prompt by pressing **Yes** or cancel the process by pressing **No**.

Configuration settings

Defining the cascade mode of a matrix switch

In a cascaded KVM matrix system, the single matrix switches auto detect if they have been installed as leader or as follower device within the cascaded system.

NOTE: Applying the *Auto* setting in the cascade mode may change the matrix switch's operating mode if the devices' cabling has been accidentally changed.

To avoid this, the operating mode of each matrix switch can be separately adjusted.

IMPORTANT: The settings regarding the cascade mode are to be carried out in the web application of the matrix switch whose setting you want to change.

How to change the cascade mode of matrix switches:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the leader matrix switch and then click on **Configuration**.
3. Click on the tab **General**.
4. Under **Cascade mode**, you can select between the following options:

Auto:	The matrix switch decides whether it is operating in the leader or follower mode.
Leader:	In this operating mode, only console modules and DWCs can be connected to the *Console* ports. The names of the connected computer modules can be edited. The edited names are automatically updated at the follower devices within the cascade.
Follower:	In this operating mode, the connected computer modules cannot be renamed. The computer modules are automatically named by the leader device.

5. Click on **Save**.

Forwarding computer modules names to the follower matrix switches

Within a cascaded KVM matrix system, the computer module names from the superior matrix switch are forwarded to the connected matrix switch(es). This way, the computer modules are named identically across the entire system.

If you want to define different computer module names within the different matrix switches of the cascaded system, deactivate the *Forward computer module names* function.

IMPORTANT: Deactivating the function for forwarding the computer module names in the *first level* of the matrix switch only affects the directly connected matrix switches of the *second level*.

If the *third level* also includes follower matrix switches, this function has to be deactivated in the matrix switches of the second level!

How to (de)activate the forwarding of computer module names to the follower matrix switches:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the leader matrix switch and then click on **Configuration**.
3. Click on the tab **General**.
4. Under **Forward computer module names**, you can select between the following options:

On:	The computer module names are forwarded from the superior matrix switch to the connected matrix switch(es).
Off:	The computer module names are not forwarded from the superior matrix switch to the connected matrix switch(es).

5. Click on **Save**.

Expanding switchable signals

You can expand the switchable signals of a computer or a console through *channel grouping*

EXAMPLE: To transmit a second video signal and a USB 2.0 signal of the same computer, in addition to a first computer module, connect a second computer module (second video channel) and a **U2+R-CPU** module (USB2.0/RS232) to the computer.

In addition to the first console module, connect a second console module (second video channel) and a **U2+R-CON** module (USB2.0/RS232) to the console the aforementioned computer is accessing.

With the *ControlCenter-Digital*, you can switch various computer modules of *one* computer or various console modules of *one* console at the same time.

IMPORTANT: A DWC and its channels cannot be part of a channel grouping.

NOTE: Only in this mode, you can hold the USB signal using the OSD **Operation** menu at the currently active computer. If you switch to another computer after executing the *hold function*, the USB signal remains on the computer that you accessed first.

After disabling the *hold function* on the **Operation** menu, the USB signal switches to the currently active computer.

Expanding the system through channel grouping

The web application lets you assign up to seven additional video channels, one USB 2.0 or RS 232 channel and four multi channels to the KVM channel of the console.

You can also assign up to seven additional video channels to the KVM channel of the computer. In addition, you can create **pools** of four devices for the USB 2.0/RS 232 channel and for each of the four multi-channels.

NOTE: Within the channel groups of the console a USB 2.0/RS 232 channel or a multi-channel represents one single device. For computers such a channel represents a group of up to four devices.

By using pools, you can grant up to four users the right to access the USB 2.0/RS 232 channel and the four multi-channels *at the same time*. For this, the matrix switch selects an available device from the pool after switching.

Assigning multiple channels to a console or computer creates a *channel group*.

NOTE: The OSD does *not* show any console or computer modules that you added as additional channels to the channel group.

Creating a new channel group

How to create a new channel group:

1. In the menu, click on **Matrix systems > [Name] > Console modules** or **Computer modules**.
2. Click on a console or a computer module that is not assigned to a *channel group*.
3. Click on **Channel grouping**.

   The selected module is assigned to the first KVM channel and is shown in the **Device group** column. The right column (**Unassigned**) lists the matrix switch modules you can add to the new channel group.

   > **NOTE:** You can assign up to seven additional video channels, one USB or RS232 channel and four multi channels to a console's KVM channel.
   >
   > You can assign up to seven additional video channels to the KVM channel of the computer, too. In addition, you can create **pools** of four devices for the USB 2.0/RS 232 channel and for each of the four multi-channels.

   > **NOTE:** All channels of a channel group are switched at the same time.

4. In the right column (**Unassigned**), click on the module you want to add. In the left column (**Device group**), click on the channel you want to add the module to.

   > **NOTE:** To change the order of already added channels, mark a channel and click on (*arrow down*) or (*arrow up*). The chosen channel is moved up or down.

5. Click on (*arrow left*) to assign the module to the chosen channel.
6. Repeat steps 4 and 5 to add another module to the *channel group*.
7. Click on **Save**.

Adding or deleting modules from a channel group

How to add modules to or delete them from a channel group:

1. In the menu, click on **Matrix systems > [Name] > Console modules** or **Computer modules**.
2. Click on a console module or a computer module that is already assigned to the channel group to which you want to add another module or from which you want to delete a module.
3. Click on **Channel grouping**.

   Now you can see the current configuration. The right column (**Not assigned**) lists the matrix switch modules you can add to the channel group.

> **NOTE:** You can assign up to seven additional video channels, one USB or RS232 channel and four multi channels to a console's KVM channel.
>
> You can assign up to seven additional video channels to the KVM channel of the computer, too. In addition, you can create **pools** of four devices for the USB 2.0/RS 232 channel and for each of the four multi-channels.

4. Add more modules to or delete them from the *channel group*:

Adding modules:	▪ In the right column (**Unassigned**), click on the module you want to add. In the left column (**Device group**), click on the channel to which you want to add the module. ▪ Click on (*arrow left*) to assign the module to the selected channel.
Deleting modules:	▪ In the right column (**Assigned**), click on the module you want to delete from the *channel group*. ▪ Click on (*arrow right*) to delete the module's assignment.

5. Click on **Save**.

Deleting a channel group

How to delete a multichannel configuration:

1. In the menu, click on **Matrix systems > [Name] > Console modules** or **Computer modules**.
2. Click on a console module or a computer module already assigned to the *channel group* you want to delete.
3. Click on **Channel group** to see the current configuration.

   NOTE: The web application deletes a channel group if it does not contain any other channels than KVM channel 1.

4. In the left column (**Device group**), click on a module that is assigned to one of the 2 to 8 channels or to the USB/RS232 channel.

   Click on (*arrow right*) to delete the module's assignment.

5. Repeat step 4 to delete the assignment of other modules.
6. As soon as only one module is assigned to KVM channel 1, click on **Save**.

   The *channel group* is deleted.

Powerswitches

By integrating a compatible IP powerswitch into the KVM matrix system, you can enable or disable the power supply of devices.

For this, one or several power outlets are assigned to a computer module. Afterwards, the outlets can be switched via the *Operation* menu of the console module OSD.

Basic configuration of IP power switches

Adding an IP power switch to a KVM system

How to add a KVM power switch to a KVM system:

1. In the menu, click on **IP-Powerswitches**.
2. Click on **Add IP power switch**.
3. In the **Name** field, enter the name of the IP powerswitch.
4. In the **Comment** field, enter any comment about the IP powerswitch.
5. Click on **Save**.

Changing name and comment of an IP powerswitch

How to change name and comment of an IP powerswitch:

1. In the menu, click on **IP-Powerswitches**.
2. Click on the IP powerswitch you want to configure and then click on **Configuration**.
3. In the **Name** field, you can change the name of the IP powerswitch.
4. In the **Comment** field, change or enter any comment about the IP powerswitch.
5. Click on **Save**.

Configuring an IP powerswitch

Controlling an IP powerswitch via matrix switch requires you to enter the IP address and the access data of the *hidden page account* (see installation guide of the power switch) of the IP powerswitch.

How to configure an IP powerswitch:

1. In the menu, click on **IP-Powerswitches**.
2. Click on the IP powerswitch you want to configure and then click on **Configuration**.
3. Fill in all fields in the **Configuration** paragraph.
4. Click on **Save**.

Deleting an IP powerswitch

If a KVM system is not able to detect an IP powerswitch that has already been connected to the system, the system assumes that the device is switched off.

If you want to permanently delete an IP powerswitch from the system, delete the device manually from the list of IP power switches.

NOTE: Only *switched off* IP powerswitches can be deleted.

How to delete a switched off IP powerswitch:

1. In the menu, click on **IP-Powerswitches**.
2. Click on the IP powerswitch you want to delete and click on **Delete**.
3. Confirm the confirmation prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Viewing the status information of an IP powerswitch

The context menu of an IP powerswitch lets you open a window showing various status information.

How to view the status information of an IP powerswitch:

1. In the menu, click on **IP-Powerswitches**.
2. Click on the IP powerswitch you want to configure and then click on **Configuration**.
3. Click on the tab **Information**.
4. On the tab you will find the following information:

Name:	Name of the IP powerswitch
Status:	Current status (*online* or *offline*) of the IP powerswitch

NOTE: The paragraph *Outlets* shows a list of all channels of the IP powerswitch. Among other things, the table also shows which computer module is assigned to a channel.

Assigning a powerswitch power outlet to a computer module

If the system is equipped with at least one powerswitch, you can assign one or several power outlets to a computer module.

The assigned power outlets can be switched via the *Operation* menu of the console module OSD.

How to change the assignment of powerswitch outlets of computer modules:

1. In the menu, click on **Matrix systems > [Name] > IP-Powerswitches**.
2. Click on the powerswitch you want to configure and then click on **Configuration**.
3. Click on the tab **Outlets**.

   On the tab, all available powerswitch outlets are displayed in the left table (**Outlet index**). The table on the right shows all computer modules.

   NOTE: The **Assigned** marker in the left table marks all powerswitch outlets to which a computer module is assigned.

4. In the *left* table, mark the outlet you want to assign to a computer module or whose assignment you want to delete.
5. (De)activate the assignment of a power outlet to a specific computer module in the right table by moving the **Assigned** slider of the computer module to the right (*assigned*) or to the left (*not assigned*).
6. Click on **Save**.

Rights administration

Rights to switch the power outlets of a computer module

How to change the rights to switch the power outlets assigned to a computer module:

1. In the menu, click on **Users** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and go to **Individual device rights**.

4. Select the desired computer module in the **Individual computer module rights** list field on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer modules to be displayed in the selection window.

5. In the **Device power** field, you can select between the following options:

Yes:	Allow switching of power outlets assigned to the selected computer module.
No:	Deny switching of power outlets assigned to the selected computer module.

6. Click on **Save**.

Rights to switch the power outlets of a computer module group

How to change the right to switch the power outlet(s) assigned to the computer modules of the group:

1. In the menu, click on **Users** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and go to **Device group rights**.
4. In the list field of the **Device group rights** paragraph, select the desired computer module group on the left-hand side.

> **ADVICE:** If necessary, use the *Search* field to limit the number of computer module groups to be displayed in the selection window.

5. In the **Device power** field, you can select between the following options:

Yes:	Allow switching of power outlets assigned to the computer modules of the selected group.
No:	Deny switching of power outlets assigned to the computer modules of the selected group.

6. Click on **Save**.

Advanced functions of the KVM matrix switch

Copying the config settings of a matrix switch

You can copy the **General**, **Monitoring** and/or **Tradeswitch/CDS** configuration settings of one matrix switch to the settings of one or more other matrix switches.

NOTE: The name and the comment of a matrix switch are *not* copied.

How to copy matrix switch config settings:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch whose configuration you want to copy.
3. Open the menu **Service tools** and select the entry **Copy configuration**.
4. In the upper area, select which tabs (**General**, **Monitoring** and/or **Tradeswitch/CDS**) of the matrix switch should be copied.
5. In the lower area select the matrix switch(es) to which you want to copy the data.
6. Click on **Copy configuration**.

Setting up a shared database for all devices

All matrix switches are initially configured as database **leader**. This means that the devices store their configuration in their own database.

By changing the database setting of the matrix switch to **Forwarder** and entering the IP address of the matrix switch storing the shared database, this matrix switch no longer uses the local database but the shared one to store data.

When the **Follower** database setting is activated, the connected matrix switch uses the database of the database leader. In addition, this database is mirrored to the follower matrix switch.

NOTE: The database setting *Follower* can be activated only if the connected matrix switch is at least as powerful as the database leader.

If the connected matrix switch is *less* powerful than the database leader, the setting *Follower* is automatically changed to *Forwarder*.

How to define the database settings of a device:

IMPORTANT: Use the identical *Certificate Authority* to create certificates for the *Forwarder*, the *Follower* and the *Leader* devices.

IMPORTANT: Set the system time of the matrix switches correctly, or use an NTP server for automatic time adjustment.

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch you want to configure and then click on **Configuration**.
3. Click on **Database mode**.
4. Enter the following data to the **Edit database mode** paragraph:

Database mode:	Select in which device the database is to be administered: ▪ **Leader:** The database of the KVM system is administered in this device. ▪ **Follower:** The database of the KVM system is stored in a database leader and is replicated on this device. ▪ **Forwarder:** The database of the KVM system is administered in a database leader.
Database port (local):	Enter the port (usually 27996) of this device.
Database IP (remote):	If you selected the *Follower* or *Forwarder* type, enter the IP address of the device in which the database is administered.
Database port (remote):	If you selected the *Follower* or *Forwarder* type, enter the port (usually 27996) of the device in which the database is administered.

5. Click on **Save**.

GPIO function

NOTE: The GPIO function can be used with compatible console modules from firmware version 1.6.002 or with compatible computer modules from firmware version 1.6.001.

The GPIO function (*general-purpose input/output*) provides programmable input and output interfaces for general purposes.

After the GPIO function has been activated in the configuration of a console or computer module, two lines of the PS/2 mouse and the PS/2 keyboard interface can either accept (input) or send out signals (output).

NOTE: The PS/2 interfaces can be operated either in the default mode (keyboard/mouse) *or* in the GPIO mode.

On console modules, the TS LED (if available) can be configured to visualise the status of *one* GPIO line.

Configuring the GPIO function for a console or a computer module

How to configure the GPIO function for a console or a computer module:

1. In the directory tree, click on **Matrix systems > [Name] > Console modules** or **Computer modules**.
2. Click the module you want to configure and then click on **Configuration**.
3. Click on the tab **GPIO**.
4. In the row **Select contact**, click on the contact you want to configure.

   IMPORTANT: Lines **K1** and **K2** are realised via the PS/2 *keyboard* connector.
   Lines **M3** and **M4** are realised via the PS/2 *mouse* connector.

5. In the field **Contact pair mode**, select the option **GPIO**.

   NOTE: By selecting the options **Keyboard** or **Mouse** you disable the GPIO function of the *contact pair*.

6. Enter the following data for the selected contacts:

Operating mode:	By selecting the corresponding entry in the pull-down menu, you can determine whether the line receives signals from outside (**Input**) or passes signals to the outside (**output**).
Polarity inverted:	Select the polarity of the line: ▪ **Negative** ▪ **Positive**
Display OSD info:	Define whether texts (see below) about the status of the line should be displayed as information display (**Enabled**) or not (**Disabled**).
Display OSD info when active:	Define the text to be displayed as information display if the line is active.
Display OSD info when inactive:	Define the text to be displayed as information display if the line is inactive.
Display OSD info in colour	Define the text colour of the information display if the line is active/inactive.

7. Click on **Save**.

Configuring the Tradeswitch LED mode

How to configure the mode of a Tradeswitch LED:

1. In the menu, click on **Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the tab **General**.
4. In the **Tradeswitching LED Mode** or **Serial communication** field, you can select between the following options:

Tradeswitch:	With the tradeswitch mode you can use optional LED sets. This facilitates locating the monitor (computer) to which the keyboard/mouse focus is switched to (see page 286).
GPIO K1:	The LED is controlled via GPIO pin K1.
GPIO K2:	The LED is controlled via GPIO pin K2.
GPIO M1:	The LED is controlled via GPIO pin M1.
GPIO M2:	The LED is controlled via GPIO pin M2.

5. Click on **Save**.

Viewing/exporting the port overview of the matrix switch

The port overview lists all matrix switch ports. It also lists the connected end devices and additional information (for example, device type and target port).

How to open the port overview of a matrix switch:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the desired matrix switch and then click on **Service tools > Port overview**.

   ADVICE: Click on **Export** to export the table contents to a **csv** file.

3. Click on **Save**.

Restarting the matrix switch

This function enables you to restart the matrix switch. Before restarting the device you are requested to confirm your action to prevent accidental restarts.

How to restart the matrix switch via web application:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch you want to restart.
3. Click on **Service tools** and select the entry **Restart**.
4. Confirm the confirmation prompt by clicking on **Yes.**

Restoring the connection state after a restart

If you enable the function to **Restore connection state,** after every restart the matrix switch automatically logs in the last active users at the console modules and/or DWCs. Then the connection to the last accessing computer modules are automatically restored.

NOTE: The original access order is *not* considered when restoring the connection state. This can result in restrictions when using the multi-user mode.

How to enable or disable the restore of connection states:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch you want to configure and then click on **Configuration**.
3. Select one of the options given under **Restore connection state**:

Off:	After you restart the matrix switch, the login box is displayed at all console modules and/or DWCs (*default*).
On:	After you restart the matrix switch, the last connection states are restored.

4. Click on **Save**.

Copying config settings to a new matrix switch

If a matrix switch of the KVM matrix system is replaced by another device, the settings of the old device can be copied to the new one.

After the config settings have been copied, the new device is immediately ready for operation.

IMPORTANT: The matrix switch whose settings are copied is afterwards deleted from the KVM matrix system.

How to copy configuration settings of matrix switches:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the *new* device.
3. Click on **Service tools** and select the entry **Replace device**.
4. Select the device whose configuration settings you want to copy.
5. Click on **Save**.

Freeze mode

When the cable connection between the computer module and the console module or the DWC is lost during operation, the console monitor or the corresponding windows of a DWC no longer show an image in the default settings of the KVM matrix system.

Enable the freeze mode if you want to display the last image received at the console module or in the corresponding windows of a DWC before the loss of connection. This image is displayed until the connection is re-established.

ADVICE: To emphasize the lost connection, the image last received is either highlighted by a coloured frame at a console module or a coloured title bar in the corresponding windows at a DWC and/or the note **Frozen** at a console module or an Frozen icon in the title bar of the corresponding windows at a DWC and the time past since the loss of connection.

You can set the freeze mode for the entire system, too. The setting for the entire system applies to all console modules and DWC channels. In addition, you can set the freeze mode individually for each console module and each DWC channel.

How to configure the freeze mode for the entire system:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch you want to configure and then click on **Configuration**.
3. Select one of the options given under **Freeze mode**:

Off:	Display no image on disconnection (*default*).
On | OSD timer + frame:	Show a coloured frame at a console module or a coloured title bar in the corresponding windows at a DWC in case of a disconnection and the message *Frozen* at a console module or an Frozen icon in the title bar of the corresponding windows at a DWC and the time past since the loss of connection.
On | OSD timer:	Show the message *Frozen* at a console module or a Frozen icon in the title bar of the corresponding windows at a DWC and the time past since the loss of connection.
On | Frame:	Show coloured frame at a console module or a coloured title bar in the corresponding windows at a DWC in case of a disconnection.

4. Click on **Save**.

How to configure the freeze mode individually for a console module:

1. In the directory tree, click on **Matrix systems > [Name] > Console modules**.
2. Select a console module and then click on **Configuration**.
3. Select one of the options given under **Freeze mode**:

System:	Apply setting (see above) to the entire system (*default*).
Off:	Display no image on disconnection.
On | OSD timer + frame:	Show a coloured frame in case of a disconnection and the message *Frozen* and the time past since the loss of connection.
On | OSD timer:	Show the message *Frozen* and the time past since the loss of connection.
On | Frame:	Show coloured frame in case of a disconnection.

4. Click on **Save**.

How to configure the freeze mode individually for a DWC channel:

1. In the directory tree, click on **Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **Transmission** tab.
4. Select one of the options given under **Freeze mode** of the desired DWC channel:

System:	Apply setting (see above) to the entire system (*default*).
Off:	Display no image on disconnection.
On | OSD timer + frame:	Show a coloured title bar in the corresponding windows in case of a disconnection and an Frozen icon and the time past since the loss of connection in the title bar of the corresponding windows.
On | OSD timer:	Show an Frozen icon and the time past since the loss of connection in the title bar of the corresponding windows.
On | Frame:	Show coloured title bar in the corresponding windows in case of a disconnection.

5. Click on **Save**.

Changing push event key modifiers and valid keymodes

NOTE: This function is available only after activating the additional **IP-Control-API** function.

Push event keys let users at console modules and DWCs trigger push events via XML control.

The triggered push event contains the following information:

- String entered by a user,
- Console module or DWC name and device ID,
- Name and device ID of the computer module switched to the console module or DWC.

You can trigger a push event by pushing and holding the push event key modifier and entering a valid string (see entry **Valid push event keys)**.

How to change push event key modifiers or the valid keymode:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Select the matrix switch and then click on **Configuration**.
3. Under **Configuration**, go to **Push event key modifier** and select *at least* one modifier key by ticking the control box:

▪ **Ctrl**	▪ **Win**
▪ **Alt**	▪ **Shift**
▪ **Alt Gr**	

4. In the **Valid push event keys** field, select one of the following options:

Only numbers:	*Only numerical keys* are forwarded as part of a push event when pressing the push event key modifier
Only characters:	*Only alphabetic keys* are forwarded as part of a push event when pressing the push event key modifier
Numbers and characters:	*Numerical and alphabetical keys* are forwarded as part of a push event when pressing the push event key modifier

IMPORTANT: The computer's operating system and its application programs are not able to use the selected keymode as hotkey when it is combined with the selected push event key modifier(s),.

5. Click on **Save**.

Rights administration

Right to change the personal profile

How to change the right to change the personal profile:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Global device rights**.
4. In the **Edit personal profile** field, you can select one of the following options:

Yes:	Allow users to view and edit own user profile
No:	Deny users to view and edit own user profile

5. Click on **Save**.

Optional functions

The functional range of the KVM system can be expanded by purchasing additional functions.

Name	Function	Description
Push-Get function	The Push-Get function allows the user to push the image on his monitor at a console module or the image of a DWC channel at a DWC to the display of another workplace or a large-screen projection or to get it from there.	page 266
IP-Control-API	The IP-Control-API enables text-based XML control of a KVM matrix system over the network. It offers developers/administrators the ability to create custom applications for control, send switching commands and retrieve selective information on switching states and computer status. Thanks to easy integration into existing systems, including those from third-party manufacturers, the API offers a flexible and expandable solution that goes beyond the standard functions of the KVM matrix system and enables seamless integration into IT infrastructures from various providers.	page 270
Scripting function	With the scripting function, as part of the IP Control API, you can create, manage and execute scripts. A script is an XML document that contains one or more commands that are executed by the matrix switch. This allows you to automate scenarios such as changing the switching status of individual workplaces, several workplaces or the entire system. HTTP requests can also be used to control external devices.	page 273
EasyControl tool	You can use the EasyControl tool integrated in the web application to connect a console module to a specific computer module or to execute an existing script or script group. **Important:** It is **not** possible to connect a DWC or DWC channel to a specific computer module with the EasyControl tool.	page 349

Name	Function	Description
Tradeswitch function	The TradeSwitch-Function (TS function) optimizes the operation of workplaces that, through multiple console modules and/or DWCs, are responsible for the simultaneous monitoring or control of multiple computers. Instead of assigning a separate keyboard and mouse to each console module and/or DWC, the TradeSwitch-Function provides a central keyboard and mouse for controlling the entire workplace. The user can switch these two input devices to any console module or display areas of the DWCs using a hotkey.	page 286
CrossDisplay-Switching function	With CrossDisplay-Switching (CDS) as part of the TradeSwitch function, user-friendly switching via mouse movement is enabled. The mouse behaves as if on a "virtual desktop" and can be seamlessly moved across the connected monitors. When the mouse cursor moves from one monitor to another, the keyboard-mouse focus is automatically redirected to another module, thus switching to a different computer.	page 296
FreeSeating function	With the FreeSeating function, as part of the TS-Function, the user's personal work environment is automatically restored at any workplace within the group – including the last connected sources. The simplified login process optimizes workflows and increases productivity: The login credentials only need to be entered once to log into all console modules of the group and switch to the most recently used sources. Similarly, a single logout is sufficient to log out the entire group.	page 139
SyncSwitching	Configure up to two matrix switches as Sync-Follower following the switching states of the matrix switch configured as SyncLeader. Each switching operation of the SyncLeader matrix switch is performed simultaneously on the SyncFollower matrix switches.	page 344

Name	Function	Description
Matrix-Grid function	The Matrix-Grid function allows for the flexible use of any matrix switch port within the Matrix-Grid for console modules, DWCs, computer modules, or grid lines. While cascading expands only the number of connectable computers, the Matrix-Grid allows for the universal expansion of the existing KVM system. Additionally, the function removes the limitations of the top-down structure within cascading and enables bidirectional communication between console modules, DWCs and computer modules connected to different matrix switches. This allows multiple digital matrix switches to be combined into a large matrix network. Console modules, DWCs and computer modules can be connected to any matrix switch within the Matrix-Grid. The matrices grouped in a grid are virtually combined into one large matrix system for the user. As a result, all sources within the system can be accessed from any connected workplace. The matrix system automatically handles the routing of KVM signals by selecting the optimal path through the grid.	page 323
2-factor authentication	To provide a greater level of security, optional two-factor authentication (2FA) can be used to query a second factor based on a device in the user's possession. 2FA makes use of a time-based one-time password (TOTP). Authenticator apps or hardware tokens can be used.	page 55

ADVICE: You can display the activated functions in the respective overview table. For this, add the Active features column (see *Configuring table columns* on page 8 ff.).

Viewing the status information of matrix switches

The context menu of matrix switches enables you to call an interface, which provides various status information of the device. Besides technical data, the name, the status and the MAC address are displayed.

How to view the status information of matrix switches:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Click on the tab **Information**.
4. The following information are displayed. Depending on the configuration, you see further information here, e.g. the cascade mode.

Name:	Matrix switch name
Device ID:	Physical ID of the matrix switch
Status:	Current status (*Online* or *Offline*) of the matrix switch
Class:	Device class

FIrmware name:	Firmware name
Firmware rev:	Firmware version
Hardware rev.:	Hardware revision
IP Address A:	IP addresses of *network interface A*
KVM ports:	Number of console ports on the matrix switch
MAC A:	MAC address of *network interface A*
Serial number:	Serial number of the matrix switch

NOTE: In addition, *Active features*, the *Link status*, and the *Monitoring* information of the device are displayed.

5. Click on **Close**.

Push-get function (optional)

IMPORTANT: Using the Push-get function requires the purchase and activation of the premium **Push-get Function**.

The optional *Push-Get function* allows the user to push the switch state of his console module or DWC channel to another console module or DWC channel or to get it from there.

Changing the right to execute the Push-get function

IMPORTANT: This setting is only available if the additional *Push-get function* has been activated.

How to change the right for using the *Push-get* function:

1. In the menu, click on **User** or **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **Matrix systems** and go to **Individual rights**.
4. Select the desired console module or the desired DWC channel on the left side of the list field of the paragraph **Individual console rights**.

   ADVICE: If necessary, use the *Search* field to limit the number of console modules and DWC channels to be displayed in the selection window.

5. In the **Push-Get** field on the right side, you can select between the following options:

Yes:	Allow use of *Push-get* function
No:	Deny use of *Push-get* function

6. Click on **Save**.

Changing push-get key modifiers and valid keys

Push-get keys let you push orget the switch state from or to a console module or a DWC channel by using key combinations. For this, you can create *Push-get key sets* in the matrix system.

In combination with a defined push-get key modifier a push-get key set defines the key combination to be pressed for push or get switch states.

In addition to the push-get key modifier you can also define valid keys to be used as push-get keys.

How to change push-get key modifiers or valid keys:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select at least one of the listed modifiers under **Push get key modifier** by marking the respective entry:

▪ **Ctrl**	▪ **Win**
▪ **Alt**	▪ **Shift**
▪ **Alt Gr**	

4. Under **Valid push-get keys**, you can select one of the following options:

Only numbers:	*Only numerical keys* are interpreted as push-get keys when pressed in combination with the push get key modifier
Only characters:	*Only alphabetic keys* are interpreted as push-get keys when pressed in combination with the push get key modifier
Numbers and characters:	*Aphabetical and numerical keys* are interpreted as push-get keys when pressed in combination with the push get key modifier

IMPORTANT: The selected valid keys and the push-get key modifier are *no longer* provided as key combinations to the operating system and the applications on the computer.

5. Click on **Save**.

Administrating push-get key sets

The KVM matrix system allows you to create 20 global push-get key sets or ten individual push-get sets for each user.

Within push-get key sets you can define push-get keys for selected console modules and DWC channels to push/get the switch state of a console module or a DWC channel.

NOTE: Global push-get key sets are available for all users of the KVM matrix system.

You can administrate push-get key sets comfortably with a wizard. Click on the menu **Advanced features** and select the entry **Push-get keys**. Click on **Configuration** to start the wizard.

The following paragraphs briefly summarise the wizard's configuration options.

Step 1: Select a matrix switch

- Select a matrix switch on which you want to store the configuration of the push-get keys.

NOTE: After you selected a matrix switch, you will see the current configuration of the **Push-get key modifier** and the **valid push-get keys** (see above). If required, you can change these settings directly in this menu.

Step 2: Select a user

- Select a user account for which the configured push-get keys are available.
  When selecting the entry **Available for all (global)**, you create a global push-get key set that will be available for all users.

Step 3: Select push-get key set

- Select the push-get key set you want to configure.
  Click on the buttons **Add**, **Edit** or **Delete** to add a new select key set or to edit or delete an existing set.
- Click on the slider **Activate push-get key for current user** if you want to activate the set for the user selected in step 2.

IMPORTANT: If you have selected the table entry **Available for all (global)** in step 2, click on the slider to activate the set for all users.

NOTE: Only when a push get-key set is assigned to a user account, the push get-keys defined in the set are evaluated when entries are made at the workplace.

Step 4: Configure push-get key set

- Enter the desired key combinations for the console modules and DWC channels.

IP-Control-API (optional)

IMPORTANT: Using the IP-Control-API requires the purchase and activation of the premium function **IP-Control-API**.

After you activate the additional *IP-Control-API* function, you are able to access the KVM matrix system over a TCP/IP connection and you can use the network interfaces to send text-based commands in the form of XML files to the matrix switch.

NOTE: The structure of a valid XML document as well as possible commands and their syntax are desribed in the chapter *XML control of a matrix switch* in the separate *Configuration and Operation Guide*.

Supported functions via text-based control

You can use the text-based control to perform the following functions:

- **Logon User:** ▪user logon at a console module or a DWC
- **Logout User:** ▪user logout at a console module or a DWC
- **Connect CPU:** ▪Accesses computer module with a console module or a DWC channel

  NOTE: This function can only be executed if an user with the computer module access rights *ViewOnly* or *FullAccess* is logged on to the console module or the DWC or if it is an *OpenAccess* console with these rights.

- **Disconnect CPU:** ▪disconnects active access
- **List Connections:** ▪queries connections between connected devices
- **List MatrixSwitches:** ▪queries known matrix switches
- **List CPUs:** ▪queries known computer modules
- **List Consoles:** ▪queries known console modules
- **List DWCs:** ▪queries known DWCs
- **Redirection:** ▪redirects keyboard and mouse data

  NOTE: Only after you have purchased the additional *Tradeswitch* function (see page 286 ff.), you are enabled to forward keyboard and mouse data to another console module, another DWC or another computer module.

ADVICE: On request, our support will provide you with examples for API encryption in the programming languages **C#** and **C++**.

Configuring access for text-based control

Use the web application *Config Panel* to configure the service for text-based control. In the web application, you can define »remote control« accesses and their settings.

IMPORTANT: Text-based control is only possible with these accesses.

How to create a new access or edit existing accesses:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the device you want to configure and then click on **Configuration**.
3. Click on the tab **Network** and go to **Remote Control**.
4. To create a new access, click on **Add remote control access**.
   To adit an existing access, click on **Edit**.

5. Enter or edit the following data:

Port:	Enter the port you want to use for text-based communication. Ports 80, 443 and 27996 are *not* available for XML control.
Status:	Select if the access is **enabled** (*default*) or **disabled**.
Encryption:	The following types of encryption are supported: ▪ **Unencrypted:** Select **None** to transmit the data without encryption (default). ▪ **Partly encrypted:** Select **Password: CBC-3DES**, to transmit only login passwords with encryption. ▪ **Encrypted:** Select **CBC-3DES** or **TLS** to transmit the data entirely encrypted.
Key:	After enabling the encryption type **CBC-3DES**, enter the key (192 bit) in the form of 48 hex digits.
Initialization vector:	Enabling the encryption type **CBC-3DES** additionally requires an initialization vector. Enter the initialization vector (64 bit) in the form of 16 hex digits.
Certificate Authentication:	With **TLS encryption** *enabled*, you can additionally enable **Certificate authentication** after uploading a certificate (in the *Remote Control* section of the *Network* tab).

6. Click on **Save**.

Scripting function (optional)

IMPORTANT: Using the scripting function requires the purchase and activation of the premium function **IP-Control-API**.

The scripting function lets you create, manage and execute scripts.

A script is an XML document that contains one or more commands carried out by the matrix switch.

EXEMPLARY SCRIPT TO ESTABLISH A CONNECTION

```
<?xml version="1.0" encoding="utf-8"?>
<root>
    <connect>
        <DviConsole>0x22222222</DviConsole>      <!-- ID of the console module -->
        <DviCpu>0x33333333</DviCpu>              <!-- ID of the computer module -->
        <CloseDialogs/>                          <!-- Close OSD after connect
    </connect>
</root>
```

The structure of a valid XML document and any possible commands as well as their syntax are described in the chapter *XML control of the matrix switch* of the separate *Configuration and Operation Guide*.

ADVICE: Use the OSD of the matrix system to save the switching states of a console module/multiple console modules or of the entire system (switching states of a DWC are not taken into acount) in a script (see chapter *Scripting function* of the separate *Configuration and Operation Guide*).

ADVICE: You cannot save the switching condition in a script via the Window-Manager on a DWC.

The scripts stored in the matrix system can be executed via the OSD of the KVM matrix system or the window menu of a DWC.

Configuring scripts

You can configure the »Scripting« function comfortably with a wizard. Click on the menu **Advanced features** and select the entry **Scripts and script groups**.

Step 1: Select the option »Scripts«

- Select the option **Scripts** to create, edit or merge individual scripts to control a device.

Steps 2 and 3: Create, edit, merge or delete scripts

NOTE: Script commands are stored in an XML document. Each XML document can contain one or more commands.

The structure of a valid XML document as well as possible commands and their syntax are described in the chapter *XML control of a matrix switch* in the separate *Configuration and Operation Guide*.

NOTE: For controlling external devices **HTTP requests** can be used.

EXAMPLE: With the following GET request, you can switch off outlet 4 of a connected ePower-Switch. The two line breaks at the end are important here so that the target device interprets the request correctly.

```
GET /hidden.htm?MO:04=OFF HTTP/1.1

```

IMPORTANT: Only users with assigned **Superuser** rights are able to create, edit and delete scripts in the web application.

How to create a new script:

1. Click on **Add script**.
2. Enter the following data into the dialogue box:

Name:	Enter the desired script name.
Enabled:	Enable or disable the execution *and* display of the script in the Script menu.
Execution delay:	After calling the script, you can delay its execution by up to 999 seconds. Enter the desired delay time in seconds.
Comment:	If desired, enter a comment about the script.
XML code:	Enter the XML code or HTTP request using script commands.

3. Click on **Save**.

How to edit an existing script:

1. Select the script you want to edit and click on **Edit**.
2. Enter or update the following data into the dialogue box:

Name:	Enter the desired script name.
Enabled:	Enable or disable the execution *and* display of the script in the Script menu.
Execution delay:	After calling the script, you can delay its execution by up to 999 seconds. Enter the desired delay time in seconds.
Comment:	If desired, enter a comment about the script.
XML code:	Enter the XML code or HTTP request using script commands.

3. Click on **Save**.

How to delete an existing script:

1. Select the script you want to delete and click on **Delete**.
2. Confirm the security prompt by clicking on **Yes**.

How to merge existing scripts into a new script:

1. Select the existing scripts you want to merge.

   ADVICE: Press the Ctrl key to select several scripts from the list.

2. Click on **Merge**.
3. Enter the following data:

Name:	Enter the desired script name.
Comment:	If desired, enter a comment about the script.

4. If desired, you can change the order of the scripts you want to merge. Mark a script and click on (*arrow up*) or (*arrow down*). The selected script is moved either up or down.

   NOTE: The XML documents of the selected scripts are copied to a new script in the selected order. In the new script, you can edit the XML document (created from the individual scripts) as required.

5. Click on **Save**.

Step 4: Define owner

A script can be executed by users who are the *owner* of the script or are assigned with rights to execute the script.

NOTE: Only scripts without owners can be added to script groups.

- Activate the **Owner** slider in the line of the user to be entered as the owner of the script.

Step 5: Script availability

If a script is *not* assigned to a console module or a DWC, it is shown on all console modules and DWCs whose users are assigned with the right to execute the script.

If the script is assigned to one or several console modules or to one or several DWCs, it is shown only at the *assigned* console module(s) and DWC(s) if their users are assigned with the right to execute the script.

- Activate the **Available** slider in the row of the console modules and DWCs on which to show the script.

NOTE: Use the **Available** option in the column header to move the sliders of all console modules and DWCs.

NOTE: Use the slider in the **EasyControl** line to control the availability of the script in the **EasyControl** tool.

ADVICE: Do not activate any slider if you want the script to be available on all console modules and DWCs.

Step 6: Target device

In the script configuration, you can specify whether the script is to be executed locally *or* on *another* matrix switch or device.

NOTE: Prerequisite for the execution on another matrix switch is that the additional **IP-Control-API** function is also activated on the target matrix switch.

- Enable the **Execute on this device** slider *or* enter the IP address and port of the other matrix switch or device.
- Activate the **Ignore device response** slider if the device response should not be evaluated.

Configuring script groups

You can configure the »Scripting« function comfortably with a wizard. Click on the menu **Advanced features** and select the entry **Scripts and script groups**.

Step 1: Select the option »Scripts groups«

- Select the option **Scripts groups** to organise several existing scripts in a script group.

Steps 2 and 3: Create, edit or delete script groups

How to create a new script group:

1. Click on **Add script group**.
2. Enter the following data into the dialogue box:

Name:	Enter the desired name of the script group.
Enabled:	Enable or disable the execution *and* display of the script group in the script menu.
Execution delay:	After calling the script group, you can delay its execution by up to 999 seconds. Enter the desired delay time in seconds.
Comment:	If desired, enter a comment about the script group.

3. Click on **Save**.

How to edit an existing script group:

1. Select the script group you want to edit and click on **Edit**.
2. Enter or update the following data into the dialogue box:

Name:	Enter the desired name of the script group.
Enabled:	Enable or disable the execution *and* display of the script group in the script menu.
Execution delay:	After calling the script group, you can delay its execution by up to 999 seconds. Enter the desired delay time in seconds.
Comment:	If desired, enter a comment about the script group.

3. Click on **Save**.

How to delete an existing script group:

1. Select the script group you want to delete and click on **Delete**.
2. Confirm the security prompt by clicking on **Yes**.

Step 4: Add scripts to group or delete them from group

The dialog lists all scripts of the matrix switch to which no owner has been assigned.

- Click on the **Add** slider on the row of the scripts you want to add to the group.
- Disable the **Add** slider on the row of the scripts you want to delete from the group.

NOTE: Use the **Add** option in the column header to move the sliders of all scripts.

Step 5: Define order of script execution

- If desired, you can change the order of the scripts within a group. Mark a script and click on (*arrow up*) or (*arrow down*). The selected script is moved either up or down.

Step 6: Script group availability

- Click on the **Available** slider in the row of the console modules and DWCs on which to show the script group.

NOTE: Use the **Available** option in the column header to move the sliders of all console modules and DWCs.

ADVICE: Do not activate any slider if you want the script to be available on all console modules and DWCs.

Assigning rights to execute scripts and script groups

NOTE: Users always have the right to execute and delete their own scripts (**Owner**). This option does not require any additional rights.

Executing a script that is not assigned to your own user account requires the right to execute this script. The same applies for script groups.

The **right to execute scripts** can be assigned in the settings of a user account. You can also manage this right via user groups (see *Efficient rights administration* on page 66).

Defining the right to execute a script

How to change the right to execute a particular script:

1. In the men, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Scripting rights**.
4. In the list field of the **Scripting rights** paragraph, select the desired script from the list on the left-hand side.

   ADVICE: If necessary, use the *Search* box to limit the scripts that appear in the selection window.

5. In the **Execution** field on the right-hand side, select one of the following options:

Activated:	Allow the execution of the script.
Deactivated:	Deny the execution of the script.

6. Click on **Save**.

Defining the right to execute a script group

How to change the right to execute a particular script group:

1. In the men, click on **User** or on **User groups**.
2. Click on the user account or the user group you want to configure and then click on **Configuration**.
3. Click on the tab **KVM matrix systems** and then go to **Scripting group rights**.
4. In the list field of the **Scripting group rights** paragraph, select the desired script group from the list on the left-hand side.

> **ADVICE:** If necessary, use the *Search* box to limit the script groups that appear in the selection window.

5. Select the desired script group from the list on the left-hand side.
6. Under **Execution**, select one of the following options:

Activated:	Allows the execution of the script group.
Deactivated:	Denies the execution of the script group.

7. Click on **Save**.

Assigning and configuring script keys

After the script key modifier(s) and a script key set have been adjusted and a script key set has been activated in the user account, a script can be executed by pressing key combinations on the console module or DWC keyboard.

Using script keys at a console module or a DWC

Opening the OSD or the window menu of a DWC is not necessary for using script keys to execute scripts. Hence, scripts can be executed much faster if you know the script keys required for the execution.

How to use script keys to execute a script:

1. Press the script key modifier key(s) defined in the matrix system and the script key assigned to the script.

> **EXAMPLE:**
> - Script key modifier keys: **Win**+**Shift**
> - Script key for script: **1**
>
> Press and hold the keys **Win**+**Shift** while pressing script key **1**. The scrip is executed when releasing the keys.

Changing the script key modifier and the valid keys

Script keys let you execute scripts quickly with the help of hotkeys. For this, you can create *script key sets* in the matrix system.

Together with a defined script key modifier, a script key set defines the hotkey to be pressed to execute a script.

In addition to defining the script key modifier, you can also define keys to be used as script keys.

How to change the script key modifier or the valid keys:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select at least one of the modifiers listed in the **Script key modifier** field by marking the respective entry:

▪ **Ctrl**	▪ **Win**
▪ **Alt**	▪ **Shift**
▪ **Alt Gr**	

4. In the **Valid keys** field, select one of the following options:

Only numbers:	*only numerical keys* are interpreted as script keys when pressed in combination with the script key modifier
Only characters:	*only alphabetic keys* are interpreted as script keys when pressed in combination with the script key modifier
Numbers and characters:	*alphabetical and numerical keys* are interpreted as script keys when pressed in combination with the script key modifier

IMPORTANT: The selected valid keys and the script key modifier(s) are *no longer* provided as key combinations to the operating system and the applications installed on the computer.

5. Click on **OK** to save your settings.

Administrating script key sets

The KVM matrix system lets you create 20 global script key sets or ten additional, individual script key sets for each user.

Within script key sets you can define individual script keys to execute individual scrips.

NOTE: Global script key sets are available to all users of the KVM matrix system.

You can administrate script key sets comfortably with a wizard. Click on the menu **Advanced features** and select the entry **Script keys**. Click on **Configure** to start the wizard.

The following paragraphs briefly summarise the wizard's configuration options.

Step 1: Select a device

- Select the matrix switch on which you want to store the configuration of the script key set.

NOTE: After you selected a matrix switch, you will see the current configuration of the **script key modifier** and the **valid select keys** (see above). If required, you can change these settings directly in this menu.

Step 2: Select a user

- Select a user account for which the configured script keys are available.
  When selecting the entry **Available for all (global)**, you create a global script key set that will be available to all users.

Step 3: Add or select script key sets

- Select the script key set you want to configure.
  Click on the buttons **Add**, **Edit** or **Delete** to add a new script key set or to edit or delete an existing set.
- Click on the slider **Activate script key set for current user** if you want to activate the set for the user selected in step 2.

IMPORTANT: If you have selected the table entry **Available for all (global)** in step 2, clicking on the slider activates the set for all users.

NOTE: Only by assigning a script key set to a user account, the script keys defined in the set are accepted as inputs and execute the assigned script.

Step 4: Assign scripts and edit script key sets

- Enter the desired key combinations to execute scripts or script groups.

OSD settings fo the Scripting function

Editing the default menu mode

In the defaults, after accessing the OSD at a console module, you can select a computer via the *Select* menu. If desired, you can use your personal profile to define that the *Script* menu is shown directly after you open the OSD.

ADVICE: Independent of the default setting, you can always use the hotkey **Ctrl+X** to switch between *Select* menu and *Script* menu.

How to edit the default menu mode:

1. In the menu, click on **Users**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tabs **KVM matrix systems** and then go to **Personal profile**.

4. In the **Default OSD menu** field, select one of the following options:

Select:	The *Select* menu is shown after you open the OSD.
Script:	The *Script* menu is shown after you open the OSD.

5. Click on **Save**.

Switching threshold to switch the menu mode by mouse

In addition to switching the menu mode via the hotkey **Ctrl+X** you can also use the mouse to switch between menu modes.

ADVICE: After the activation of the switching of the menu mode by mouse, you can move the mouse to the left or to the right to switch between the two modes in the *Select* menu and in the *Script* menu.

IMPORTANT: Switching the menu mode by mouse is *not* possible if the entry is not available in the *Select* menu or in the *Script* menu!

How to activate/deactivate the switching threshold and/or adjust its sensitivity:

1. In the menu, click on **Users**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tabs **KVM matrix systems** and then go to **Personal profile**.
4. In the **Select/script menu mouse switching** field, select one of the following options:

Off:	Mouse switching of the OSD menu mode deactivated (*default*)
Sensitivity 1:	lowest sensitivity level for mouse switching of the OSD menu mode
Sensitivity 10:	maximum sensitivity level for mouse switching of the OSD menu mode
Sensitivity 2-8:	further sensitivity levels for mouse switching of the OSD menu mode

5. Click on **Save**.

Tradeswitch function (optional)

IMPORTANT: Using the Tradeswitch function requires the purchase and activation of the premium **TS-Function**.

The Tradeswitch function optimises the operation of workplaces monitoring multiple computers over multiple modules and/or DWCs.

Instead of connecting keyboard and mouse to each console module and/or each DWC, the Tradeswitch function provides a central keyboard/mouse for all operating tasks of the workplace.

In order to enable this, several console modules and/or DWCs of a KVM matrix system are arranged into a group. Only one of the group's modules is provided with keyboard and mouse.

By using a hotkey, users are now able to switch the two input devices to the monitors of the other console modules and/or display areas of the DWCs. This makes it possible to operate the connected computer modules and computers.

Computer modules can also be integrated into the tradeswitch group and the keyboard and mouse signals can be switched directly to them. This makes it possible, for example, to operate a laptop that has its own monitor.

Changing tradeswitch key and valid key type

Tradeswitch keys allow you to switch the keyboard and mouse signals of a console module or a DWC to another console module, another DWC or computer module by entering a key combination.

You can group any console modules, DWCs and/or computer modules into a workplace and individually define the keys to be pressed to switch the keyboard and mouse signals to a specific console module, a specific DWC or computer module.

In addition to the tradeswitch key modifier, you can also define the valid key type for tradeswitch keys.

How to change tradeswitch key modifier or valid tradeswitch keys:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. In the **Tradeswitch key modifier** field, select *at least* one of the listed key modifiers by checking the respective box.

▪ **Ctrl**
▪ **Alt**
▪ **Alt Gr**
▪ **Win**
▪ **Shift**

4. In the **Valid tradeswitch keys** field, select one of the following options:

Only numbers:	*Only numerical keys* are interpreted as tradeswitch keys when pressed in combination with the tradeswitch key modifier.
Only characters:	*Only alphabetic keys* are interpreted as tradeswitch keys when pressed in combination with the tradeswitch key modifier.
Numbers and characters:	*Alphabetical and numerical keys* are interpreted as tradeswitch keys when pressed in combination with the tradeswitch key modifier

IMPORTANT: The selected keymode and tradeswitch key modifier(s) are *no longer* provided as key combinations to the operating system and the applications on the computer.

5. Click on **Save**.

Administrating tradeswitch workplaces

You can comfortably manage the tradeswitch workplaces with a wizard. Click on the **Advanced features** menu and select **Tradeswitch/FreeSeating/Cross-Display Switching**.

To start the wizard, click **Configure**.

The following sections briefly summarize the configuration options of the wizard.

Step 1: Select a matrix switch

- Select the matrix switch on which you want to store the configuration of the tradeswitch workplace.

NOTE: After you selected a matrix switch, you will see the current configuration of the »Tradeswitch« function and »CrossDisplay-Switching« (see above). If required, you can change these settings directly in this menu.

Step 2: Tradeswitch workplace

- Select a tradeswitch workplace you want to configure.
  Click on **Add**, **Edit** or **Delete** to create a new tradeswitch workplace or edit or delete existing ones.
- Click on the slider **Synchronize trans. channels** if all **CON-2** and **2C/2F** console modules of the tradeswitch workplace should switch when a member of the tradeswitch workplace switches to another transmission channel (see *Channel auto-switching for CON-2/2C/2F console modules* on page 142 ff.).

NOTE: The *Synchronize trans. channels* slider is only relevant when using **CON-2** or **2C/2F** console modules.

Step 3: Configure tradeswitch workplace

- Entering a key combination to switch the monitor adds a module to the tradeswitch workplace.
- Delete an already entered key combination to delete a module from the tradeswitch workplace.
- Click on the slider **Tradeswitch leader** in the row of the module whose keyboard and mouse are used to operate the tradeswitch workplace.
- Click on the slider **FreeSeating member** in the rows of the modules to be included when restoring the last FreeSeating session (see *Restore the last FreeSeating session* on page 139).

NOTE: Each console module and each DWC of a tradeswitch workplace can be FreeSeating member. Console modules and DWCs can be a FreeSeating member in several tradeswitch workplaces.

IMPORTANT: To use the FreeSeating function, at least the tradeswitch leader must be a FreeSeating member.

Step 4: Tradeswitch configuration completed

You can now use the configured key combinations to switch between monitors and/or DWC display areas.

Advanced functions

Configure Tradeswitch visualization for a console module

If you purchased the *Tradeswitch function*, the messages »*Forwarding to...«* (on the Tradeswitch leader) or »*FORWARDED«* (on the target workplace) can be displayed at the monitor at a console module.

Additionally (or alternatively) you can activate a frame that permanently or temporarily marks the monitor of the module connected via tradeswitch function.

How to configure the Tradeswitch visualization for a console module:

1. In the menu, click on **KVM Matrix systems > [Name] > Console modules**.
2. Click on the console module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Under **Tradeswitch visualization**, you can select between the following options:

No:	Disable Tradeswitch visualization
Yes|OSD:	The message »Forwarding to…« (at the Tradeswitch leader) or »FORWARDED« (at the target workplace) is displayed on the screen.
Yes|Frame temporary:	A frame temporarily marks the monitor of the module connected via tradeswitch function.
Yes|Frame:	A frame permanently marks the monitor of the module connected via tradeswitch function.
Yes|OSD+Frame temporary:	The message »Forwarding to…« (at the Tradeswitch leader) or »FORWARDED« (at the target workplace) is temporarily displayed on the screen. In addition, a frame temporarily marks the monitor of the module connected via tradeswitch function.
Yes|OSD+Frame:	The message »Forwarding to…« (at the Tradeswitch leader) or »FORWARDED« (at the target workplace) is permanently displayed on the screen. In addition, a frame permanently marks the monitor of the module connected via tradeswitch function.

5. Click on **Save**.

(De)activate Tradeswitch frame for a DWC

If you purchased the *Tradeswitch function*, you can activate a frame that permanently or temporarily marks the window of the module connected via tradeswitch function.

IMPORTANT: This function only sets a window frame for active windows if keyboard/mouse operation can take place within a TradeSwitch workplace at the DWC.

How to enable or disable the Tradeswitch frame for a DWC:

1. In the menu, click on **KVM Matrix systems > [Name] > DynamicWorkplace-CONs**.
2. Click on the DWC you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. Under **Tradeswitch visualization**, you can select between the following options:

No:	Disable Tradeswitch visualization
Yes|Frame temporary:	A frame temporarily marks the window of the module connected via tradeswitch function.
Yes|Frame:	A frame permanently marks the window of the module connected via tradeswitch function.

5. Click on **Save**.

Customizing the appearance of the tradeswitch frame

You can set the display duration of the tradeswitch frame as well as its appearance (color settings, transparency effect and frame width) system-wide.

Each user of the matrix system can use their personal profile to change the system-wide default by making an individual adjustment, provided they have the appropriate permission (see *Right to change the personal profile* on page 261 ff.).

IMPORTANT: Settings of brightness, transparency effect and frame width have no effect at a DWC.

How to change the *system-wide* appearance of the tradeswitch frame:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Customize the settings in the **Tradeswitch frame configuration** section to suit your needs:

Temporary display time:	Set the temporary display duration of the tradeswitch frame between **0.0** (off) and **10.0** seconds.
Colour settings:	Select the **brightness** and **colour** of the tradeswitch frame.
Transparency effect:	Select the transparency effect (**normal** or **high**) of the Tradeswitch frame.
Frame width:	Select the frame width (**normal** to **quadruple**) of the Tradeswitch frame.

4. Click on **Save**.

How to change the appearance of the tradeswitch frame for a *specific* user account:

IMPORTANT: Settings of brightness, transparency effect and frame width have no effect at a DWC.

1. In the menu, click on **User**.
2. Click on the user account you want to configure and then click on **Configuration**.
3. Click on the tabs **KVM matrix systems** and then go to **Personal profile**.
4. Enable the **Personal tradeswitch frame display** option.
5. Customize the settings in the **Tradeswitch frame configuration** section to suit your needs:

Temporary display time:	Set the temporary display duration of the tradeswitch frame between **0.0** (off) and **10.0** seconds.
Colour settings:	Select the **brightness** and **colour** of the tradeswitch frame.
Transparency effect:	Select the transparency effect (**normal** or **high**) of the Tradeswitch frame.
Frame width:	Select the frame width (**normal** to **quadruple**) of the Tradeswitch frame.

6. Click on **Save**.

Visualization of the mouse position in Tradeswitch applications

To help users easily identify where the mouse cursor is currently located, a mouse cursor highlight can be enabled. For visualization purposes, a position cross is used that is displayed across the entire screen or within a window on a DWC and includes a rectangle converging toward the mouse cursor at the center.

After the visualization has been configured, it can be activated on the connected console modules and DWCs using the highlighting hotkey.

NOTE: When the visualization is activated, it is displayed on **all** connected console modules and DWCs.

NOTE: By default there is **no** Highlighting modifier and the Highlighting key **Space** is set.

IMPORTANT: To be able to use the visualization of the mouse position, absolute mouse coordinates must be enabled system-wide (see *Enabling CrossDisplay-Switching for the entire system* on page 303) or on the corresponding computer modules (see *Configure Mouse mode | CrossDisplay-Switching* on page 120).

IMPORTANT: Visualization of the mouse position is supported only by computer modules of the **VisionXS** series (from firmware version 1.8.0 onward).

The Highlighting hotkey consists of at least one Highlighting modifier key and an additional Highlighting key, which you can freely select.

Both the Highlighting modifier key and the Highlighting key can be configured by the user.

How to change the Highlighting hotkey to visualize the mouse position:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Select at least one of the modifiers listed under **Mouse cursor highlighting**:

- **Ctrl**
- **Alt**
- **Alt Gr**
- **Win**
- **Shift**

4. In the **Highlighting key** field, select one of the following options:

Pause	*Pause* key
Insert	*Insert* key
Delete	*Delete* keye
Home	*Home* key
PgUp	*Page up* key
PgDown	*Page down* key
Num	*Num* key
End	*End* key
Space	*Space* key (*default*)

5. Select in the **Duration** field how long the visualization animation should be displayed:

- **0.25 seconds**
- **0.5 seconds (*default*)**
- **1 second**

6. Select in the **Line Thickness** field which line thickness should be used to display the visualization animation:

- **thin - 2 pixels**
- **normal - 4 pixels (*default*)**
- **thick - 8 pixels**

7. Click on **Save**.

CrossDisplay-Switching (optional)

IMPORTANT: Using the CrossDisplay-Switching function requires the purchase and activation of the premium **TS-Function** (see page 286 ff.).

With **CrossDisplay-Switching** (**CDS**), you can use the mouse to switch between the modules of a Tradeswitch configuration (see page 286 ff.).

IMPORTANT: Depending on operating system and mouse driver, there might be some restrictions:

- Under *Mac OS*, the mouse might jitter at the edge of the screen.
- Under *Linux* there might be some problems when placing and moving the mouse.

NOTE: It is possible that mouse gestures used by some programs (like Firefox) to run functions cannot be applied.

IMPORTANT: DWCs also support CrossDisplay-Switching. The display area of a DWC (see *Arrange and clone monitors/displays* on page 159 ff.) is treated as one area within the CDS configuration, even if it extends across several monitors.

Using »CrossDisplay-Switching«

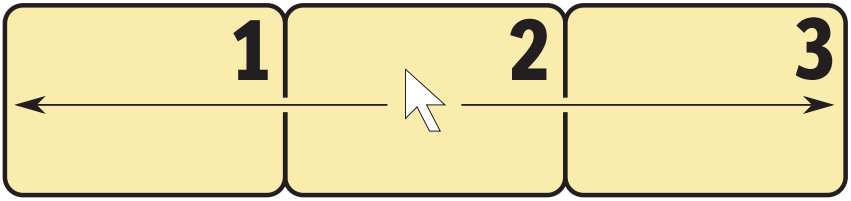


Figure 1: Exemplary order of three monitors

How to use *CrossDisplay-Switching* to switch to another module:

Move the cursor to the edge of an active monitor placed next to another monitor.

The matrix switch switches to the module of the next monitor and positions the cursor. You will barely realize the switching between computers.

EXAMPLE: If you move the cursor to the right edge of **Monitor 2**, the matrix switch switches to the module connected to **Monitor 3**.

If you move the cursor to the left edge of **Monitor 2**, the matrix switch switches to the module connected to **Monitor 1**.

If you reach the outer edges (left edge of **Monitor 1** or right edge of **Monitor 3**) *CrossDisplay-Switching does not* take place.

If you hold a mouse key while moving the mouse, switching cannot be carried out. However, you can still drag and drop objects.

ADVICE: When using multi head groups, you can enable specific mouse modes that allow drag and drop operations when working with Windows and Linux operating systems (see page 319).

NOTE: You can define the monitor order in the web application (see page 319).

Requirements for »CrossDisplay-Switching«

Using *CrossDisplay-Switching* requires the following:

- Enabled premium **Tradeswitch** function (see page 286).
- Established and configured *Tradeswitch configuration* (see page 288).
- Enabled *CrossDisplay-Switching* (see page 303).
- Order of workplace monitors saved in the web application (see page 300).
- If a DWC is used, the order of the monitors on the DWC has been saved in the web application (see page 159).

IMPORTANT: Only USB computer modules connected to the computer by USB cables support *CrossDisplay-Switching*.

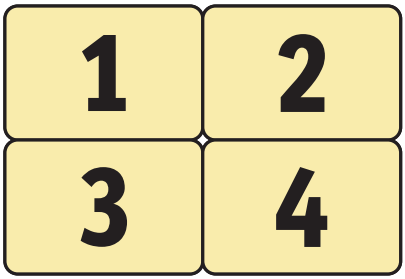
Order and proportions of monitors

Figure 1 shows three monitors placed in a row.

In addition to monitors placed next to each other, any combinations are supported. Even the monitors' proportions can vary. The following table shows some examples and describes special features.

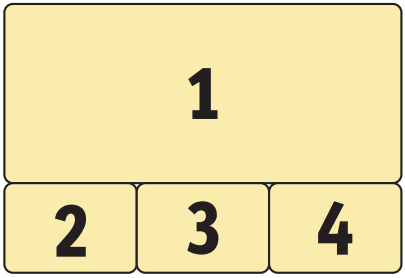
NOTE: In the web application you can save the order and proportions of your monitors according to how they are placed on the desk.

IMPORTANT: DWCs also support CrossDisplay-Switching. The display area of a DWC (see *Arrange and clone monitors/displays* on page 159 ff.) is treated as one area within the CDS configuration, even if it extends across several monitors.



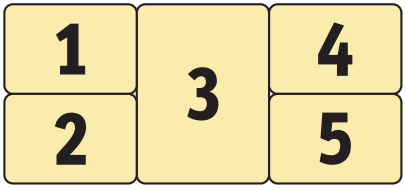
In addition to switching to a monitor placed on the left or the right side of the active monitor, you can also switch to monitors placed above or below the active monitor:

Move the cursor to one of the edges between monitors **1** and **3** or **2** and **4** to switch from an upper monitor to a lower monitor (or vice versa).



If the monitors are placed as shown on the left, it is important to mind the exact *vertical* cursor position when reaching the lower edge of **Monitor 1**:

- In the first third you can switch to monitor 2.
- In the second third you can switch to monitor 3.
- In the last third you can switch to monitor 4.



If the monitors are placed as shown on the left, it is important to mind the exact *horizontal* cursor position when reaching the left or right edge of **Monitor 3**:

- In the upper half you can switch to monitors 1 or 4.
- In the lower half you can switch to monitors 2 or 5.

Implementing multi-head monitors

NOTE: A description on how to create CDS multihead groups is given on page 313. For *CDS with multihead groups*, the individual channels are not managed, configured and switched as group, but individually in the KVM matrix system.

Matrix systems support computers whose desktop is displayed on multiple monitors (see page 238 ff.). These computers are called *multi-head computers*.

By default, the monitor of a multi-head computer is displayed in the standard monitor size. However, you can change the size (monitor 2 in the example below) to the proportions of the other monitors:

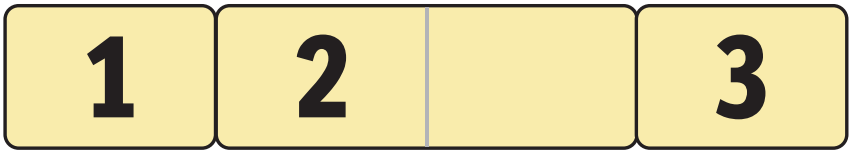


Figure 2: Two monitors of a multi-head computer between other monitors

NOTE: Install the driver **CrossDisplay-Switching - Multi-Monitor Support** if you cannot move the cursor across the two monitors of a multi-head computer.

You can download the driver from **www.gdsys.com/en** under **Service**, **Downloads** and **Tools & Drivers**.

The »CrossDisplay-Switching« view

In the web application, you can save the order and proportions of console monitors. Based on these information, the matrix switch switches to the desired monitor if you move the cursor to the edge of a monitor.

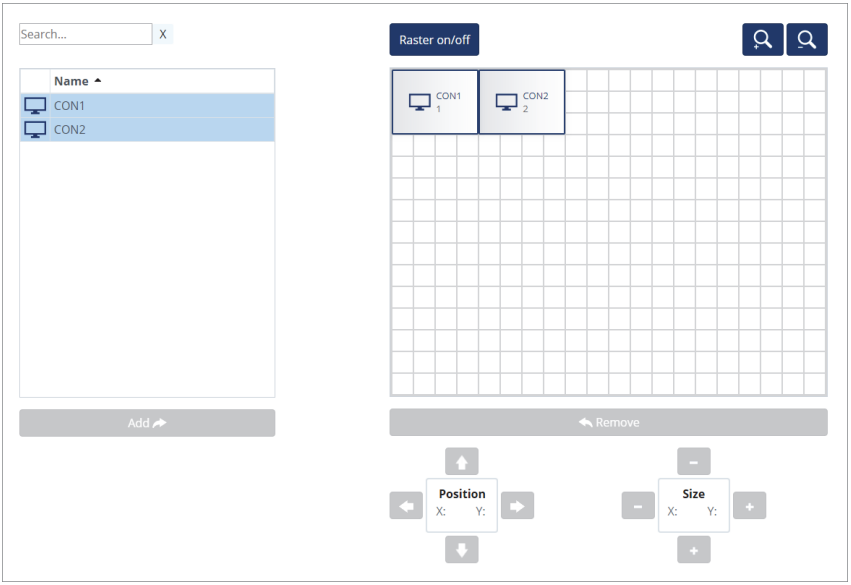


Figure 3: The view »CrossDisplay-Switching«

IMPORTANT: DWCs also support CrossDisplay-Switching. The display area of a DWC (see *Arrange and clone monitors/displays* on page 159 ff.) is treated as one area within the CDS configuration, even if it extends across several monitors.

The tab is divided into four parts. The following paragraphs provide detailed information about each part.

List of modules

The *left column* lists all console modules, DWCs and computer modules that are assigned to the tradeswitch workplace and *not* yet placed in the workspace.

Click on **Add** to move the selected module to the display range.

ADVICE: You can also drag and drop the modules by mouse to move the module to the display range.

Workspace

The *right column* (in the following called *workspace*) shows monitors of modules you can switch by using *CrossDisplay-Switching*.

Monitors are displayed as rectangles. Both the module name and the assigned tradeswitch key are displayed in the rectangle. You can use the handles and the **Size** buttons underneath the grid to change the rectangles' height and width.

Click on **Remove** to remove the selected rectangle from the workspace.

ADVICE: You can also use »drag and drop« mouse operations to delete rectangles from the workspace.

The workspace's standard zoom level shows 20×15 units. However, you can adjust the size of the workspace:

- Press (*zoom in*) to maximize the workspace. The maximum zoom level shows a workspace of 4×3 units.
- Press (*zoom out*) to minimize the workspace. In the minimum zoom level, the workspace is displayed as 38×28 units (default setting).

NOTE: The maximum size of the workspace is adjusted dynamically if you drag an element beyond the available workspace.

You can increase the original size of 20×15 units as required.

Basic configuration

IMPORTANT: Before you can configure the *CrossDisplay-Switching* feature, you need to enable the premium **Tradeswitch** function (see page 286) and create a *Tradeswitch configuration* (see page 288).

Enabling CrossDisplay-Switching for the entire system

If you want to use the *CrossDisplay-Switching* function, we recommend that you activate the function for the entire system. This affects all computer modules that use the system-wide setting (*default*).

You can override the system-wide settings for each computer module and enable or disable *CrossDisplay-Switching* for certain computer modules only.

ADVICE: You can also disable the system settings and enable *CrossDisplay-Switching* only in the settings of computer modules on which you want to use the function.

How to change the CrossDisplay-Switching system settings:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Click on the **General** tab.
4. In the field **Mouse mode | CrossDisplay-Switching**, you can select between the following options:

Relative mouse coordingates | CDS disabled:	Disable *CrossDisplay-Switching* for the entire system.
Absolute mouse coordinates | CDS activated:	Enable *CrossDisplay-Switching* for the entire system.

ADVICE: You can enable or disable *CrossDisplay-Switching* for certain modules independently of the selected system settings (see below).

5. Click on **Save**.

Adjusting the general CDS mouse speed

If *CrossDisplay-Switching* is enabled, the mouse speed is not controlled by the operating system of the computer, but by the matrix switch.

If the cursor moves too fast or too slow, you can adjust the speed in the matrix switch.

You can adjust the mouse speed for the entire system or for one computer module only.

How to change the system settings of the mouse speed:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Click on the **General** tab.
4. Move the **CDS mouse speed** slider to the desired value.
5. Click on **Save**.

CDS mouse positioning

When moving the mouse cursor to an edge of the active monitor or the active DWC window with a second monitor or a second DWC window placed next to the active monitor or DWC window, the mouse cursor remains at the position at which the switching to the module of the second monitor or second DWC window takes place.

NOTE: When using CDS for switching, a mouse cursor may be visible on several monitors or DWC windows.

In addition, when leaving the monitor or DWC window, the matrix switch can position the mouse cursor so that it is barely visible. For this, you can use the settings **Right** and **Bottom**.

You can define this setting for the entire system. By default, all CDS modules use the system-wide setting. However, you can also individually define the mouse position for each CDS module.

How to change the system setting of the mouse position:

1. In the menu, click on **Matrix systems > [Name] > Matrix**.
2. Click on the matrix switch and then click on **Configuration**.
3. Click on the **General** tab.

4. In the **CDS mouse positioning** field, you can select between the following options:

Off:	The mouse cursor remains at the position at which the switching to the module of the next monitor or next DWC window takes place (*default*).
On:	According to the CDS mouse hideout setting the mouse cursor is positioned so that it is barely visible. Only during *multi-user access*, the cursor remains at the position at which the switching to the next monitor or next DWC window takes place.
On (multi access:	According to the **CDS mouse hideout** setting, even during *multi-user access*, the mouse cursor is positioned so that it is barely visible.

ADVICE: You can enable or disable this function for particular modules independently from the selected system setting.

5. With activated CDS mouse positioning, you can select between the following options in the **CDS mouse hideout** field:

Right:	The mouse cursor is placed on the right edge of the monitor or DWC window so that it is barely visible.
Bottom:	The mouse cursor is placed on the bottom edge of the monitor or DWC window so that it is barely visible.

6. Click on **Save**.

Enabling CrossDisplay-Switching for a specific computer module

How to change the CrossDisplay-Switching settings for a specific computer module:

1. In the menu, click on **Matrix systems > [Name] > Computer modules**.
2. Click on the computer module you want to configure and then click on **Configuration**.
3. Click on the **General** tab.
4. In the field **Mouse mode | CrossDisplay-Switching**, you can select between the following options:

System:	The system settings are adopted (*default*)
Relative mouse coordingates | CDS disabled:	Disable *CrossDisplay-Switching* for the specific computer module.
Absolute mouse coordinates | CDS activated:	Enable *CrossDisplay-Switching* for the specific computer module.

5. If you select **Absolute mouse coordinates|CDS activated** for this specific computer module, then select the desired options in the fields **CDS mouse speed**, **CDS mouse positioning** and **CDS mouse hideout** as described in the system settings (see page 304 ff.).
6. Click on **Save**.

Configuring the CrossDisplay-Switching function

You can configure the CrossDisplay-Switching function comfortably with a wizard. Click on the menu **Advanced features** and select the entry **Tradeswitch/FreeSeating/ CrossDisplay-Switching**. Click on **Configure** to start the wizard.

NOTE: Steps 1 through 4 (see page 288 ff.) of the wizard show you how to create a tradeswitch workplace.

NOTE: A tradeswitch workplace is a basic requirement to set up the »CrossDisplay-Switching« function.

Step 5: Position displays

IMPORTANT: DWCs also support CrossDisplay-Switching. The display area of a DWC (see *Arrange and clone monitors/displays* on page 159 ff.) is treated as one area within the CDS configuration, even if it extends across several monitors.

How to add monitors to the workspace:

1. In the *left column*, select a console module, a DWC or a computer module.
2. Click on the **Add** icon.

   ADVICE: You can also drag and drop monitors by mouse.

   In the workspace, each added module is displayed as a grey rectangle (4×3 units) with a black frame and is placed on a free position.

   The rectangle symbolises the monitor of the module placed on your desk. The name of the connected module and the assigned tradeswitch key are displayed in the rectangle.

How to remove monitors from the workspace:

1. In the *right column*, select the rectangle of the monitor you want to remove.
2. Click on the **Remove** icon.

   ADVICE: You can also drag and drop monitors by mouse.

   Each removed module monitor is added to the list of modules in the *left column*.

How to move monitors within the workspace:

IMPORTANT: Exact switching is only possible if the monitors shown in the web application are placed in the same order as on your desk.

NOTE: Spaces between the monitors in the workspace are skipped during *CrossDisplay-Switching*.

1. Move the mouse over the rectangle of the monitor you want to move.
2. Press and hold the **left mouse key** while dragging the rectangle to the desired position.

   If the frame of the rectangle turns **red** while dragging it, the current position is (partly) occupied and therefore the rectangle cannot be placed there.

   Drag the handle beyond the right or left edge if the workspace is too small for the monitor size you want to adjust. The workspace maximizes automatically.
3. Release the left mouse key when a **green** frame is displayed.

ADVICE: For finetuning and as an alternative to mouse operations, you can use the **Position** buttons below the grid after clicking a rectangle.

How to adjust proportions among monitors:

NOTE: Adjust the monitor proportions exactly to be able to position the mouse precisely and switch between monitors.

The monitor resolution is *not important* for this step.

1. Click on the rectangle of the monitor for which you want to change the size.

   On each of the rectangle's corners and in the middle between the two corners you can see adjustment handles (small black squares).
2. Click one of the handles and hold the **left mouse key** while dragging the handle to the desired position.

   If the frame of the rectangle turns **red** while dragging it, the position is (partly) occupied and therefore the rectangle cannot be placed there.

   Drag the handle beyond the right or left edge if the workspace is too small for the monitor size you want to adjust. The workspace maximizes automatically.

3. Release the left mouse key after a **green** frame is displayed.

> **ADVICE:** For finetuning and as an alternative using a mouse, you can use the **Position** buttons below the grid after clicking on a rectangle.

4. If required, repeat steps 2 and 3 with the other handles of the rectangle.

Step 6: Configure CDS settings of computer modules

How the change »CrossDisplay Switching« settings of computer modules:

1. Click on the computer module you want to configure and then click on **Edit**.
2. In the **CrossDisplay-Switching** field, you can select between the following options:

System:	The matrix switch settings are applied to the entire system (see above).
Disabled:	*CrossDisplay-Switching* is disabled for this computer module. The system settings are ignored.
Enabled:	*CrossDisplay-Switching* is enabled for this computer module. The system settings are ignored.

3. Click on **Save**.

How to change the mouse speed of computer modules:

1. Click on the computer module you want to configure and then click on **Edit**.
2. In the **CDS mouse speed** field, you can select between the following options:
   a. If you want to apply the system settings of the mouse speed to the computer module, enable the option **System**.
   b. If you want to set an individual mouse speed, disable the **System** option and set the desired value.
3. Click on **Save**.

How to adjust the *CrossDisplay* resolution of a computer module:

> **NOTE:** With active *CrossDisplay-Switching*, the mouse speed is not controlled by the operating system of the computer but by the matrix switch.
>
> If the cursor speed changes between horizontal and vertical mouse movements, the monitor resolution could not be auto detected.
>
> In such cases, a resolution of 1680×1050 pixels applies. If the monitor's resolution differs from this resolution, the mouse moves as described above.
>
> In this case, you can adjust the monitor resolution manually.

1. Click on the computer module you want to configure and then click on **Edit**.
2. Disable the **Auto** option in the **CDS resolution** field.
3. Enter the vertical and horizontal resolution in the input boxes.
4. Click on **Save**.

How to change the mouse position of a particular computer module:

1. Click on the computer module you want to configure and then click on **Edit**.
2. In the **CDS mouse positioning** field, you can select between the following options:

System:	Use systemwide (see above) setting (*default*).
Off:	The mouse cursor remains at the position at which the switching to the module of the next monitor takes place.
On:	According to the **CDS mouse hideout** setting the mouse cursor is positioned so that it is barely visible. Only during *multi-user access*, the cursor remains at the position at which the switching to the next monitor takes place.
On+Multi:	According to the **CDS mouse hideout** setting, even during *multi-user access*, the mouse cursor is positioned so that it is barely visible.

3. With activated CDS mouse positioning, you can select between the following options in the **CDS mouse hideout** field:

Right:	The mouse cursor is placed at the right edge of the monitor so that it is barely visible.
Bottom:	The mouse cursor is placed at the bottom edge of the monitor so that it is barely visible.

4. Click on **Save**.

Messages

In some cases *CrossDisplay-Switching* cannot be used.

In such cases, a message is displayed on the monitor of the console module. The messages have the following meaning:

Message	Meaning
No CDS: Globally disabled	No CDS possible as the function is deactivated for the entire system (see *Enabling CrossDisplay-Switching for the entire system* on page 303)
No CDS: Disabled	No CDS possible as the computer module uses relative mouse coordinates (see *Enabling CrossDisplay-Switching for a specific computer module* on page 306).
No CDS: No Tradeswitch modifier	No CDS possible because no tradeswitch key modifier (see *How to change tradeswitch key modifier or valid trade-switch keys:* on page 287) has been configured.
No CDS: Computer module not found	No CDS possible because the computer module was not found.
No CDS: Computer module multiuser mode	No CDS possible as a user is already connected to the computer module and this does not support MultiAccess (see *Access mode for simultaneous access to computer modules* on page 99).
No CDS: Computer module not supported	No CDS possible as the computer module does not support switching via CDS. Contact our support team for more information.
No CDS: Console not found	No CDS possible because the console module does not exist in the matrix switch database (anymore).
No CDS: Console MultiAccess mode	No CDS possible because the console module is included in several Workplaces (Tradeswitch configurations) and does not support multiuser CDS.
No CDS: Unknown error	No CDS possible. Contact our support team for more information.

CDS multihead groups

CDS multihead groups let you create a CDS workplace. You can switch *any* video channel to the monitors of this workplace.

The video channel can be either the (only) video channel of a computer with one graphics output only or a *given* video channel of a computer with multiple graphics outputs.

The configuration settings of a CDS multihead group provide the matrix switch with the resolutions and order of connected video channels belonging to one display range of a computer. These information allow flexible switching via CDS.

IMPORTANT: If two different users operate two different computer modules of a CDS multihead group at the same time, the mouse jumps between the affected video channels of both users.

Differences between CDS modes

CDS multihead groups expand the functional range of *CrossDisplay-Switching (CDS)*:

- In **CDS with channel grouping** mode, the matrix switch can display an additional video channel (added via channel group) of a computer with multiple graphics outputs only on monitors of console modules that also have a compatible channel group

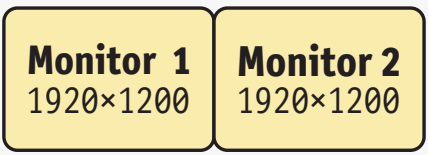
  Showing the *first* video channel of another computer module on an *additional* monitor of a channel group is not possible.
- **CDS with multihead groups** lets you display on *every* monitor either the (only) video channel of a computer with one graphics output or a *given* video channel of a computer with multiple graphics outputs.

IMPORTANT: In **CDS with channel grouping** mode, connect each computer module within the group to the computer using a USB cable.

Example of use

The following example shows the difference between the two CDS modes:

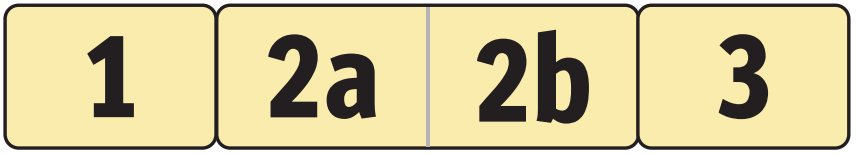
EXAMPLE: A display range of 3840×1200 pixels is defined in the graphics settings of a computer. The computer uses two video channels with 1920×1200 pixels each to transmit the display range to two monitors.



CDS with channel groups

The chapter *Implementation of multihead monitors* (see page 300) describes how to implement multihead computers with channel groups into the CDS configuration.

In the CDS configuration, the *combined* size of the monitors belonging to a channel group (monitors **2a** and **2b** in the example below) is adjusted so that their size ratio fits the other monitors:



IMPORTANT: Only monitor *2b* of the CDS workplace can display the *second* video channel of a multihead computer!

It is *not* possible to display the first video channel of a computer module on this monitor.

At the CDS workplace, when moving the mouse cursor to the right-hand margin of monitor **1**, the matrix switch switches to monitor **2a** and places the cursor in a way that you barely realise the changing between the cursors of both computers.

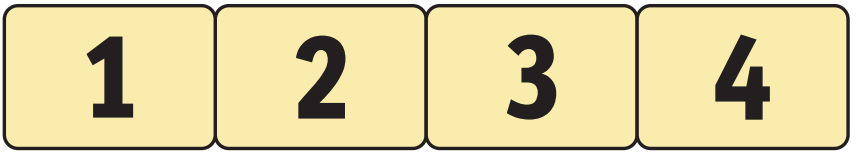
When moving the mouse cursor to the right-hand margin of monitor **2a**, the matrix switch detects with the help of the CDS configuration that the next monitor **2b** is connected to another graphics output of the already accessed computer. Therefore, a switching does *not* take place and the mouse cursor is *not* positioned.

When switching a computer with only one video channel to monitor **2a**, you need to drag the mouse through the unused display range of monitor **2b** before using CDS switching to switch to monitor **3**.

NOTE: This type of CDS configuration is recommended when you always switch multihead computers to particular monitors of the CDS workplace (**2a** and **2b** in the example).

CDS with mulithead groups

CDS with multihead groups allows you to display the individual video channels of multihead computers on any monitor of the CDS workplace.



You can switch the two display ranges of the multihead computer mentioned in the example above to monitors **1 and 2**, monitors **2 and 3** or monitors **3 and 4**.

NOTE: For *CDS with multihead groups,* instead of being grouped, individual channels are managed, configured and switched within the KVM matrix system.

You can switch *any* video channel to *each* monitor of the CDS workplace.The channel can be either the (only) video channel of a computer with one graphics output or a *given* video channel of a computer with multiple graphics outputs..

NOTE: CDS with multihead groups requires *additional* configuration settings.

According to the configuration of the CDS multi head group, the matrix switch detects the order of the devices and the resolution of each channel. This way, switching via CDS takes place reliably at the margins of the display range.

Requirements

- Enabled premium **Tradeswitch** function (see page 286).
- Established and configured *Tradeswitch configuration* (see page 288 ff.).
- Enabled *CrossDisplay-Switching* (see page 303).
- The channels of multihead computers must not be part of channel groups (see page 239). If necessary, delete the channel groups of the computer modules you want to configure.

> **IMPORTANT:** Channel groups are required to implement multihead computers as described in the chapter *Implementation of multihead monitors* (see page 300).
>
> Both CDS operating modes can be used at the same time in a KVM matrix system. However, you can use only one operating mode per computer and per CDS workplace.

- Order and size ratio of the monitors at the CDS workplace are saved in the web application (see page 301).
- The computer modules used at the individual video channels of a computer are all individually connected to the computer via USB.

> **ADVICE:** When using MC console modules, you can use the temporary logon (see OSD *Operation Menu*) and the rights given to your user account to log on to each additional channel of the console module.
>
> Afterwards, you can operate the additional video channels like an independent channel.

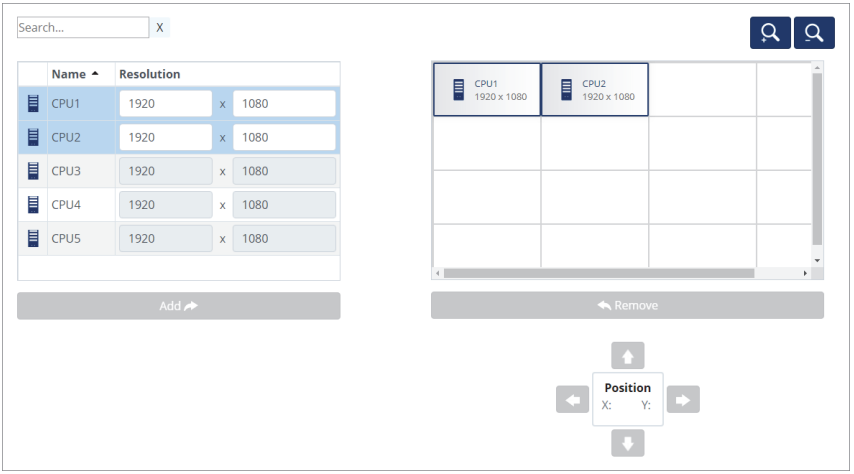
The *Member configuration* view

During basic CDS configuration you already defined order and size ratio of the monitors belonging to the CDS workplace (see page 301).

When configuring CDS multihead groups, you first reproduce the computer's display ranges and then enter their resolutions.

IMPORTANT: The configuration of CDS multihead groups *must* comply with the configuration of the computer's graphics settings!

The following screenshot shows two adjoining video channels (1920×1200 each) of a multihead computer (see example on page 313). The combined display range of the *CDS multihead group* has a resolution of 3840×1200 pixels.



The tab is divided into two parts The following paragraphs provide a detailed description of these parts.

List of computer modules

The table on the *left-hand side* lists all computer modules that are not part of a CDS multihead group.

By clicking on **Add** you can move the highlighted module into the display range.

ADVICE: You can also use »drag and drop« mouse operations to move modules to the display range.

Workspace

The workspace on the *right-hand side* shows the display ranges of video channels of multihead computers. Each display range is transmitted by a separate computer module.

The display ranges are displayed as rectangles. The name of the computer module and the resolution of its display range is displayed inside of the rectangle.

You can arrange the individual display ranges in horizontal or vertical order or in blocks. Blocks must be put together to form complete quadrangles. L-shaped arrangements are *not* supported.

IMPORTANT: The display range entered in the workspace must reflect the computer's *entire* display range.

Click on **Remove** to delete the selected rectangle from the workspace.

ADVICE: You can also use »drag and drop« mouse operations to delete rectangles from the workspace.

At default zoom level, the workplace is displayed in units of 4×4. You can adjust the size of the display range:

- Click on (*zoom in*) to maximize the workspace. At maximum zoom level, the workspace is displayed in units of 2×2.
- Click on (*zoom out*) to minimize the workspacer. At minimum zoom level, the workspace is displayed in units of 20×20 (default).

NOTE: The maximum size of the workspace adjusts dynamically when you move an element over the available workspace.

You can expand the default size of 16×16 units as far as you wish.

Configuring *CDS multihead groups*

You can configure the *CDS multihead groups* comfortably with a wizard. Click on the menu **Advanced features** and select the entry **CDS multihead groups**. Click on **Configure** to start the wizard.

NOTE: Steps 1 through 4 (see page 288 ff.) of the **Tradeswitch function/CrossDisplay-Switching** wizard show you how to create a tradeswitch workplace.

NOTE: Steps 5 and 6 (see page 307 ff.) of the **Tradeswitch function/CrossDisplay-Switching** wizard show you how to set up the **CrossDisplay-Switching** function.

Step 1: Administrate CDS multihead groups

How to create a new CDS multihead group:

1. Click on **Add**.
2. In the **Name** field, you can enter the name of the group.
3. *Optional:* In the **Comment** field, you can enter a comment about the group.
4. Select one of the options listed in the **CDS mouse mode** field:

NOTE: By default, when reaching one of the edges of the active monitor, switching does not take place if a mouse button is pressed while moving the mouse.

When working with Windows and Linux operating systems, you can enable specific mouse modes that allow drag and drop operations.

Standard:	When reaching one of the edges of the active monitor, switching does not take place if a mouse button is pressed while moving the mouse.
Windows:	Under *Windows* operating systems switching takes place even when pressing a mouse key while moving the mouse to the edge of the active monitor.
Linux:	Under *Linux* operating systems switching takes place even when pressing a mouse key while moving the mouse to the edge of the active monitor.

5. Click on **Save**.

How to change the settings of a CDS multihead group:

1. Click on the group you want to configure and then click on **Edit**.
2. In the **Name** field, you can change the name of the group.

3. *Optional:* In the **Comment** field, you can change or enter a comment about the group.

4. Select one of the options listed in the **CDS mouse mode** field:

> **NOTE:** By default, when reaching one of the edges of the active monitor, switching does not take place if a mouse button is pressed while moving the mouse.
>
> When working with Windows and Linux operating systems, you can enable specific mouse modes that allow drag and drop operations.

Standard:	When reaching one of the edges of the active monitor, switching does not take place if a mouse button is pressed while moving the mouse.
Windows:	Under *Windows* operating systems switching takes place even when pressing a mouse key while moving the mouse to the edge of the active monitor.
Linux:	Under *Linux* operating systems switching takes place even when pressing a mouse key while moving the mouse to the edge of the active monitor.

5. Click on **Save**.

How to delete a CDS multihead group:

1. Click on the group you want to delete and then click on **Delete**.
2. Confirm the security prompt by clicking on **Yes** or cancel the process by clicking on **No**.

Step 2: Configure CDS multihead groups

Saving order and resolutions of workspaces

Arrange the display ranges of the graphics cards installed in the multihead computer as they are displayed in the computer's graphics configuration.

> **IMPORTANT:** You can arrange the individual display ranges into horizontal or vertical order or in blocks. Blocks must be put together to form complete quadrangles. L-shaped arrangements are *not* supported.

How to add a workspace to the display range:

1. Select a computer module from the *left column*.
2. Click on **Add**.

> **ADVICE:** You can also drag and drop computer modules by mouse.

In the workspace, each added computer module is displayed as a grey rectangle (1 × 1 units) with a black frame and is placed on a free position.

The name of the computer module and the resolution of its display range are displayed inside the rectangle.

How to remove a display range from the workspace:

1. On the right-hand side of the workspace, select the rectangle symbolizing the display range you want to delete.
2. Click on **Remove**.

> **ADVICE:** You can also drag and drop display ranges by mouse.

How to move a display range within the workspace:

> **IMPORTANT:** Exact switching is possible only if the monitor arrangement stored in the web application complies with the arrangement at the workstation.

> **NOTE:** Empty spaces between display ranges are not valid.

1. Move the mouse over the rectangle symbolizing the display range you want to move.
2. Press and hold the **left mouse key** while dragging the rectangle to the desired position within the workspace.

   If the frame of the rectangular turns **red** while dragging it, the position is already occupied and therefore not valid.

   Drag the over the right or the bottom frame if the workspace is too small for the desired position. This way, the workspace becomes automatically larger.
3. Release the left mouse key when a **green** frame is displayed.

> **ADVICE:** as an alternative to using a mouse, you can use the **Position** buttons below the grid after clicking on a rectangle.

How to adjust the resolution of a display range:

1. In the table on the left, enter the **resolutions** of the computer modules of the CDS multihead group.
2. Click on **Save and continue**.

KVM Matrix-Grid™ (optional)

Purpose

IMPORTANT: Using the Matrix-Grid function requires the purchase and activation of the premium **Matrix-Grid Function**.

After purchasing and activating the function (for every matrix switch), you can combine up to 24 digital matrix switches to a complex network called matrix grid.

By combining matrix switches, you can increase the number of connectable console modules, DWCs and computer modules. Due to the bidirectional communication between devices included in the matrix grid, console modules, DWCs and computer modules can be connected to any port available within the matrix grid.

Due to the high transmission ranges of the fibre components used for the matrix switches of the *ControlCenter-Digital* series, the matrix grid can bridge distances up to 10 kilometres between two matrix switches.

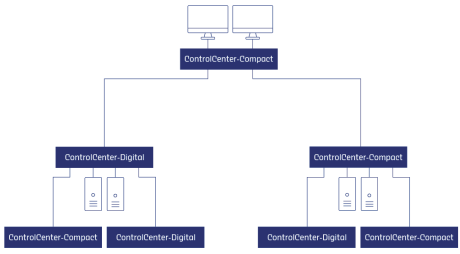
ADVICE: You can use the MatrixGuard function (see page 336) to protect a configured KVM Matrix-Grid™ against failure of the database leader.

Difference between cascade and Matrix-Grid

The default settings of the matrix switches lets you increase the number of connectable computers through cascading (see *Special functions for cascaded KVM matrix systems* on page 235 ff.).

Cascade

To establish a cascade connect a follower matrix switch to the leader matrix switch. Connect either several computer modules or further follower matrix switches (max. two cascade levels) to the follower matrix switch.

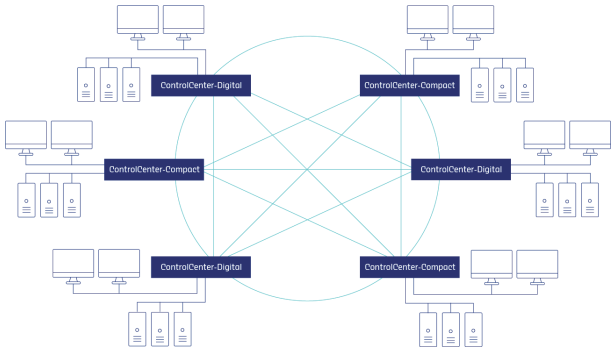


Due to the top-down structure of the cascade, console modules and DWCs can access only computer modules connected to the same matrix switch as the console module or DWC or to a matrix switch that is subordinate in the tree structure (cascaded).

Matrix-Grid

The premium function **KVM Matrix-Grid™** allows you to use each matrix port within the Matrix-Grid to connect either console modules, DWCs, computer modules or grid lines (see below). While a cascade increases only the number of connectable computers, the matrix grid allows the universal expansion of existing KVM installations.

Additionally, the function removes the limitations of the top-down structure within cascades and enables bidirectional communication between console modules, DWCs and computer modules connected to different matrix switches. This allows you to combine several digital matrix switches to one large network of matrix switches. Console modules, DWCs and computer modules can be connected to any matrix switch included in the Matrix-Grid.



All console modules and DWCs can access any computer module (independently of the matrix switch to which they are connected).

The system takes over the (bidirectional) routing of KVM signals and chooses the ideal signal path between modules.

Technical implementation

You can flexibly arrange up to 24 digital matrix switches into different topologies and connect them by using *grid* lines (see below):



Figure 1: Example “Simple line”

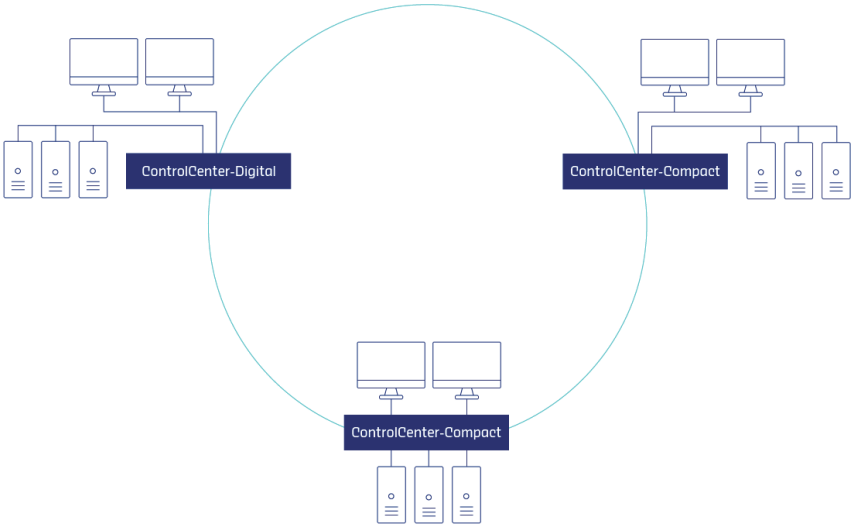


Figure 2: Example “Ring”

All matrix switches included in a Matrix-Grid store their data in one shared database, which all matrix switches can access via the grid network.

Direct connections between individual matrix switches (called *grid lines*) are used dynamically to establish KVM connections across matrix switches as well as for communication.

If the console module or DWC to be connected and the computer module are connected to different matrix switches within a Matrix-Grid, each simultaneous, KVM connection across matrices requires a free grid line between all matrix switches involved.

IMPORTANT: Make sure to carefully plan the number of grid lines required between the individual matrix switches to avoid blocked signal paths.

ADVICE: To help you reduce the number of cables when using a *KVM Matrix-Grid*, G&D offers you the optional *I/O-Card-Trunk4*. For transmission between two matrix switches, your ports are combined on each of the four integrated transmission channels. You can configure the four ports of an *I/O-Card-Trunk4* independently to establish a 1:1 direct connection.

Multi user accesses to a computer module are transmitted via the same grid line(s) if the console modules or DWCs are connected to the same matrix switch or to another matrix switch included in an already established signal path.

The USB signal between console modules or DWCs and computer modules including integrated USB can be transmitted over up to four matrix switches (three grid lines).

Shared database for all matrix switches

The heart of the KVM Matrix-Grid is the database all matrix switches share within the Matrix-Grid.

The most powerful matrix switch (the matrix switch with the most ports) is the database leader of the network and administrates the shared database. All matrix switches included in the Matrix-Grid must be connected to the database leader via network.

ADVICE: Make regular backups (see page 90) of the shared database. If required, you can restore the backup on the same or a new device.

Database settings within the Matrix-Grid

The matrix switches connected to the database leader via network are configured to use the database of the database leader. For this, two database settings are provided:

Follower (recommended): When activating this database setting, the connected matrix switch uses the database of the database leader. Additionally, this database is replicated on the follower matrix switch.

> **IMPORTANT:** The database setting *Follower* can be activated only if the connected matrix switch is at least as powerful as the database leader.
>
> If the connected matrix switch is *less* powerful than the database leader, the setting *Follower* is automatically changed to *Forwarder* (see below).
>
> After changing the database settings and expanding the Matrix-Grid with a more powerful database leader make sure that the selected database setting is applied as desired.

If the database leader fails, any components and connections not affected by the failure of the leader still work thanks to the replication of the database. Ideally, all matrix switches (that are set to *Follower*) included in the Matrix-Grid as well as the console modules, DWCs and computer modules connected to them are still ready for operation if the database leader fails. Whenever the grid lines of the database leader fail, it might be possible that its computer modules can no longer be accessed from all matrix switches!

> **IMPORTANT:** The local database of the matrix switch is overwritten due to the replication. Any matrix switches that are operated with the database setting *Follower* therefore actively require access to the database leader during the booting process.
>
> If this access is not possible, a follower matrix switch *cannot* boot.

Forwarder: When activating this database setting, the connected matrix switch also uses the database of the database leader. However, the database of the leader is not replicated. Instead, the local database is maintained.

Tips and important instructions

In case the database leader fails, many parts of the Matrix-Grid can still be operated if they are operated via the database setting *Follower*. We *strongly* recommend setting the connected matrix switches to *Follower*.

IMPORTANT: It is important to mind the tips and instructions listed below.

- The local database of a connected matrix switch that is set to *Follower* is overwritten due to the replication. The connected matrix switch can be rebooted only if it has access to the database of the database leader.
- In case the database leader fails, you can configure one of the connected matrix switches that are set to *Follower* as the new database leader.

  For this, first change the database setting to *Leader* (see page 334) and assign the matrix switch with the IP address of the failed database leader. After an automatic reboot of all components, the Matrix-Grid is ready for use again.

  If the failure of the original database leader leads to a fundamental change in the topology and there are no alternatives for the failed grid lines, operation might be restricted.

  Before you integrate the failed matrix switch back into the network, change its IP address to avoid a conflict in IP addresses.

ADVICE: You can use the MatrixGuard function (see page 336) to protect a configured KVM Matrix-Grid™ against failure of the database leader.

- When replacing the database leader with a new device, the database of the new devices is replicated on the connected matrix switches that are set to *Follower*.

  If the replacement device is a new matrix switch with an empty database, *all* settings of the Matrix-Grid are lost!
- When replacing a matrix switch of the Matrix-Grid please consider that when transmitting the configuration settings (**Get config from ...**) of a matrix switch to a new matrix switch, the configuration settings are *not* joined.

  The data of the old device *completely* overwrite the data of the new device!
- To remove a Matrix-Grid member from the Matrix-Grid, first change the database setting to *Leader* (see page 334).Then, deactivate the **Grid mode** (see page 334).

- The database operating mode of a matrix switch is stored in the network database of the device. When restoring the application settings, it is essential to check the adjusted operating mode.

  You can also restore the network settings in addition to the application settings.
- The matrix switches provide a *Fail* LED that lights up if the database leader is not available.

Special features of the KVM Matrix-Grid

Planning and installing a Matrix-Grid is a challenging task.

Therefore, make sure to carefully plan the design of the Matrix-Grid and the number of required grid lines between the individual matrix switches.

If you want to turn your existing KVM matrix system into a Matrix-Grid, you should schedule a reasonable downtime to configure and wire the Matrix-Grid.

NOTE: The support team gladly helps you with installing your Matrix-Grid. If required, request a quote for on-site support.

Restrictions

- The USB signal between console modules, DWCs and computer modules including integrated USB can be transmitted over up to four matrix switches (three grid lines).
- Like in a cascade, the functions **TradeSwitch**, **CrossDisplay-Switching**, **Channel grouping** of workstations as well as **Push/Get** can be used only if the console modules and DWCs are connected to the same matrix switch.

Installing devices

1. Install the matrix switches as well as the console modules, DWCs and computer modules as described in the installation guides.
2. Configure the network settings of each matrix switch as described under *Configuring the network interfaces* on page 21.

Establishing an autarchic grid network

The autarchic grid network connects all matrix switches to the shared database of a Matrix-Grid.

ADVICE: Use one network interface of each matrix switch to access the web application. Use the other network interface to connect the matrix switch to the autarchic *grid* network.

After you used the web applications of the matrix switches to set up the Matrix-Grid, activate *link aggregation* to increase the reliability and connect both network interfaces to the grid network (see page 16).

1. Prepare the autarchic grid network for the KVM Matrix-Grid.

   All matrix switches included in a Matrix-Grid use this network to communicate with the database leader.

2. Connect one network interface (e.g. **Network B**) of each matrix switch to the autarchic grid network.

Preparations in the web application

Start the web application of each matrix switch and check the following requirements to activate a Matrix-Grid:

1. Check the firmware version installed on the matrix switch (see page 236).

> **IMPORTANT:** Activating the premium function **KVM Matrix-Grid®** requires at least firmware version **2.00**.

2. You received a feature key after you purchased the function. If you ordered the function together with a matrix switch, the feature key is already activated.

   Instructions on how to activate the feature key are given under *Activating premium functions* on page 95.

Database configuration of the Matrix-Grid member

The configuration of each matrix switch of the Matrix-Grid is conveniently done with a wizard. In the *ConfigPanel* of the matrix switch to be configured, click on the **Advanced features** menu and select **KVM Matrix-Grid™**.

To start the wizard, click on **Configuration**.

The following sections briefly summarize the wizard's configuration options.

Step 1: Set system time

IMPORTANT: If the time difference between the matrix switches is too large, an encrypted connection cannot be established between the matrix switches.

Therefore, we strongly recommend using an NTP server for automatic time alignment.

How to change the NTP time sync settings:

1. Under **NTP server**, enter the following data:

NTP time sync:	Select the respective entry from the pull-down menu to enable or disable the time sync: ▪ **Enabled** ▪ **Disabled**
NTP server 1:	Enter the address of a time server.
NTP server 2:	*Optionally*, you can enter the address of a second time server.
Time zone:	Select the time zone of your location from the pull-down menu.

2. Click on **Save and continue**.

How to manually set the time and date of the device:

1. Go to **NTP server**.

IMPORTANT: If necessary, disable the option **NTP time sync**. Otherwise, it is not possible to set the time and date manually.

2. In the **Time** field of the **Time/date** paragraph, enter the time in the format *hh:mm:ss.*
3. In the **Date** field of the **Time/date** paragraph, enter the current date in the format *DD.MM.YYYY.*

ADVICE: Click on **Accept local date** to copy the current system date of the computer on which the web application was opened into the fields *Time* and *Date*.

4. Click on **Save and continue**.

Step 2: Set certificate

Communication between matrix switches is possible only if all devices use certificates of the same *Certificate Authority*.

For self-created certificates, be sure to use the same *certificate authority* or alternatively use **Certificate #1** (preferred) or **Certificate #2** for all matrix switches.

How to select the SSL certificate to be used:

> **IMPORTANT:** After activating *another* certificate, close any active »Config Panel« sessions and start new sessions.

1. Select the SSL certificate you want to use:

G&D certificate #1:	This certificate is enabled for *new* devices. **NOTE:** Make sure that you use the same certificate for all devices within the KVM system.
G&D certificate #2:	This certificate is supported by some older G&D devices with integrated web application.
User certificate:	Select this option if you want to use a certificate purchased from a certificate authority or if you want to use a user certificate. Now you can import and upload the certificate: Click on **Import certificate from file** and select the .pem file you want to import. You can also copy the plain text of the server certificate, the server's private key and the certificate of the certificate authority to the text box. 2. Click on **Upload and activate** to store and activate the imported certificate for the device.

3. Click on **Save and continue**.

Step 3: Device role in Grid system

1. Select the role of this matrix switch within the Matrix-Grid:

Leader:	The KVM system database is stored in this device..
	IMPORTANT: Only one matrix switch can be used as leader in a Matrix-Grid.
Follower:	The database of the KVM system is stored in the database leader (see above) and mirrored to this device.
	NOTE: A Matrix-Grid may contain between 0 and 23 follower.
Forwarder:	The database of the KVM system is stored in the database leader..
	NOTE: A Matrix-Grid may contain between 0 and 23 forwarders.

2. Enter the following data to the **Leader connection** paragraph:

Port:	Enter the port (usually 27996) of this device.
Leader IP:	If you selected the *Follower* or *Forwarder* type, enter the IP address of the device in which the database is administered.
Leader port:	If you selected the *Follower* or *Forwarder* type, enter the port (usually 27996) of the device in which the database is administered.

3. Click on **Save and continue**.

Step 4: (De)Activate grid

1. Select whether grid mode is **Enabled** or **Disabled**.
2. Click on **Save and continue**.

Connecting matrix switches to grid lines

NOTE: Connect the grid lines between the matrix switches only after the Matrix-Grid is completely installed and configured.

1. Plug the desired number of *grid* lines (direct connections) between the individual matrix switches.

Functional test

After you installed the Matrix-Grid, make sure that the system is working. Check, for example, the following functions and settings:

- Can you switch to computer modules (even across several grid lines)?
- Are the rights for users and devices within the Matrix-Grid properly assigned?
- Are the monitoring values of the Matrix-Grid components complete and plausible?
- Is it possible to correctly and completely carry out a controlled booting process for the entire Matrix-Grid (e. g. after a power failure)?
- Does switching between channels via CrossDisplay-Switching work at the configured CDS workstations?
- Can the system be operated via IP-Control-API or XML control?

MatrixGuard (optional)

IMPORTANT: Using the MatrixGuard function requires the purchase and activation of the premium **MatrixGuard Function**.

If the current database leader is unavailable, the MatrixGuard function organises the forwarding of the leader role to another, available matrix switch of the MatrixGuard.

All matrix switches of a MatrixGuard system share a common (virtual) MatrixGuard address. The MatrixGuard automatically determines the database leader based on the availability and priority of its members.

IMPORTANT: Configure the same MatrixGuard address on each matrix switch of the MatrixGuard system (see page 343).

Rules for the assignment of the leader role

1. When negotiating the leader role, the assigned priorities are taken into account (see page 343).

   If *several* matrix switches have the highest priority, the MatrixGuard function decides which matrix switch is assigned the leader role.

2. When restarting a matrix switch that used to be the database leader before the restart, the system checks whether a new leader exists in the MatrixGuard system.

   If this is the case, the booting matrix switch is downgraded to follower during the restart.

3. If a leader matrix switch becomes available again without restarting the device (e.g. after a temporary failure of a network component), the leader role is renegotiated if a new leader has become available in the MatrixGuard system in the meantime.

Example 1: Restart of all components

If all KVM components of the KVM matrix grid are restarted (e.g. after a power failure), each matrix switch checks whether one or more matrix switches of the MatrixGuard system are available as soon as it has initialized its network functions.

The first available matrix switch automatically becomes the database leader, since no other matrix switch of the MatrixGuard is available at this time.

The then starting matrix switches are automatically downgraded to follower during the boot process (see rule no. 2).

Example 2: Failure of the current database leader

All matrix switches in the MatrixGuard system regularly check whether the database leader is available. As soon as the database leader is no longer available, the remaining matrix switches renegotiate the leader role based on the assigned priorities.

IMPORTANT: When another matrix switch takes over the **leader** role, all end devices *briefly* lose the connection to the KVM matrix system and all open **Config Panel** sessions are terminated.

Example 3: Recognition of another database leader

A MatrixGuard system may contain only one available database leader.

If, for example, after the network connection of the previously active database leader has been restored, another database leader becomes available within the MatrixGuard system, the leader matrix switches renegotiate the leader role based on the assigned priorities.

IMPORTANT: When another matrix switch takes over the **leader** role, all end devices *briefly* lose the connection to the KVM matrix system and all open **Config Panel** sessions are terminated.

Example 4: Failure of a network component

If a network component fails, it is possible to separate a MatrixGuard system into several individual parts.

If the network switch fails, none of the matrix switches reaches another matrix switch included in the MatrixGuard system.

The current follower matrix switches therefore renegotiate the leader role. Since each follower matrix switch cannot reach another matrix switch due to the missing network connection, each matrix switch takes over the leader role for itself.

As soon as the network component is available again, the matrix switches renegotiate the roles as described in example 3.

Important notes

- Each matrix switch manages its MatrixGuard settings autonomously.

  When setting up the MatrixGuard function, it is therefore necessary to separately configure the settings in *all* matrix switches of the group via the web application of the individual matrix switches.
- The **Forwarder** database mode is *not* available for the matrix switches of the Matrix-Guard group.

  The group automatically negotiates the **leader** role. The other matrix switches are automatically configured as database **follower**.
- All matrix switches of the MatrixGuard group are assigned the same virtual network interface.

  The web application of the current leader can be reached via the IP address of the virtual network interface.
- After setup, the current MatrixGuard role of a matrix switch is displayed on the overview page of the MatrixGuard function.

  You can also display the **Database mode** column in the web application under **Matrix systems > Matrix** (see page 8) and get the status from there.

Requirements

Before configuring the MatrixGuard function, make sure to meet the following requirements:

- A functioning KVM matrix system is available.
- The matrix switches are in the same subnet.
- The network switches are able to forward **multicast** packets.
- The **MatrixGuard** feature is enabled for all matrix switches.
- The **KVM matrix grid** feature (see page 323 ff.) is enabled for all matrix switches.

Configuring a MatrixGuard member

IMPORTANT: Each matrix switch manages its MatrixGuard settings autonomously.

When setting up the MatrixGuard function, it is therefore necessary to separately configure the settings in all matrix switches of the group via the web application of the individual matrix switches.

You can configure each MatrixGuard member conveniently with a wizard. Click on the menu **Advanced features** and select **MatrixGuard**. To start the wizard, click on **Configure**.

The following sections briefly summarize the wizard's configuration options.

Overview: Configuration of a MatrixGuard member

If you have already configured the member's MatrixGuard function, the wizard starts with an overview of the member's most important settings.

NOTE: When configuring the MatrixGuard function for the first time, the wizard immediately starts with **step 1** (see below).

You can find the following information in the overview:

- **Priority:** User-defined priority of this matrix switch
- **MatrixGuard member:** Name of this matrix switch
- **MatrixGuard role:** Role this matrix switch currently has in the MatrixGuard group.

You can perform the following actions on the overview page of the wizard:

- **Remove member:** After clicking this button you will be prompted to select the future operating mode and to configure the connection to the leader.
- **Assign leader role:** If the member is currently operated as follower (see column **MatrixGuard role)**, you can click on this button to make it the leader.
- **Configure:** Click on this button to go to configuration steps 1 to 3 (see below).

Step 1: Set system time

IMPORTANT: If the time difference between the matrix switches is too large, an encrypted connection cannot be established between the matrix switches.

Therefore, we strongly recommend using an NTP server for automatic time alignment.

How to change the NTP time sync settings:

1. Under **NTP server**, enter the following data:

General	
NTP time sync:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the time synchronization: ▪ **Disabled** (*default*) ▪ **Enabled**
Time zone:	Use the pull-down menu to select the time zone of your location.
NTP server 1	
Address:	Enter the IP address of a time server.
Authentication:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the authentication: ▪ **Disabled** (*default*) ▪ **SHA1**
Key ID:	After enabling the authentication, enter the key ID that can be used for key authentication with the NTP server.
Key:	Enter the key in the form of up to 40 hex digits.
NTP server 2	
Address:	O*ptionally* enter the IP address of a second time server.
Authentication:	By selecting the corresponding entry in the pull-down menu, you can enable or disable the authentication: ▪ **Disabled** (*default*) ▪ **SHA1**
Key ID:	After enabling the authentication, enter the key ID that can be used for key authentication with the NTP server.
Key:	Enter the key in the form of up to 40 hex digits.

2. Click on **Save and continue**.

How to manually set the time and date of the device:

1. Go to **NTP server**.

   IMPORTANT: If necessary, disable the option **NTP time sync**. Otherwise, it is not possible to set the time and date manually.

2. In the **Time** field of the **Time/date** paragraph, enter the time in the format *hh:mm:ss.*
3. In the **Date** field of the **Time/date** paragraph, enter the current date in the format

   ADVICE: Click on **Accept local date** to copy the current system date of the computer on which the web application was opened into the fields *Time* and *Date*.

   DD.MM.YYYY.

4. Click on **Save and continue**.

Step 2: Set certificate

Communication between matrix switches is possible only if all devices use certificates of the same *Certificate Authority*.

For self-created certificates, be sure to use the same *certificate authority* or alternatively use **Certificate #1** (preferred) or **Certificate #2** for all matrix switches.

How to select the SSL certificate to be used:

IMPORTANT: After activating *another* certificate, close any active »Config Panel« sessions and start new sessions.

1. Select the SSL certificate you want to use:

G&D certificate #1:	This certificate is enabled for *new* devices. **NOTE:** Make sure that you use the same certificate for all devices within the KVM system.
G&D certificate #2:	This certificate is supported by some older G&D devices with integrated web application.
User certificate:	Select this option if you want to use a certificate purchased from a certificate authority or if you want to use a user certificate. Now you can import and upload the certificate: 1. Click on **Import certificate from file** and select the .pem file you want to import. You can also copy the plain text of the server certificate, the server's private key and the certificate of the certificate authority to the text box. 2. Click on **Upload and activate** to store and activate the imported certificate for the device.

3. Click on **Save and continue**.

Step 3: Configure members

In this step, you configure the MatrixGuard settings of the matrix switch whose web application you have opened:

- **Priority:** Assign this matrix switch a priority between **1 (high)** and **10 (low)**.

> **NOTE:** The matrix switches negotiate the leader role based on the defined priorities.
>
> The matrix switch with the highest priority is assigned the leader role. If this priority is assigned to several matrix switches, the MatrixGuard function decides which of these matrix switches gets the leader role.

- **Interface:** Select the network interface via which this matrix switch is available in the MatrixGuard group.

  You can select the physical network interfaces and (if configured) also the **link aggregation** interface.
- **MatrixGuard address:** Assign the matrix switch an IP address that is not assigned in the subnet.

> **IMPORTANT:** Assign the *same* virtual IP address to all matrix switches included in the MatrixGuard group.

- **MatrixGuard netmask:** Enter the netmask of the subnet.

> **IMPORTANT:** The MatrixGuard function requires all matrix switches to be on the same subnet.

> **NOTE:** A virtual network interface is set up using the parameters **MatrixGuard address** and **MatrixGuard network**.
>
> The current leader of the MatrixGuard system is available under this virtual IP address.

- **Port (»local« and »remote«):** Define the port (usually 27996) through which this device communicates with the other devices of the MatrixGuard group.

> **NOTE:** Assign the same port to all devices included in the MatrixGuard group.

Click on **Save and continue** to add this device to the MatrixGuard system.

SyncSwitching (optional)

IMPORTANT: Using the SyncSwitching function requires the purchase and activation of the premium function **IP-Control-API** (see page 270) on the syncFollower matrix switch(es).

With the **SyncSwitching** function, switching states can be synchronized between up to three redundant, yet otherwise independently operating matrix switches. This way, you can synchronize the switching conditions of several matrix switches. Unlike with the MatrixGuard (see page 336 ff.), the systems do **not** share a database and communication does **not** take place between matrix switches within a Matrix-Grid (see page 323 ff.).

NOTE: Synchronization can only take place with *other* matrix systems.

It is *not* possible to send switching states to a matrix switch within a shared database.

For using the **SyncSwitching** function, you can configure up to two matrix switches as **syncFollowers**, which follow the switching states of the **syncLeader** matrix switch.

ADVICE: Contact our support team if you want to set up more than two syncFollowers or if you want to use the SyncSwitching function in combination with Matrix-Grid (see page 323 ff.) and MatrixGuard (see page 336 ff.) function.

The commands **Login**, **Connect** and **Redirect** of the **syncLeader** matrix switch are also executed on the **syncFollower** matrix switch.

IMPORTANT: The command **Disconnect** is **not** synchronised.

IMPORTANT: The **preset and window settings (layout)** of a DWC are **not** synchronised.

NOTE: **Synchronization of user-initiated logoffs** can be optionally enabled (see *Step 2: Enable/disable syncFollower matrix switches* on page 346).

Requirements

Before configuring the SyncSwitching function, make sure to meet the following requirements:

- A network connection is established between the matrix switches.
- The matrix switches use the same certificate (see page 41).
- The system times of the matrix switches are synchronised (see page 46).
- The **SyncSwitching** user is activated on each **syncFollower** matrix switch and a password is assigned.
- The **IP API switching** feature (see page 270) is activated on the **syncFollower** matrix switch(es).

Configuring the SyncSwitching function

You can configure the SyncSwitching function conveniently with a wizard. Click on the menu **Advanced features** and select **SyncSwitching**.

To start the wizard, click on **Configuration**.

The following sections briefly summarize the wizard's configuration options.

Step 1: Select a matrix switch

1. Select the matrix switch for which you want to configure the **SyncSwitching** function.

   This matrix switch is assigned the **syncLeader** role. Any **syncFollower** matrix switches will copy its switching conditions.

2. Click on **Continue**.

Step 2: Enable/disable syncFollower matrix switches

1. Click on the slider in the line **Synchronization of user-initiated logoff** (green) to synchronize user-initiated logouts.

IMPORTANT: Only user-initiated logouts are taken into account. If, for example a device is switched off or the connection is interrupted, this is **not** taken into account.

IMPORTANT: Logouts at an OpenAccess console module (see page 126 ff.) and an OpenAccess DWC (see page 152 ff.) are **not** synchronized.

2. Click on the slider in the line **Ignore user authorizations on the target system** (green) to ignore user authorizations on the target system.

NOTE: If the user authorizations on the target system are ignored, synchronization of user-initiated logoff should be enabled.

3. Click on the slider of **syncFollower matrix switch 1** (green) to activate this matrix switch for SyncSwitching.

   Click the slider again (grey) to deactivate it.

4. Click on the slider of **syncFollower matrix switch 2** (green) to activate this matrix switch for SyncSwitching.

   Click the slider again (grey) to deactivate it.

NOTE: Click on **Delete syncFollower** to delete the stored configuration of a syncFollower matrix switch.

5. Click on **Save and continue**.

Schritte 3/5: Configure syncFollower matrix switches

1. Configure the **syncFollower** settings of matrix switch 1 (step 3) or matrix switch 2 (step 5):

IP address/ DNS name:	Enter the IP address or the DNS name of the target matrix switch.
	IMPORTANT: If you also use the optional MatrixGuard function (see page 336 ff.), enter the *real* IP address of the target matrix switch here and **not** the *virtual* MatrixGuard address.(see page 336 ff.).
Port:	Enter the database port of the target matrix switch (*default*: 27996).
Password syncSwitching	Enter the password of the *syncSwitching* user of the target matrix switch.
	IMPORTANT: The switching commands are only executed if the password entered here matches the password of the *syncSwitching* user on the target matrix switch.
Switching of end devices	Select the mode according to which the end devices are switched. ▪ **Device names:** When synchronizing by name, the user-assigned names of the console modules, DWCs and computer modules of the **syncLeader** and **syncFollower** matrix switches must be *identical*. You can use this if you have a redundant system without any end devices that are connected to both systems. ▪ **Device IDs:** Synchronization via ID requires that any console modules and computer modules use the same **UID** for both the **syncFollower** matrix switch and the **syncLeader** matrix switch. This is the case, for example, for redundant systems that share **UC-CPU/2C/2F** computer modules and **CON-2/2C/2F** console modules.
	IMPORTANT: Switching of **remote targets** is only synchronized by device names.

Synchronise syncFollower matrix switches	Select when the synchronisation takes place: ▪ **Only manually via OSD:** This default setting of requires manual synchronization via the **Operation** menu (**F9**) of the OSD. ▪ **Automatic + manually via OSD:** When selecting this setting, synchronization is event-driven as soon as a **Login**, **Connect** or **Redirect** command is executed on the **syncLeader** matrix switch. Manual synchronization via the Operation menu (**F9**) of the OSD is also possible in this mode.

2. Click on **Save and continue**.

Step 4/6: Check settings on the matrix switches

1. Open the **Config Panel** of matrix switch 1 (step 4) or matrix switch 2 (step 6) and check the requirements:
2. Click on **Continue** to finish the check.

EasyControl (optional)

IMPORTANT: Using the EasyControl tool requires the purchase and activation of the premium **IP-Control-API** (see page 349 ff.).

You can use the **EasyControl** tool integrated in the web application to connect a console module to a specific computer module or to execute an existing script or script group.

After activating the **IP-Control-API** (see page 349 ff.), all users who assigned with the right to access the tool (see page 88) can use it.

Starting the »EasyControl« tool

How to start the tool:

1. Enter the following URL in the address line:

   https://[IP address of the device]

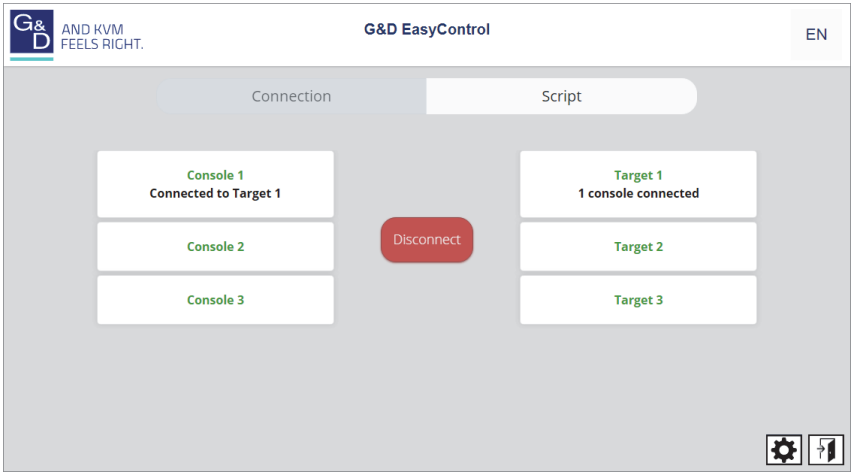
2. Enter the following data in the login mask:

Agree to the terms of use:	Click on the text to read the terms of use. Click on the checkbox to accept the terms of use.
	NOTE: The terms of use only appear if a corresponding configuration has been made (see *Showing terms of use* on page 13 ff.).
Username:	Enter a username.
Password:	Enter a password for your user account.
2-Factor Auth Code (TOTP):	Enter the 2-Factor Auth Code (TOTP) from two-factor authentication.
	NOTE: The 2-Factor Auth Code (TOTP) is only requested if two-factor authentication has been configured (see page 55 f.) and activated (see page 70 ff.).

3. Click on **Login**.
4. Click on the **EasyControl** icon.

Establishing and disconnecting a connection

Use the tool in **Connection** mode to connect a console module to a computer module.



The left column lists the **console modules** on which you are logged in at the moment.

> **NOTE:** The following console modules are *not* listed here:
> - Grouped console modules (except main channel 1),
> - CON modules of **U2-**, **U2+** or **U2-LAN** variants,
> - DynamicWorkplace-CONs and DWC channels.

> **ADVICE:** You can use scripts (see below) to log on to other console modules without having to log on to the OSD.

The *right* column lists all **computer modules** you can access according to the access rights assigned to your account.

> **NOTE:** The following computer modules are *not* listed here:
> - Grouped computer modules (except main channel 1),
> - CPU modules of **U2-**, **U2+** or **U2-LAN** variants.

If a console or computer module has an active connection to a remote terminal, a short note indicates this condition in the list:

- **Console modules:** Connected to [*name of computer module*]
- **Computer modules:** [*x*] console(s) connected

Switching functions

How to connect a console module and a computer module:

1. Click on **Connection**.
2. *Successively* click the buttons of the console module and the computer module which you want to connect with each other.

> **NOTE:** The last clicked button is displayed as *marked*.
> Click anywhere outside of the button or on the button to cancel the mark.

   The two devices connected via mouse click remain marked until the next click is made.

How to disconnect a console module from a computer module:

1. Click on the button of the *console module* you want to disconnect from a computer module.
2. Click on **Disconnect**.

How to show the remote station of the connected computer module:

1. Click on the button of the *console module* or *computer module* whose remote station you want to show.

   The selected module and the module connected to it are now marked in the lists.

Hiding modules on the user interface

How to show or hide console or computer modules from the list:

1. Click on the gears icon at the bottom right (⚙).

   Each entry in the list of the console or computer modules contains the slider **Hide device**.

2. *Activate* the sliders of modules you want to hide from the list.

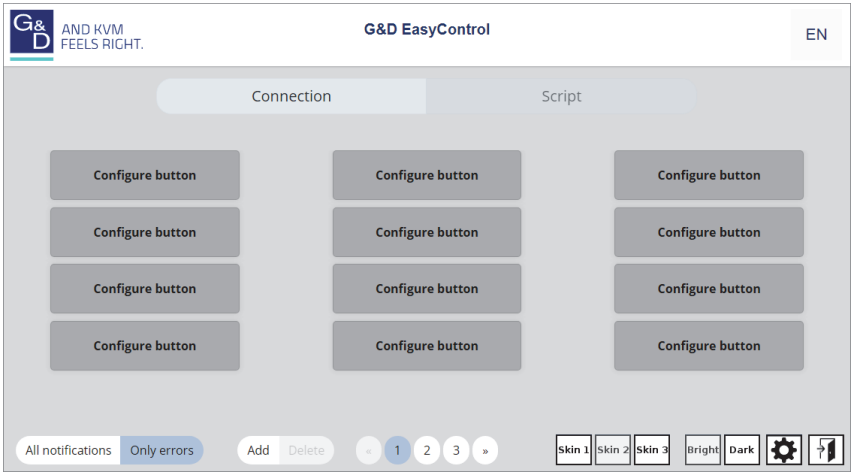
   Deactivate the sliders of modules you want to show on the list.

3. Click the gears icon again (⚙).

Executing scripts

Use the tool in **Script** mode to execute an existing script or script group.

Each page of the user interface contains 12 buttons. Each of these buttons can be assigned a script or a script group.



To be able to call a script or a script group using the tool, the following requirements must be met:

- The user logged in to EasyControl is assigned the right to execute a script or script groups.
- In the settings of the script or the script group the use in EasyControl is permitted.

IMPORTANT: When opening the script view of the tool for the first time, no buttons are configured yet.

You can only execute scripts or script groups after you have configured the buttons.

Configuring the interface

How to assign a script or a script group to an unconfigured button:

> **IMPORTANT:** Unconfigured buttons are only visible in the configuration view. These buttons are not visible in the user view.

1. Click on the gears icon at the bottom right ([⚙]).

   All available buttons are displayed in the middle of the view.

   > **NOTE:** Buttons that have already been configured show the name of the assigned script or script group.
   >
   > Unconfigured buttons are marked with **Configure**.

2. Click on an unconfigured button marked with **Configure**.
3. Select the script or script group you want to execute using this button.

How to assign a colour to a configured button:

1. Click on the gears icon at the bottom right ([⚙]).

   All available buttons are displayed in the middle of the view.

   > **NOTE:** Buttons that have already been configured show the name of the assigned script or script group.
   >
   > Unconfigured buttons are marked with **Configure**.

2. Click on a configured button.
3. Select the desired colour of this button.

How to add a page to or delete it from the view:

1. Click on the gears icon at the bottom right ([⚙]).
2. Click on **Add** in the middle of the footer to add another empty page.

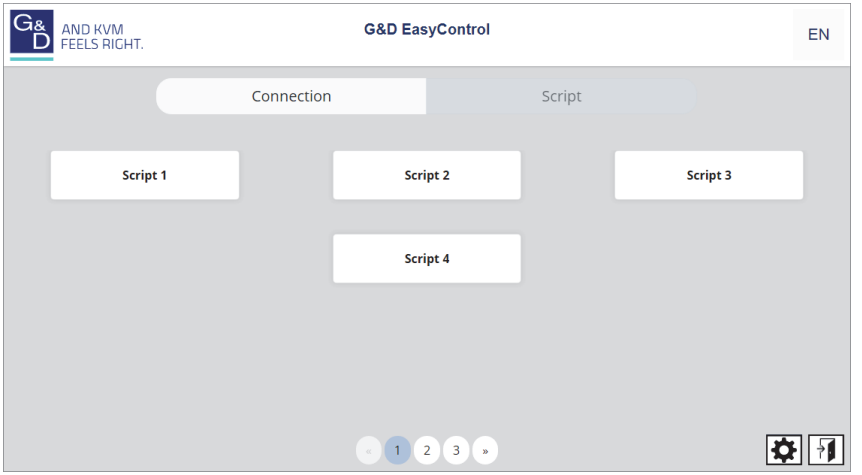
   Click on **Delete** to delete the currently displayed page.

   > **NOTE:** Only empty pages can be deleted.

How to delete the configuration of a configured button:

1. Click on the gears icon at the bottom right ([⚙]).
2. Click on the [**X**] in the upper right corner of a configured button.

Operating the user interface



How to execute a script or a script group:

1. Click on **Script**.

   All configured buttons are displayed in the middle of the view.

2. If necessary, use the page selection in the middle of the footer to select the page containing the desired button.

3. Click on the desired button.

General configuration settings



Showing all notifications or only errors

1. Click on the gears icon at the bottom right ([⚙]).
2. Select one of the given options:

All notifications:	Show all status and error notifications
Only errors:	Show only error notifications

3. Click the gears icon again ([⚙]).

Changing the colour scheme of the tool

NOTE: The selected colour scheme is saved in the user settings of the active user. When using the tool the next time, the previously selected colour scheme is applied.

How to change the colour scheme:

1. Click on the gears icon at the bottom right ([⚙]).
2. Click on the button of the colour scheme you want to use (**Skin 1**, **Skin 2** or **Skin 3**).
3. Each colour scheme is available in a variant for light and dark working environments. Select the desired variant:

Bright:	Apply variant for bright surroundings
Dark:	Apply variant for dark surroundings

4. Click the gears icon again ([⚙]).

Closing the tool

How to close the tool:

1. Click on the **Exit (**[⏻]) icon at the bottom right.

Possible messages and their meanings

There are various messages that can appear on the monitor of the console module in certain cases. You have the option of adjusting or deactivating these information displays (see *Adjusting the information display* on page 228 ff.).

Below you find a selection of possible messages and their meanings:

Message	Meaning
Forwarding to ...	The console module is the leader workplace of the Tradeswitch workplace (see *Administrating tradeswitch workplaces* on page 288). This message appears when the input devices are switched to another console module or DWC. You can switch this message off if you want (see *Configure Tradeswitch visualization for a console module* on page 290).
FORWARDED	The console module is a target workplace of the Tradeswitch workplace. This message appears when the input devices are switched from the leader workplace to this console module. You can switch this message off if you want (see *Configure Tradeswitch visualization for a console module* on page 290).
No CDS: Globally disabled	No CDS possible as the function is deactivated for the entire system (see *Enabling CrossDisplay-Switching for the entire system* on page 303 ff.).
No CDS: Disabled	No CDS possible as the computer module uses relative mouse coordinates (see *Enabling CrossDisplay-Switching for a specific computer module* on page 306 ff.).
No CDS: No Tradeswitch modifier	No CDS possible because no tradeswitch key modifier (see *Changing tradeswitch key and valid key type* on page 286 ff.) has been configured.
No CDS: Computer module not found	No CDS possible because the computer module was not found.
No CDS: Computer module multiuser mode	No CDS possible as a user is already connected to the computer module and this does not support MultiAccess (see *Access mode for simultaneous access to computer modules* on page 99 ff.).
No CDS: Computer module not supported	No CDS possible as the computer module does not support switching via CDS. Contact our support team for more information.
No CDS: Console not found	No CDS possible because the console module does not exist in the matrix switch database (anymore).
No CDS: Console MultiAccess mode	No CDS possible because the console module is included in several Workplaces (Tradeswitch configurations) and does not support multiuser CDS.
No CDS: Unknown error	No CDS possible. Contact our support team for more information.

Message	Meaning
Not connected	The console module is not connected to any computer module (for detailed information, please refer to the separate manual *Configuration and operation*).
Computer module not available	The console module should be connected to a computer module. However, this computer module is not available in the system.
No user logged in	The console module should be connected to a computer module. However, no user is logged on (for detailed information, please refer to the separate manual *Configuration and operation*).
Insufficient access rights	The console module should be connected to a computer module. However, the user rights do not allow this (see *Adjusting access and configuration rights* on page 96 ff.).
No MultiAccess right	The console module should be connected to a computer module. However, another user is already connected and the user does not have MultiAccess rights (see *Access mode for simultaneous access to computer modules* on page 99 ff.).
Unknown route to computer module	The console module should be connected to a computer module. However, the matrix switch does not know where the computer module is connected (for detailed information, please refer to the separate manual *Configuration and operation*).
No route to computer module available	The console module should be connected to a computer module. The matrix switch knows how to reach the computer module. However, there is no free line via which the computer module can be reached (for detailed information, please refer to the separate manual *Configuration and operation*).
Connection failed	The console module should be connected to a computer module. However, the router was unable to fulfill its task.
VIEW ONLY	Operation of the connected computer module is disabled (see *Adjusting access and configuration rights* on page 96 ff.). You can switch this message off if you want (see *How to change the general settings of the information display for computer modules with view right:* on page 229).
MULTIUSER	If several users are connected to a computer module, the number of connected users is displayed. You can switch this message off if you want (see *Multi-user information* on page 119 ff.).
AUTOSCAN	The computer module uses the autoscan function (see *Auto scanning all computer modules (Autoscan)* on page 218 ff.).
AUTOSKIP	The computer module uses the autoskip function (see *Auto scanning all active computer modules (Autoskip)* on page 220 ff.).

Message	Meaning
STEPSCAN	The console module uses the stepscan function and the keys to scan the computer modules manually are active (see *Scanning computer modules manually (Stepscan)* on page 221 ff.).
HDCP content suppressed	The connected computer module has detected HDCP-protected image data that may not be displayed.
Frozen for ...	When using freeze mode, the image last received is either highlighted by a coloured frame and/or the note Frozen and the time past since the loss of connection (see *Freeze mode* on page 256 ff.)
Please reconnect	A disconnection has been detected. Check the cables.
Communication was interrupted Auto-switched to channel ...	A CON-2/2C/2F console module was automatically switched to the specified channel due to a connection failure.
Stream CPU ...	Index of the displayed video stream when switching of the video stream (when connected to a DH computer module)
Illegal format	Problem with video parameters: Incorrect data format
Pixel clock too high	Problem with video parameters: Pixel clock higher than supported by the current console module
Resolution too high	Problem with video parameters: Image width or image hight greater than supported by the current console module
Pixel clock too low	Problem with video parameters: Pixel clock below the minimum clock rate
Resolution too low	Problem with video parameters: Image width or image height less than required for output
Invalid parameter	Problem with video parameters: Image parameters inconsistent or incorrect

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